

District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









AGENDA

DSSMSSAB REGULAR BOARD MEETING Thursday, November 25, 2021 at 4:30 PM 90 Chapple Avenue – Rosedale Auditorium

1. CALL TO ORDER

2. APPROVAL OF AGENDA

Resolution #21-085

Moved By: J. Gawne Seconded By: K. Lamming

- 2.1 **"BE IT RESOLVED THAT** the <u>Agenda for November 25, 2021</u> District of Sault Ste. Marie Social Services Administration Board meeting be approved as presented."
- 3. DECLARATIONS OF PECUNIARY INTEREST
- 4. APPROVAL OF PREVIOUS MINUTES

Resolution #21-086

Moved By: D. Edgar Seconded By: C. Gardi

4.1 "BE IT RESOLVED THAT the Minutes from the District of Sault Ste. Marie Social Services Administration Board meeting dated October 21, 2021 be adopted as recorded."

5. MANAGERS REPORTS

HOUSING SERVICES

Resolution #21-087

Moved By: D. Edgar Seconded By: D. Hilsinger

5.1 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the November 25, 2021 Point in Time (PiT) count report of the Director of Housing Services as information."

PARAMEDIC SERVICES

Resolution #21-088

Moved By: M. Bruni Seconded By: D. Edgar

5.2 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the Chief of Paramedic Services' November 25, 2021 Ministry of Long-Term Care Community Paramedicine Funding Report as information."

CORPORATE SERVICES

Resolution #21-089

Moved By: K. Lamming Seconded By: C. Gardi

5.3 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the November 25, 2021 Third Q3 Financial Update report of the Director of Corporate Services as information."

Resolution #21-090

Moved By: M. Bruni Seconded By: M. Scott

5.4 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the November 25, 2021 Q3 Report of the Chief Executive Officer as information."

Resolution #21-091

Moved By: D. Hilsinger Seconded By: J. Gawne

5.5 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the November 25 2021, 2022 Operating Budget report of the Director of Corporate Services and adopt all five (5) options outlined in the report and approve the 2022 operating budget as presented, representing a 3.37% increase."

Resolution #21-092

Moved By: M. Scott

Seconded By: K. Lamming

5.6 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board now enter into closed session for educational purposes."

Resolution #21-093

Moved By: C. Gardi Seconded By: M. Scott

5.7 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board now returns to open session."

6. CORRESPONDENCE

7. OTHER BUSINESS / NEW BUSINESS

8. ADJOURNMENT

Resolution #21-094

Moved By: M. Scott

Seconded By: D. Hilsinger

8.1 "BE IT RESOLVED THAT we do now adjourn."

NEXT REGULAR BOARD MEETING

Thursday, December 9, 2021 4:30 PM



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









MINUTES

DSSMSSAB REGULAR BOARD MEETING Thursday, October 21, 2021 at 4:30 PM 90 Chapple Avenue – Rosedale Auditorium

PRESENT: L. Dufour

J. Gawne

D. Edgar

C. Gardi

K. Lamming

STAFF: M. Nadeau

D. Petersson

S. Ford

J. Barban

R. Rushworth

A. Kohler

C. Fairbrother

REGRETS:

M. Bruni

M. Scott

D. Hilsinger

1. CALL TO ORDER by L. Dufour, Board Chair at 5:23 PM

Chair L. Dufour acknowledged Early Child Educator Day and Carla Fairbrother provided any overview of how the day was recognized among providers

2. APPROVAL OF AGENDA

Resolution #21-078

Moved By: K. Lamming Seconded By: D. Edgar

2.1 "BE IT RESOLVED THAT the <u>Agenda for October 21, 2021</u> District of Sault Ste. Marie Social Services Administration Board meeting be approved as presented."

CARRIED

3. DECLARATIONS OF PECUNIARY INTEREST NONE

4. APPROVAL OF PREVIOUS MINUTES

Resolution #21-079

Moved By: D. Edgar Seconded By: J. Gawne

4.1 "BE IT RESOLVED THAT the Minutes from the District of Sault Ste. Marie Social Services Administration Board meeting dated September 16, 2021 be adopted as recorded."

CARRIED

5. MANAGERS REPORTS

ONTARIO WORKS

Resolution #21-080

Moved By: D. Edgar Seconded By: C. Gardi

5.1 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the October 21, 2021 Ontario Work Service Plan Report of the Director of Income and Employment Supports and approve the 2021-2022 Service Plan as presented."
CARRIED

PARAMEDIC SERVICES

Resolution #21-081

Moved By: C. Gardi Seconded By: K. Lamming

5.2 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the October 21, 2021 Vehicle Maintenance Agreement Extension report of the Chief of Paramedic Services, and enter into a two (2) year extension of the Paramedic Services' vehicle maintenance agreement with the Corporation of the City of Sault Ste. Marie as presented in the report."

CARRIED

Kate Kirkham, the new Paramedic Chief was introduced to the Board

Resolution #21-082

Moved By: C. Gardi Seconded By: J. Gawne

5.3 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the October 21, 2021 Response Time Performance Plan report of the Chief of Paramedic Services and accept the 2022 Response Time Performance Plan as outlined in the report."
CARRIED

CORPORATE SERVICES

Resolution #21-083

Moved By: J. Gawne Seconded By: C. Gardi

5.4 "BE IT RESOLVED THAT the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the October 21, 2021 2022 Operating Budget Report of the Director of Corporate Services as information."
CARRIED

6. CORRESPONDENCE

Reviewed correspondence received from Algoma Ontario Health Team, inviting board members to participate in the Board to Board information session and discussion.

7. OTHER BUSINESS / NEW BUSINESS

DSSMSSAB Staff recognition event will take place at the Delta on October 28, 2021. All Board Members were invited to attend.

Mike Nadeau provided an update on the community pop up event that took place at the former Rosedale school.

8. **ADJOURNMENT**

Resolution #21-084

Moved By: C. Gardi Seconded By: D. Edgar

"BE IT RESOLVED THAT we do now adjourn." 8.1 **CARRIED**

Meeting Adjourned at 6:23 PM

NEXT REGULAR BOARD MEETING
Thursday, November 25, 2021 4:30 PM



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









BOARD REPORT

AUTHOR: Jeff Barban

DATE: November 25, 2021

RE: Everyone Counts 2021 Point-In-Time Homelessness Count

RECOMMENDATION

It is recommended the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept this report on the Everyone Counts 2021 Point-In-Time Homelessness Count as information.

BACKGROUND INFORMATION

Community Housing and Development recently coordinated Sault Ste. Marie's third Everyone Counts Point-in-Time (PiT) Homelessness Count. PiT counts are conducted in communities across Canada and follow guidelines outlined by Reaching Home: Canada's Homelessness Strategy under the Federal branch of Employment and Social Development Canada (ESDC).

The Ministry of Municipal Affairs and Housing also required a PiT count in 2021 and since the methodology is much the same, results from this count are also accepted by the Province.

A PiT count has been traditionally a one-day event capturing a snapshot of individuals experiencing homelessness. These snapshots have previously excluded the hidden homeless population (someone who is moving from one sheltered place to another ie. couch-surfing) due to the fact they screened out when answering the first survey question "Where are you staying tonight?" since they had a place to stay.

This year the DSSMSSAB expanded its data collection period to (5) five days utilizing partnered agencies who regularly work alongside the homeless sector as well as including a capture of the number of individuals who are defined as hidden homeless.

Participating agencies assisting with the count included the John Howard Society, Ontario Aboriginal Housing Services, Canadian Mental Health Association (Algoma), and the

Page 2

DATE: November 25, 2021

Indigenous Friendship Centre. It is also important to recognize that previous PiT counts included the supports from many other agencies, however, this year's event was scaled down due to COVID-19. The agencies involved this year were those who are directly involved with the Homelessness Prevention Team (HPT), who also acted as the PiT planning committee.

Unsheltered Street Surveys were conducted by volunteers during the Point-in-Time count. These volunteers went throughout the community and approached individuals on the streets and asked if they would be willing to take part in the survey questionnaire. No magnet events were held in 2021 to avoid gatherings, however the time frame for the count was chosen to be held around the events of community partners and those on Ontario Works / ODSP who were flagged with having no fixed address for payment.

The homelessness enumeration process continues to provide valuable community data to support the on-going needs for appropriate supports and services in our community while supporting the goals within the DSSMSSAB's 10-year Housing and Homelessness plan.

The results of this enumeration will also be used to provide further guidance towards future PiT count processes.

SUMMARY/OVERVIEW

The Point-in-Time count for 2021 was held on October 26th between the hours of 12:00pm and 8:00pm. Further counts were completed throughout the community during the five day period between October 25 through to October 29.

Reaching Home – Canada's Homelessness Strategy, defines homelessness as the situation of an individual or family who does not have a permanent address or residence; the living situation of an individual or family who does not have stable, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it.

The minimum number of people experiencing homelessness in the categories listed below was 244 individuals.

Page 3

DATE: November 25, 2021

Surveyed Population – Where are you staying?	2016 Count	2018 Count	2021 Count	Change (2018 vs 2021)
Unsheltered – Surveyed	0	2	27	+25
Unsheltered – Observed / Did not Answer	2	9	7	-2
Emergency Shelter and Violence Against Women (VAW)	28	17	42	+25
Systems (Health and/or Corrections)	44	65	55	-10
Someone Else's Place (New in 2021)	0	0	94	No Data
Transitional Housing, Hotel / Motel (Funded by City or Homeless Program) (New in 2021)	0	0	20	No Data
Vehicle (Car, Van, RV, etc.) (New in 2021)	0	0	4	No Data
Total	74	93	244	+151*

^{*2021} data includes hidden homelessness population

The 2021 PiT count included several new categories to capture the hidden homelessness population, such as "Someone Else's Place, Transitional Housing / Hotel / Motel, or Vehicle."

Demographics			
Population	% 2016	% 2018	% 2021
Male	70.8	56.3	56
Female	29.2	28.1	40
Other (ie. Two-Spirit, Non Binary)	0	3.1	1
Did Not Answer	0	12.5	3
Aboriginal identity	42.3	37.5	65
Veterans	3.9	6.3	3
Length of Homelessness			
Chronic (6+ months/ past year)	42.3	37.5	52
Age			
Child (0 - 14)	2.8	9.4	0
Youth (15 – 24)	26.9	12.5	9
Adult (25 – 64)	65.4	78.1	82
Senior (65+)	3.9	0	0
Did Not Answer			9

Page 4

DATE: November 25, 2021

Two notable changes within the demographics of the PiT count revealed:

- 1. an increase in the number of individuals identifying as Indigenous,
- 2. An increase of people experiencing chronic homelessness.

STRATEGIC PLAN IMPACT

The information provided affects the strategic plan pillars of Organizational Excellence, Service Delivery, and Community Partnerships.

Innovation: Identifying and embracing new ideas and solutions to work

Streamlined Programs and Services: Providing accessible and integrated services at locations convenient to our customers

Shared Outcome Planning: Identify priorities with community partners and align resources to achieve common goals.

FINANCIAL IMPLICATIONS

There are no financial implications in conducting the PiT count as the Federal government funds it.

CONCLUSION

The PiT count in 2021 has provided the community with an improved snapshot of the number of individuals experiencing homelessness due to inclusion of the additional hidden homelessness category.

These statistics will be used to further support community homelessness outcomes (listed below) as well as the by-name list which was introduced in Q4-2019. A by-name list is a list of all known individuals experiencing homelessness in the community.

- Chronic Homelessness in the community is reduced
- Homelessness in the community is reduced overall
- New inflows into homelessness are reduced

The DSSMSSAB is actively engaged in supporting this vulnerable population and is currently working on multiple projects to be introduced in late 2021, and early 2022 including:

- A temporary shelter space in the former Verdi Hall (up to 26 beds)
- A new transitional housing facility for Women (235 Wellington Street W) Ready
- A new transitional housing facility for Men (721 Wellington Street E)
- A new emergency shelter for Men (721 Wellington Street E)

Page 5

DATE: November 25, 2021

 Introduced a 1:1 Urgent Homeless Unit Offering Waitlist for individuals using DSSMSSAB or OAHS Assessment tools. Unit offers are rotated between each agency.

The urgent homeless priority housing category continues to see individuals experiencing homelessness housed on a triaged priority basis as seen in the chart below.

Urgent Homeless Clients - Number of Clients Housed						
2015	2016	2017	2018	2019	2020	
20	21	14	18	12	15	

While this category continues to house homeless individuals, there may also be an increased risk to some of the 1,254 applicants on the chronological waitlist becoming homeless. Current wait times for individuals who are on the chronological waitlist for one (1) bedroom/bachelor units is an average of approximately three (3) years.

The outcome of this PiT count is clearly indicating that despite our best efforts that chronic homelessness is increasing and continues to be an issue in Sault Ste. Marie and speaks to the following:

- need for additional supportive housing in our community,
- need for increased subsidized housing,
- increased internal staff resources are required to maintain at minimum, the current status quo, and
- increased external supports for mental health and addictions.

Respectfully submitted,

Approved by:

Mike Nadeau

Jeff Barban
Director Housing Services

Chief Executive Officer



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









BOARD REPORT

AUTHOR: Robert Rushworth

DATE: November 25, 2021

RE: Ministry of Long-Term Care Community Paramedicine Funding

RECOMMENDATION

It is recommended that the District of Sault Ste. Marie Social Services Administration Board accept this report as information on the recently announced Ministry of Long-Term Care (MLTC) funding for paramedicine in our community.

BACKGROUND INFORMATION

Over the years, the service has pursued funding from the various Ministries, LIHNs and Ontario Health Teams to provide Community Paramedicine (CP) programs for our district. Although frustrating at times with much effort and little progress there is finally a funding stream announced that we qualify for.

In 2019-20 the Ministry of Long-Term Care started a program focusing on the growing wait list for long-term care with paramedic services that had existing CP programs. Recently the MLTC announced an expansion of the Community Paramedicine for Long-Term Care (CPLTC) program to support more communities in helping individuals safely stay in their own homes for as long as possible, while also providing peace of mind for caregivers. The funding commitment over the fiscal years 2020-21 to 2023-24 totals over \$170 million for Stages 1 and 2 of the CPLTC program, recently Stage 3 and an additional \$82.5M was announced: our service was identified as eligible to be included in this expansion.

SUMMARY/OVERVIEW

It has been confirmed that there will be annual allocation for the DSSMSSAB to administer the CPLTC program for Q3/Q4 of 2021-22 and for fiscal years 2022-23 and 2023-24. Budget request submissions will aim to utilize the maximum allocation. The deadline to submit our final business case documents is Monday December 6, 2021

RE: Ministry of Long-Term Care Community Paramedicine Funding

Page 2

DATE: November 25, 2021

There are three categories of people eligible for CPLTC:

- those on the wait list for long-term care
- those who have been assessed as eligible for long-term care by a HCCSS Care Coordinator (but not yet on the wait list)
- those who are soon to be eligible for long-term care
 - individual is identified as needing or waiting for a HCCSS Care Coordinator to assess eligibility for long-term care
 - individual has specific circumstances or conditions that would benefit from CPLTC services (e.g. conditions that benefit from remote monitoring) and help the individual avoid hospitalization or long-term care

The program will be delivered through a number of initiatives such as home visits, remote monitoring of patients with chronic health issue, falls assessments and prevention education, and assistance with health system navigation and referrals. Paramedics will be working, with physician oversight, to expand into services such as IV therapy and point of care testing.

STRATEGIC PLAN IMPACT

This program will meet many of the desired strategic areas of focus such as working with other agencies and partners to close gaps in the health care system, and focusing on the priority long-term care housing crisis. The professional, non-emergency care health care, that paramedics are able to deliver into homes will also relieve some call volume and offloading pressures at the hospital Emergency Department.

FINANCIAL IMPLICATIONS

Once all documentation has been provided to the Ministry the submitted material will undergo a review process and will begin the approvals process. If approved the Ministry will provide funding commitment letters followed by a Transfer Payment Agreement detailing the provisions for the CPLTC funding. The transfer payment system is one used by the DSSMSSAB Corporate Services for other programs.

CONCLUSION

Preparing the required business plans, financial documents and organizing additional staffing needs will be the focus of the service's senior management prior to the deadline to take full advantage of this opportunity to bring this supportive program to the citizens of the district.

Respectfully submitted,

Approved by:

Robert Rushworth
Chief Paramedic Services

Mike Nadeau Chief Administrative Officer



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









BOARD REPORT

AUTHOR: David Petersson

DATE: November 25, 2021

RE: Corporate Services – Q3 Financial Update

RECOMMENDATION

That the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept this report as information.

BACKGROUND INFORMATION

Corporate Services provides annual and quarterly updates to the Board. We monitor year-to-date (YTD) spend to the Board approved budget, and report to the Province as required. Financial updates to the Board are provided quarterly following this timeline:

- Quarter 1 June
- Quarter 2 August
- Quarter 3 November
- Final Year-end included in the Audited Financial Statements, which will be presented at the conclusion of the annual Audit in early 2022.

As well, Corporate Services will bring to the Board any matters having a financial impact on the DSSMSSAB.

SUMMARY/OVERVIEW

Attached to this report is the financial update for Q3 - this includes spending from January 1 - September 30, 2021 or 75% through the year. Overall, our spend is under budget by 16.69% or \$8.8M for the organization.

The report compares 75% of the approved annual budget (YTD Budget) to the YTD spend.

Ontario Works: under budget by 24.09%

 Social Assistance (under by \$4.8M) makes up most of this surplus as caseloads continue to be down due to the COVID-19 related government financial supports. However, our spend is covered 100% by the Province. Corporate Services - Q3 Financial Update

Page 2

RE:

DATE: November 25, 2021

Housing Services: under budget by 5.58%

- CHPI reflects an overspend through Q3. This relates to timing of spending as the program runs April to March. CHPI is a 100% funded program and will reconcile to the funding by year-end.
- Safe Voluntary Isolation Sites new funding in 2021. 100% provincially covered with no impact on the final levy.

Early Years Services: under budget by 22.95%

- Childcare closures early in the year have resulted in the underspend in the Core Allocation, mostly due to the system currently operating at approximately 65% capacity.
- 100% funded programs under due to timing of spend and will level off throughout the year. Anticipate spending full allocation by year end.

Paramedic Services (Land): under budget by 6.87%

• Some capital spend has not yet occurred.

Paramedic Services (GRFN): over budget by 6.57%

 Overspend driven by purchase of new ambulance in the first quarter of the year to coincide with the Province's fiscal year and attributed to new funding to cover this amount.

Corporate Services: under budget by 12.26%

- New position for the 2021 Budget started later in the year.
- Costs are allocated among each divisional area consistent with percentages used in prior years and based on staffing complement.

Finance

2022 Budget

The Director of Corporate Services presented the 2022 DSSMSSAB and SSMHC Budgets at the October 21st Board Meeting. We presented a draft budget with an 8.19% levy increase, but will be coming back to the November 25th Board Meeting to present options for reducing the levy increase. In order to get to the final budget, Finance works with the Directors to ensure that all costs related to staffing, operations and programs are included. Finance analyzes and reconciles each line item to ensure accuracy and completeness, certifying that an accurate budget is presented to the Board each fall.

2021 Budget

The Manager of Finance continues to monitor and analyze the current spend to ensure all programs and divisions are on track. We work closely with each division in reconciling the actual spend to that of the Board approved budget and any Provincial or Federal Funding announcements to ensure there are no year-end pressures.

RE: Corporate Services - Q3 Financial Update

Page 3

DATE: November 25, 2021

• Growth

In 2021, the Corporate Services saw a growth in complement in order to support the DSSMSSAB's and SSMHC's growing operations. In the first quarter, we added an Accounting Clerk to support Early Years Services with its growing Ministry reporting requirements and to support the Direct Delivery operations from a Finance perspective. As of November 1st, we have also added another Accounting Clerk to support the SSMHC's growing operations, specifically on the capital and property side. These additions will ensure that Finance can continue to support the entire DSSMSSAB and SSMHC operations as we move forward and have been added within approved board budget.

Audit and Year-End

Finance continues to ensure that our financials are current and accurate as we approach year-end. As mentioned previously, we continue to ensure that program spend is on track per the Board approved budget, 100% funded programs are on track to be fully utilized, and there are no year-end pressures.

Ministry Reporting

Throughout the year, Finance submits financial reports to the Ministries who fund the DSSMSSAB. With new funding introduced in 2021, in part due to the COVID-19 Pandemic, Finance has prepared and submitted a record number of reports to these Ministries. Some reporting requirements have also changed which has resulted in additional effort prior to submission. We also utilize our Auditors, KPMG, to complete an audit of most year-end or final reports for various programs, as required by the Province.

Payroll Services & Ceridian Dayforce

We are currently working with Ceridian and the Early Years Services Team to configure a new setup for the Direct Delivery of Child Care. The addition of approximately 15-20 new full-time and part-time employees will be working at various hours, and potentially various locations, we quickly determined that it would be beneficial to work with Ceridian to accommodate the uniqueness of this new operation. This new setup involves creating new pay codes, new rules for scheduling, setting up punch-in and punch-out clocks, and completing testing. With a go-live date of prior to January 1st, 2022, this will not only assist management, staff and Payroll with the current complement at St. Paul's, but it will ensure we are setup for future program expansion and ensures staff are paid correctly. In addition, we are always looking for efficiencies in the Payroll process. We are currently working on creating efficiencies around taxable benefits, vacation, reporting and the various year-end processes.

Microsoft Dynamics NAV

Finance continues to look for efficiencies within the various Finance functions and Microsoft Dynamics NAV, our corporate accounting software, has enabled us to

Corporate Services - Q3 Financial Update

Page 4

RE:

DATE: November 25, 2021

achieve this. In 2019, we transitioned many of our tasks to paperless, which NAV has enabled us to do on the accounts payable side. The Purchasing function has also gone paperless with all quotes, approvals, purchase orders and invoices all stored in NAV. In addition, we continue to enhance the system to meet our needs and divisional manager needs by improving its reporting capabilities.

Other Q3 Updates

Corporate Services strives to ensure that all staff have the necessary tools to do their jobs effectively and efficiently. The following are a couple of items that we are working on to ensure just that.

2021 Asset Refresh

MicroAge has been working on refreshing 44 workstations. The refresh includes new laptops and desktops, and as needed, new monitors and docking stations. This process is completed annually and looks at refreshing one-third of the assets. To date, this is 25% complete due to a later than planned implementation due to COVID related shortages. However, this will be completed by year-end.

Cell Phone Upgrades

At this time, approximately 25% of our corporate cell phones are in the process of being upgraded. This will result in just over 50% of our current cell phones being upgraded this year. In addition, we negotiated a new contract with our current service provider for better pricing which will take effect on our upcoming billing cycle. In June of this year, we implemented an employee-pricing offer with our current service provider. This plan also offers our employees great rates on their monthly plan as well as cell phones.

Phishing Training

With cyber-attacks becoming more prevalent, we recently invested in cyber insurance with our current insurance provider. In addition, we have purchased an annual membership for phishing campaigns and training with a service provider. Phishing is a type of social engineering where an attacker sends a fraudulent message designed to trick a human victim into revealing sensitive information to the attacker or to deploy malicious software on the victim's infrastructure like ransomware. We will be working in conjunction with them to educate all staff through testing, presentations and training videos.

Human Resources

Throughout COVID-19, the Human Resources (HR) team faced new challenges and developed new strategies to ensure continuity and effective delivery of daily corporate business. Recruitment and selection needs of the organization did not cease throughout the pandemic and therefore required new ways to connect with potential candidates and conduct interviews to ensure quality and ethics within the recruitment process. Other HR functions such as labour relations, training and development, and health and safety measures also continued throughout COVID-19 but through modified means.

RE: Corporate Services - Q3 Financial Update

Page 5

DATE: November 25, 2021

Recruitment

Social Services has issued 51 job postings since the beginning of 2021, 32 permanent posting and 18 temporary contracts with one (1) cancelled posting. Ontario Works, Early Years and Social Housing had 43 postings combined while Paramedic Services had nine (9) postings. There are also eight (8) active job postings at the time of preparing this report.

- Some postings include recruitment for multiple candidates within the positions.
 This is common when Social Services is recruiting for Paramedics or Daycare
 Workers. Within the 51 job postings listed above, 77 vacancies have been filled.
 Ontario Works, Early Years and Social Housing accounted for 50 vacancies while
 Paramedic Services accounted for 27.
- The average length of time from posting date to signed employment contract is 18 business days. This accounts for mandatory minimum posting timelines within collective agreements.
- On average, Social Services receives 12 external applicants and 3 internal applicants per posting.
- There have been five (5) voluntary departures year to date, representing a turnover rate of 2.5%. A voluntary departure is defined as a retirement or resignation from Social Services. The turnover rate does not account for expired contracts or student positions.
- To date there have been no involuntary departures.
- Social Services currently has 200 employees (full time and part time).

Other Considerations

- HR was tasked with the development of health and safety protocols directly related to COVID-19.
- HR hosted the annual Employee Service Recognition event where 28 employees were recognized for service milestones with Social Services.

STRATEGIC PLAN IMPACT

The Corporate Services division provides ongoing support for the entire organization. We strive to line up our requirements, processes and procedures with those of each divisional program's objectives and ensures alignment with the three pillars of the Strategic Plan, that being Organization Excellence, Service Deliver, and Community Partnerships.

FINANCIAL IMPLICATIONS

There are no financial implications for the DSSMSSAB.

CONCLUSION

At the nine-month mark, we are on target with no financial pressures to report in any division. Working with each Divisional Director and the CEO, Corporate Services will

RE: Corporate Services - Q3 Financial Update

Page 6

DATE: November 25, 2021

continue to monitor throughout the final quarter and aim to keep costs in line with the current approved budget as well as upcoming Provincial changes.

Respectfully submitted,

Approved by:

David Petersson Director of Corporate Services Mike Nadeau Chief Executive Officer

District of Sault Ste. Marie Social Services Administration Board Year to Date (YTD): September 30, 2021

Annual Budget YTD Budget Actual Spend Variance - Under (Over) 2021 30-Sep-21 30-Sep-21 **GRAND TOTAL** 70,400,129 52,800,097 43,987,611 8,812,486 16.69% **Ontario Works** Program Administration 5,966,614 4,474,961 4,166,786 308,175 6.89% Employment Related/LEAP 1,524,000 1,143,000 891,457 251,543 22.01% Social Assistance 21.340.000 16.005.000 11.212.672 4.792.328 29.94% 1,215,079 911,309 12.26% Internal Support Services 799,553 111,756 Sch A COVID-19 - Administration 35,141 (35,141) 100.00% 30,045,693 22,534,270 17,105,609 5,428,661 24.09% **Housing Services** 12.17% **Program Administration** 2,362,770 1,772,078 1,556,344 215,734 Housing Providers 8,880,874 6,660,656 6,182,898 477,758 7.17% Rent Supp/Strong Communities 2,920,000 2,190,000 122,245 5.58% 2,067,755 Investing in Change Fund 100.00% 308,575 231,431 Reaching Home 166,938 64,493 27.87% 1,202,561 (80,981) CHPI - Regular Allocation 1,495,440 1,121,580 -7.22% HS1 Safe Voluntary Isolation Sites HS2 149,156 (149, 156)100.00% Internal Support Services Sch A 686.162 514,622 451.512 63.110 12.26% COVID-19 - Administration 16,439 (16,439) 100.00% 16,653,821 12,490,366 11,793,603 Note HS1: This is a 100% funded program, variance over YTD Budget is due to timing of spend. Will reconcile by year end Note HS2: New approved funding for the spend in this category. Early Years Services 478,657 316,278 33.92% **Program Administration** 638,209 162,379 General Operating 3,183,329 2,387,497 1,936,550 450,947 18.89% Fee Subsidy 3,051,789 2,288,842 1,172,872 1,115,970 48.76% Subtotal - Core 6.873.327 5.154.995 3,425,700 1.729.295 33.55% **Expansion Plan** 1,455,354 1,091,516 747,245 344,271 31.54% 889,797 613,365 53,983 8.09% Wage Enhancement 667,348 ELCC 527,757 395,818 172,202 223,616 56.49% **EarlyON** 1.566.831 1.175.123 1.092.371 82.752 7.04% Journey Together 1,905,646 1,429,235 1,381,033 48,202 3.37% Subtotal - 100% 6,345,385 752,823 15.82% 4,759,039 4,006,216 Out of District 20,000 15,000 15.000 100.00% **Direct Delivery Operations** 190,686 (190,686) 100.00% EY2 Internal Support Services 343,082 257,312 225,756 31,556 12.26% Subtotal - Other 363,082 272,312 416,442 (144,131) 52.93% 13,581,794 7,848,358 2,337,988 22.95% 10,186,346 Note EY1: Early Years underspending due directly to the closure of childcare agencies due to COVID Note EY2: Direct Delivery oertations - new in 2021. costs related to ST. Paul and Prince Charles. Offset by Revenue from Parent fees. Intent by year end is to be in a breakeven position. **Note**: EY receive special funding due to COVID. 1. Federal Restart; 2. CC Reinvestment; 3. Emergency Childcare. The spend will 100% match the funding received. Paramedic Services - Land 8,047,700 8.33% Operating Costs 6,035,775 5,532,803 502,972 Capital Equipment 247.784 185 838 136 074 49.764 26 78% -6.49% Administrative Overhead (215,600)(161,700)(172,200)10,500 Internal Support Services 327,424 245,568 215,453 30,115 12.26% Sch A COVID-19 - Pandemic Pay 100.00% COVID-19 - Administration 159,887 (159.887)100.00% 8,407,308 6,305,481 5,872,017 433,464 6.87% Paramedic Services - Garden Operating Costs 1,346,075 1,009,556 916,430 93,126 9.22% Capital Equipment ** 146.278 (146.278) 100.00% Administrative Overhead 215,600 161,700 172,200 (10,500) -6.49% Internal Support Services 149,838 112,379 98,597 13,782 12.26% Sch A COVID-19 - Pandemic Pay 100.00% COVID-19 - Administration 34,519 (34,519)100.00% 1,711,513 1,283,635 1,368,024 (84,389) -6.57% ** Capital spend represents an ambulance purchase from New Funding received late 2020. without factoring in this spending, we are under spent by 8.12% to date. **Corporate Services** 1,469,700 13.04% 1,959,600 1,278,039 191,661 Salaries and Benefits 856,985 642,739 603,766 38,973 6.06% Operating Expenses Salary Subsidy (Income) (95,000) (71,250)(96,000) 24,750 -34.74% 100.00% Other Income (322)322 5,388 (5,388) 100.00% 2,721,585 2,041,189 1,790,871 12.26% 250,318 Schedule A: Allocation to Divisions: Ontario Works (1,215,079) (911,309) (799,553) Housing Services (451,512) (686,162) (514,622) Early Years Services (343,082) (257,312)(225,756) (327,424)(245,568) (215,453)Paramedic Services - Land Paramedic Services - Garden (149,838)(112,379)(98,597)

Note 1: Pandemic Pay is directly funded at 100%

Note 2:

COVID - admin. This is tracking for internal use and with all divisions for any potential funding. Nothing has been confirmed at this time. These costs can be absorbed within DSSAB budget.

For the Paramedic Services division, funding was received up to the Province's fiscal year ended March 31, 2021. Nothing further has been announced at this time

(2.041.189



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









BOARD REPORT

AUTHOR: Mike Nadeau

DATE: November 25, 2021

RE: Social Services 3rd Quarter Report

RECOMMENDATION

It is recommended that the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the 3rd Quarter statistical report as information.

BACKGROUND INFORMATION

Quarterly statistical and financial reporting are provided to the board of directors as information and to update the board on activities, outcomes and the financial positon of the organization. Financial reporting is provided by the Director of Corporate Services independently and through a separate report.

SUMMARY/OVERVIEW

All outcomes and activities have been impacted by Covid. The senior management team continues to monitor service compressions in both Early Years and Ontario Works as well as the increased service demands for Housing and Emergency Medical Services.

STRATEGIC PLAN IMPACT

This report is a statistical report only

FINANCIAL IMPLICATIONS

None.

RE: Social Services 3rd Quarter Report

Page 2

DATE: November 25, 2021

CONCLUSION

The entire team remains fully committed to serving the community during a very difficult and challenging time. The impacts and strain due to Covid on the social safety net cannot be understated and have affected every service offering and touch point.

Respectfully submitted,

Mike Nadeau

Chief Executive Officer



Early Years Division Operation Performance Report

Social Services | Services Sociaux Zhawenimi-Anokiitaagewin

2021 Quarterly Data

Sault Ste. Marie District

erage # Children ecial Needs Reso Infants Toddler Preschool	12 43 103 41 73 272 296 \$407,980	2nd red by Age 11 36 123 38 65 273 320 \$777,397	12 31 104 39 49 235	4th	Infants Toddler Preschool JK/SK	o O O 5.33	2nd n - Ontario Works 0 0 5	0 0	4th
Infants Toddler Preschool JK/SK School Age Average Total al Cumulative Expenditures rage # Children cial Needs Reso Infants Toddler Preschool	12 43 103 41 73 272 296 \$407,980	11 36 123 38 65 273	31 104 39 49		Average Subs Infants Toddler Preschool JK/SK	o O O 5.33	0	0 0	
Infants Toddler Preschool JK/SK School Age Average Total al Cumulative Expenditures rage # Children cial Needs Reso Infants Toddler Preschool	12 43 103 41 73 272 296 \$407,980	11 36 123 38 65 273	31 104 39 49		Infants Toddler Preschool JK/SK	0 0 5.33	0	0 0	
Toddler Preschool JK/SK School Age Average Total al Cumulative Expenditures erage # Children ecial Needs Reso Infants Toddler Preschool	43 103 41 73 272 296 \$407,980	36 123 38 65 273	31 104 39 49	0	Toddler Preschool JK/SK	0 5.33	0	0	
Preschool JK/SK School Age Average Total otal Cumulative Expenditures verage # Children ecial Needs Reso Infants Toddler Preschool	103 41 73 272 296 \$407,980	123 38 65 273	104 39 49		Preschool JK/SK	5.33		ļ <u>-</u>	
JK/SK School Age Average Total otal Cumulative Expenditures rerage # Children ecial Needs Reso Infants Toddler Preschool	41 73 272 296 \$407,980 (Subsidized and	38 65 273 320	39 49	0	JK/SK		5		
School Age Average Total tal Cumulative Expenditures erage # Children ecial Needs Reso Infants Toddler Preschool	73 272 296 \$407,980 (Subsidized and	65 273 320	49	0				2	
Average Total otal Cumulative Expenditures rerage # Children ecial Needs Reso Infants Toddler Preschool	272 296 \$407,980 (Subsidized and	273 320		0		0	3	0	
erage # Children ecial Needs Reso Infants Toddler Preschool	296 \$407,980 (Subsidized and	320	235	0	School Age	0	0	11	
erage # Children ecial Needs Reso Infants Toddler Preschool	\$407,980 (Subsidized and			U	Average Total	5.33	8	13	0
rerage # Children ecial Needs Reso Infants Toddler Preschool	(Subsidized and		414		Total Cumulative	10	10	25	
Infants Toddler Preschool			\$1,117,123		Expenditures	\$30,065	\$46,243	\$51,033	
Infants Toddler Preschool		Full Fee)			(SAMS)	shor of Children	n - Ontario Works	Linliconcod	
Toddler Preschool	0	0	0.38		Infant	0	0	0	
Preschool		4	4		Toddler	0		0.12	
	3.33						0.33	! <u>-</u>	
	17.33	18.4	18.75		Preschool	0.33	1	1.23	
JK/SK	4.67	3.2	5.63		JK / SK	0	0	0.12	
School Age	3.33	2	2.5		School Age	0.33	2	0.34	
Total ave serv.	28.66	27.6	31.26	0	Average	0.66	3.33	1.81	0
Total Served	36	41	52		Total Cumulative	2	6	6	
xpenditures \$	139,112.50	\$ 278,225.00	\$ 417,337.49		Expenditures	\$1,150.00	\$2,910.00	\$4,710.00	
	(= ''' 5								
_	er of Families Pa	ying Market Rate Full & Part Tin	ne Fnrolment		п г		1 to 3 da	ıys per week	
Infants	24	29	46		-	N/A	combined with ful		
Toddler	123.8	135.8	117						
Preschool	171.4	181.7	187						
JK/SK	89	covid closure	143		-				
School Age	139	covid closure	159		-				
Total	547.2	346.5	652	0	-	0	0	0	0
_			·						
Number of Childr		241	264		_		Idren on Waitlist 58	Requiring Subsidy 64	
Infants	231		264		Infant	56			
Todaler	207	196	178		Toddler	63	63	69	
Preschool	622	664	649		Preschool	311	356	340	
JK/SK	52	72	134		JK/SK	20	18	7	
School Age	300	351	369		School Age	171	196	212	
Total	1412	1524	1594	0	Total	621	691	692	0
					Percentage	44%	45%	43%	
Vacancies		Average pre-Covid va	acancy rate was 15% o						
5	March	June	Sept.	Dec.	_				
Infant	59.52%	53.02%	48.36%			Average Marke	et Rates		
Toddler	42.50%	32.25%	59.56%				Full Day	Half Day	
Preschool	26.83%	22.94%	65.78%			Infants	\$45.46	\$25.32	
Average	42.95%	36.07%	57.90%			Toddler	\$41.08	\$25.07	
					_	Preschool	\$39.16	\$24.17	
					JK/SK	& School Age	\$38.65	\$22.28	
	61.50%	covid closure	56.00%			/ After / Both	\$11.30	\$12.07	\$21.18
JK/SK	60.25%	covid closure	41.00%		25.516	, 300.1	,	, ==,	722.20
JK/SK School Age	60.88%	COVIG CIOSUTE	49.00%						
School Age									
						Active Cases			
School Age Average						Active Cases March	June	Sept.	Dec.
School Age	1st	2nd	3rd	4th	Families		June 249	Sept.	Dec.

cumulative year to date
Page 25 of 78
Agenda Item 5.4



Early Years Division Operation Performance Report

Social Services | Services Sociaux Zhawenimi-Anokiitaagewin

Historical Data Annualized

Sault Ste. Marie District

	2020	2019	2018	2017	
1	Licensed Spaces	Not for Prof	it		Average
Infants	103	87	87	65	60
Toddlers	261	238	248	235	180
Preschool	452	449	433	409	323
JK/SK	305	318	303	248	217
School Age	450	480	452	422	339
Total	1571	1572	1523	1379	1511
•	Does not includ	e licensed hom	ne care		

	2020	2019	2018	2017	
	Average				
Infants	10	10	10	10	10
Toddlers	35	35	35	35	35
Preschool	44	44	44	44	44
JK/SK	0	0	0	0	0
School Age	0	0	0	0	0
Total	89	89	89	89	89

2

Fee Subsidies Accessed

Regular Fee Subsidy

Total - cumulative unduplicated children served in year Average - children served each month in stated yr.

Ontario Works 2020

2018 2019 2017 **Formal** Average 37 42 Ave 30 Total 56 122 105 107 \$84,282 \$231,220 \$178,530 \$155,824 \$162,464 Ave cost space \$9,364.62 \$7,006.67 \$4,825.14 \$3,710.10 \$6,227 5 Ave 10 3 6.1 6 Total 42 10 29 17 25

> \$14,855 \$2,400

Ave cost/space

2020	2019	2018	2017	Average
217	490	425	392	381
517	685	687	608	624
\$1,282,255	\$3,171,983	\$2,682,505	\$2,656,629	\$2,448,343
\$5,909.01	\$6,473.43	\$6,311.78	\$6,777.11	\$6,426.10

Ave co

House

	\$17,575	32,032 j	\$15,545 j	323,274	
ost space	\$1,797.25	\$877.33	\$3,108.60	\$3,815.41	

Subsidized Family Information Annual Income (1,000s)

	, ,	•			
	2020	2019	2018	2017	
0 - \$10	25.83%	36.59%	31.44%	36.08%	32.49%
\$11 - \$20	16.56%	15.56%	21.81%	18.03%	17.99%
\$21 - \$30	21.85%	15.56%	17.02%	16.10%	17.63%
\$31 - \$40	21.85%	17.30%	17.02%	14.65%	17.70%
\$41 - \$50	11.26%	7.49%	8.21%	7.99%	8.74%
\$51 - \$60	1.99%	3.46%	1.83%	5.21%	3.12%
\$61 - \$70	0.00%	2.88%	0.91%	1.14%	1.23%
\$71 - \$80	0.66%	1.15%	0.30%	0.33%	0.61%
\$81 - \$90	0.00%	0.00%	0.30%	0.33%	0.16%
\$91 - \$100	0.00%	0.00%	0.30%	0.17%	0.12%

ehold Status	2020	2019	2018	2017	
Married /Com Law	0.66%	26.51%	27.40%	23.85%	19.60%
Divorced / Sep.	21.86%	13.83%	12.40%	11.34%	14.86%
Single	76.16%	59.08%	59.60%	64.17%	64.75%
Widowed	1.32%	0.58%	0.60%	0.65%	0.79%
		•	•	•	•

Reason for Care Working 68.56% 62.42% 66.59% 66.09% 65.91% Attending Schoo 17.47% 18.91% 20.37% 15.58% 18.08% OW Work/ Training 3.49% 4.09% 4.04% 6.94% 4.64% Other / Referrals 8.30% 10.93% 7.34% 9.55% 9.03% Looking for Work 2.18% 3.65% 1.66% 2.09% 2.40% 100.00%

Average Number of Children on Waitlist 2020 2019 2018 2017 Average 232 284 320 267 290 Infants Toddle 213 235 317 168 240 Preschool 600 371 392 267 177 JK/SK Combined with School Age) School Age 361 272 394 130 265 1406 1162 1423 832 1205.75 Total

Average # (Sub. and Full Fee) receiving Special Needs Resoucing								
	:	2020	2019	2018	2017	Average		
Infa	nts	0	0	0	0	0.00		
Todo	ller	2	2.7	2	3.6	2.58		
Presch	ool	20	20.5	35	29.4	26.23		
JK,	/SK	8.92	12.5	9	22.3	13.18		
School A	\ge	5.08	6.2	5	6.3	5.65		

41.9

\$556,450

idy

2020	2019	2018	2017	Ave.
46%	44%	46%	45%	45%

	46%	44%	46%	45%	45%
Market	Rates at Year Er	nd			

	*2020	2019	2018	2017	Ave.
Infants	\$45.02	\$46.25	\$45.54	\$44.49	\$45.33
Toddler	\$40.63	\$41.02	\$40.45	\$39.45	\$40.39
Preschool	\$38.50	\$38.89	\$38.32	\$37.57	\$38.32
Full day SA	\$38.06	\$38.06	\$37.18	\$36.56	\$37.47
B/A School	\$20.02	\$20.38	\$19.62	\$20.00	\$20.01
	Acres 1	- u			

Average number of Families paying Full Market Rates

4 - 5 days/week 1 - 3 days/week

Ave. Served Total# Served

Allocation

2020	2019	2018	2017	Ave.
n/a	597	527	n/a	
n/a	373	340	n/a	

51

\$556,450

61.6

102

\$558,450

80.00

\$538,808

*Rate decrease as College program closed

Case Management

4	2020	2019	2018	2017	Ave.
Elg. Applications	46	239	192	165	161
Terminations	185	177	134	128	156
IncomeExceeds	12	7	22	10	13

Active Families Enroled at Year End

36

\$483,883

	2020	2019	2018	2017	Ave.
Total	196	362	339	311	302.00

26 of 78

Agenda Item 5.4

Off Load Times at SAH

DSSMSSAB Statistical Ambulance Report

IMedic data

OFF LOAD STATISTICS AT SAULT AREA HOSPITAL

Off Load Time = from when the ambulance arrived at the Sault Area Hospital

until the hospital staff assumed patient care and responsibility.

Hospital staff are made aware, by radio patch, of all incoming patients prior to their arrival

Paramedics cannot leave the patient until this transfer of care (TOC) occurs.

2021 Month	/AN,	$F_{\vec{k}B_i}$	MAR	48P	MAY	JUN	JUL	AU_G	S_{Ep}	\\ \frac{\fin}}}}}}{\frac}\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac}\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\frac{\fra	NOV	O_{F_C}	Averages
Patients to SAH	837	750	842	822	917	843	949	934	883				864.11
Average minutes	19.82	19.1	19.22	15.28	16.96	18.54	24.68	28.95	28.92				21.27
Median minutes	14	14	14	13	13	14	15	17	17				14.56
90th percentile of all calls, minutes	38	34	34	25	29	29	55	71	63				42.00
Max. minutes	176	185	282	124	122	252	270	302	282				221.67
Tatal have for mariad	275	227	200	200	250	250	200	440	424				207.44
Total hours for period 90h percentile of calls over 30	275	237	268	208	258	259	389	449	424				307.44
min.	1:09	1:15	1:06	0:29	0:54	1:11	1:48	1:49	1:47				1:16:27
# pt. over 30 minutes	113	94	102	51	85	81	180	225	226				128.56

Page 27 of 78 Agenda Item 5.4

Response Volume DSSMSSAB Statistical Ambulance Report

Compare to "Historic #" tab for previous years.

2021 From iMedic data base (Paramedic created)

Priority of calls

CACC decision

• / . • • • • • • • • • • • • • • • • •								
dispatched	Q1	Q2	Q3	Q4	Total			
1	332	343	288		963			
2	154	162	173		489			
3	1083	1282	1362		3727			
4	2296	2686	2977		7959			
8	28	23	14		65			
other					0			
Total	3893	4496	4814	0	13203			

From ADRS (CACC created data)

Priority of calls

CACC decision

dispatched		Q1	Q2	Q3	Q4	Total
	1	345	351	310		1006
	2	146	141	164		451
	3	1035	1264	1396		3695
	4	2130	2734	2942		7806
,	*8	291	334	459		1084
						0
Total		3947	4824	5271	0	14042

priority defined

- 1 deferrable
- 2 scheduled transfer
- 3 prompt
- 4 urgent (lights and siren)
- 8 standby (for fire and police unless noted otherwise)

Page 28 of 78 Agenda Item 5.4

^{*} this table includes standby calls (code 8) related to coverage no paper work is done for these standbys to cover City or GRFN therefor no count in iMedic data

2021 RESPONSE TIME PERFORMANCE RESULTS

Q1

Type of Call by CTAS	Target Time in minutes	RTPP Goal %	Target Time was met %	Number of calls
SCA	6	60	52.6	19
CTAS 1	8	75	81	57
CTAS 2	10	80	86.2	697
CTAS 3	15	80	95.3	1164
CTAS 4	20	80	98.9	728
CTAS 5	30	80	99.6	269

Q2

Type of Call by	Target Time in	RTPP Goal	Target Time was	Number
CTAS	minutes	%	met %	of calls
SCA	6	60	51.5	33
CTAS 1	8	75	77.8	72
CTAS 2	10	80	86.1	755
CTAS 3	15	80	95.4	1333
CTAS 4	20	80	98.5	892
CTAS 5	30	80	100	348

Q3

_ Q				
Type of Call by CTAS	Target Time in minutes	RTPP Goal %	Target Time was met %	Number of calls
SCA	6	60	70.9	31
CTAS 1	8	75	76.5	68
CTAS 2	10	80	84.4	800
CTAS 3	15	80	95	1341
CTAS 4	20	80	97.5	991
CTAS 5	30	80	98.7	457

Q4

Type of Call by CTAS	Target Time in minutes	RTPP Goal %	Target Time was met %	Number of calls
SCA	6	60		
CTAS 1	8	75		
CTAS 2	10	80		
CTAS 3	15	80		
CTAS 4	20	80		
CTAS 5	30	80		

Year as reported to Ministry of Health (after Q4)

Type of Call by CTAS	Target Time in minutes	RTPP Goal %	Target Time was met %	Number of calls
SCA	6	60		
CTAS 1	8	75		
CTAS 2	10	80		
CTAS 3	15	80		
CTAS 4	20	80		
CTAS 5	30	80		

Code Reds DSSMSSAB Statistical Ambulance Report

CACC data

			ANCE AVAILABLE (no all waiting)	*Priority 4 Em DELA		*Priority 3 Urgent CALL DELAYED			
	Call Volume (ADRS)	# of times	Total Time Elapsed	# of emergency delays	Total time of delayed emergencies	# of urgent delays	Total time of delayed calls		
2018	15322	172	57:28:53	68	8:51:45	421	105:38:04		
2019	15102	117	44:54:45	45	8:58:28	456	129:30:29		
2020	14839	185	65:40:14	58	15:48:09	582	186:47:54		
2021 Q1	3947	33	10:18:20	9	1:20:43	116	46:22:28		
Q2	4824	30	8:08:30	9	1:37:21	154	46:28:58		
Q3	5271	91	42:34:06	25	5:45:20	254	77:10:00		

Definitions

No Ambulance Available = all staffed units are committed to service, none are able to respond IF needed

* **Priority Call Delayed** = the occurrence of an ambulance being required for an emergency response but no ambulance is available to be dispatched (P4 or P3)

Page 30 of 78 Agenda Item 5.4

Historic data

From iMedic data base (paramedic created)

Priority of calls

CACC decision					
dispatched priority	2020	2019	2018	2017	2016
1	1171	1531	1637	1610	1498
2	653	613	678	651	669
3	4341	4279	4232	3636	3253
4	9202	8831	8590	8751	8319
8	63	43	50	36	24
other		2	0	3	1
	15430	15299	15187	14687	13764

code 8s stand by for police or fire incidents only

From iMedic

Response times Year 2020 (total calls 11788)

Type of Call by CTAS	Target Time in minutes	RTPP Goal %	Time was met	Number of calls
SCA	6	60	50	76
CTAS 1	8	75	75.9	232
CTAS 2	10	80	85.3	2687
CTAS 3	15	80	95.2	4338
CTAS 4	20	80	97.5	3123
CTAS 5	30	80	99.7	1332

From ADRS (CACC created data)

Priority of calls

CACC decision						
dispatched priority	2020*	2019	2018	2017	2016	2015
1	1191	1562	1593	1579	1517	1403
2	617	699	780	592	845	920
3	4117	4268	4361	4100	3520	3378
4	8539	8573	8588	10441	9345	7812
8	1220	816	1066	1053	818	679
* #262 & #751						
	15684	15918	16388	17765	16045	14192

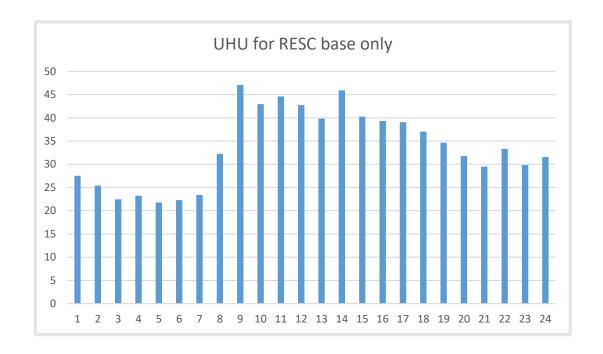
code 8s stand by for area coverage plus fire & police

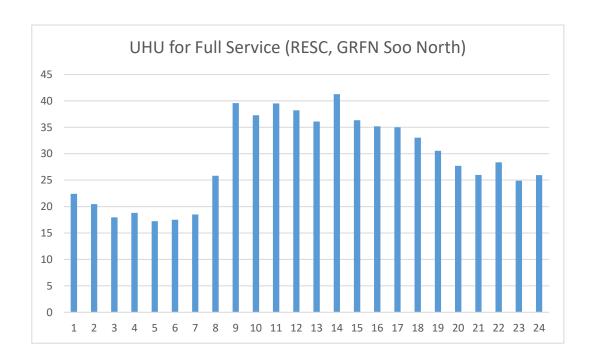
past years from iMedic stats.

2006	8774
2007	8865
2008	8933
2009	9026
2010	10049
2011	10744
2012	11176
2013	11612
2014	12094
2015	12778
2016	13764
2017	14687
2018	15187
2019	15299
2020	15430

Unit Hour Utilization (UHU) Year to date

Expressed as a percent by hour of the day: goal is 35%









2020-2021 Comparables

Housing Operations (Sault Ste. Marie Housing Corporation)

Housing Operations (Sault Ste. Marie Housing Corporation)		Jan - N	Jan - March					Ju	y - Sept	Oct - Dec		
Unit Turnover	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q4 2021	
Average Number of RGI Vacancies		12.7		17	9.7	7	15.3					
Average Number of Rent Supplement Vacancies		6.3		4	2.7	7	4					
Average Number of Affordable Market Rent Vacancies		3.7		4	4.3	3	4					
Average of Number Portable Housing Benefit Vacancies		8.7		6.33	9	9	2.7					
Average Number of Market Rent Vacancies		0		12.67	3.3	3	3					
Number of RGI Unit Move-Ins		58		60	42	2	26					
Number of Market Unit Move-Ins		0		13	6	5	10					
Number of Affordable Market Unit Move-Ins		1		10	10)	8					
Number of Units Evicted Through Landlord and Tenant Board Tribunal		6		3	3	3	3					
90-Day Loss of Rent-Geared-to-Income Subsidy Notices Issued	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q4 2021	
Total number issued		27		60	12	2	31					
Capital Works	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q4 2021	
otal Number of Projects Issued		1		1	5	5	2					
Total Value of Projects	\$	18,899.25	\$ 88,2	41.00	\$ 892,600.08	\$ 147,30	2.50					
RGI Tenants Paying Market Rate	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q3 2021	
Average Number of households paying market rate		8.3		12	14	1	10					
Rent Arrears	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q4 2021	
verage dollar value of arrears owed (\$) - All RGI Units	\$	25,502.55	\$34,3	62.11	\$24,395.05	\$22,51	2.44					
verage dollar value of arrears owed (\$) - Seniors RGI Units	\$	2,832.65	\$7	87.45	\$2,109.65	\$1,23	1.64					
Average dollar value of arrears owed (\$) - Affordable Market Units	\$	1,007.00	\$9	93.98	\$ -	\$8,31	9.91					
Average dollar value of arrears owed (\$) - Market Units	\$	-	\$6,2	10.06	\$ -	\$13,32	8.93					
Total Number of Landlord & Tenant Board Tribunal Notices Issued for Non-Payment of Rent (N4)		47		108	10)	74					
Repayment Agreements Initiated	Q1 2020		Q1 2021		Q2 2020	Q2 2021		Q3 2020	Q3 2021	Q4 2020	Q4 2021	
				_								

Page 33 of 78 Agenda Item 5.4





2020-2021 Comparables

Sault Ste. Marie Housing Programs

June Ste. Marie Housing Frograms	lan I	March	Apr - J	luno	lu	lly - Sept	,	Oct - Dec
Access to Housing Subsidies - As at End of Quarter	Q1 2020	Q1 2021		Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Application Centre RGI Waiting List - # of applicants on the list (as at end of quarter)	1304				Q3 2020	Q3 2021	Q4 2020	Q4 2021
			1318	1403	-		-	
Percent Change		3%	6.45					
Number of new applications processed for a housing subsidy	182	134	112	192				
Number moving in to a new subsidized housing unit in Sault Ste. Marie	67	53	45	45				
Number moving into rent supplement units	10	7	4	3				
Average number of applicants who are homeless awaiting a housing subsidy	2	4	6	2				
Number of applicants awaiting an RGI portable housing benefit (as at end of quarter)	557	523	546	520				
Number of applicants awaiting a Strong Community Program rent subsidy (as at end of quarter)	504	461	502	463				
	lavana	I				Inc		
Service Manager Compliance - Service Level Standards - 1869 Total Units	Q1 2020	Q1 2021		Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Number of Units - Local Housing Corporation (LHC) Sault Ste. Marie Housing Corporation	744	740	740	741				
Number of Units - SSMHC Rent Supplement / Housing Programs	492	502	497	501				
Number of Units - Commercial Rent Supplement Program	92	88	92	88				
Number of Subsidized Housing Provider Units	545	541	535	541				
Total subsidized Units	1873	1871	1864	1871				
Over / Short to Total Units Required (1,869)	4	2	-5	2		0 0		0
Portable Housing Benefit - # of Participants	117	167	138	167				
Strong Communities Rent Supplement Housing Allowance - # of Participants	25	25	25	25				
Canada-Ontario Housing Benefit (COHB) Subsidies (NEW - APRIL 2020)	0	42	18	51				
Non-profit/Co-operative Housing Providers Target Plan - # of RGI Units	726	694	726	694				

Page 34 of 78 Agenda Item 5.4





Sault Ste. Marie District

2020-2021 Comparables

Community Homelessness Programs									
	Jar	ı - March		A	Apr - June	Ju	ıly - Sept	(ct - Dec
Number of Unique Households Accessing Shelter	Q1 2020	Q1 2021		Q2 2020	Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Pauline's Place		87	75		47 7	9			
St. Vincent Place		90	56		132 9	9			
Intensive Case Management - Urgent Homeless Program	Q1 2020	Q1 2021		Q2 2020	Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Number of individuals housed in the Intensive Housing Based Case Management Program (End of Quarter)		16	18		20 1	8			
Average Level of Acuity		45	44		45 4	2			
Community Wide Homelessness Reductions	Q1 2020	Q1 2021		Q2 2020	Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Measure: Chronic homelessness in the community is reduced									
Average Number of Individuals on the By-Name List that are chronically homeless	18	.33	14.66		22 1	4			
% change		-20%			-36%				
Measure: Homelessness in the Community is reduced overall									
Average Number of active homeless on the By-name list	38	.33	03.66		76 10	D			
% change		170%			32%				
Measure: New inflows into homelessness are reduced									
Number of individuals entered onto the BNL for the first time		98	63		48 1	1			
Measure: Returns to homelessness									
Number of indidviduals entered onto the BNL as a returning user from housing		0	9		3	6			
Diversions from Emergency Shelter	Q1 2020	Q1 2021		Q2 2020	Q2 2021	Q3 2020	Q3 2021	Q4 2020	Q4 2021
Total Number of Individual(s) Diverted from Emergency Shelter System		31	40		74 6	6			

Page 35 of 78 Agenda Item 5.4

Carial Assistance Bodanasa - Basan		_1															
Social Assistance Performance Report (2021			MAR	APB	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	G 1	Qź	2 (93	Q4
Cases											1		Jan-I	Mai Aj		lul-Sep	Dot-Dec
OW - Line 12	1,768	1,739	1,722	1,678	1,691	1,650	1,591	1,577	1,546				1,743	1,6		571	[#DIV/0!
TCA - Line 14	79	81	76	71	73	74	74	77	75		_		79	73		5	#DIV/0!
ODSP - Line 115a ACSD - Line 116a	4,109	4,096 168	4,096 173	4,030 172	4,019 173	4,031 174	4,026 177	4,009 177	4,031 176		\vdash		4,100 170	4,0 173		,022 77	#DIV/0!
Beneficiaries		100]	",			#BITTO:
OW - Line 13	2908	2859	2825	2738	2762	2719	2620	2592	2527				2864	27	40 2	580	#DIV/0!
TCA Children - Line 15	105	106	101	93	94	96	100	104	101				104	94	1	02	#DIV/0!
ODSP - Line 115b	5,714	5,693	5,684	5,606	5,567	5,594	5,574	5,536	5,570				5697	55		560	#DIV/0!
ACSD - Line 116b Initial Assessment Timelines	203	203	209	208	208	209	214	213	212			dua	205	20 رايم المالا		:13 <i>Jul-Sep</i>	#DIV/0! Cot-Dec
Avg # Bus. Days from Screening to Decision - Line	4	4	3	4	5	5	5	4	4	Ι		Ауд]4	**************************************	(0-1407		#DIV/0!
# of Applications Processed - Line 5	41	50	48	50	69	49	63	49	75				46	56		2	#DIV/0!
# of Eligible Applications - Line 8a	33	40	38	31	51	35	44	41	57				37	39		7	#DIV/0!
# of Ineligible Applications - Line 8b	8	11	11	19	19	14	19	8	19				10	17	1	5	#DIV/0!
# of Processed within Target - Line 9a	24	31	30	26	29	24	32	32	47				28	26		7	#DIV/0!
% of Processed within Target - Line 9b	59%	62%	63%	52% 29	42% 17	49%	51%	65% 23	63%		\vdash		61%	48		0%	#DIV/0!
# of Applications Pending (Cumulative) - Line 11 Outcomes		12	17	23	17	30	17	23	24			Avg		25 Alai Al		:1 Jul-Sep	
# of Cases with Employment Earnings - Line 21	175	153	132	166	164	149	149	164	167			with	153	160		60 60	#DIV/0!
% of Caseload with Employment Earnings - Line 22		8.80%	7.67%	9.89%	9.70%	9.03%	9.37%	10.40%	10.80%				9%	105		0%	#DIV/0!
Avg Monthly Earnings per Case - Line 23	\$877	\$839	\$767	\$720	\$780	\$769	\$763	\$802	\$876				828	75	6 8	14	#DIV/0!
# of Cases Terminated - Line 24	70	73	79	46	41	81	106	78	91				74	56		12	[#DIV/0!
% of Caseload Terminated - Line 25	3.96%	4.20%	4.59%	2.74%	2.42%	4.91%	6.66%	4.95%	5.89%				4%	3%		%	#DIV/0!
# of Exits to Employment - Line 26	25.71%	11 15.07%	9 11.39%	2.17%	8 19.51%	25 30.86%	14 13.21%	27 34.62%	22 24.18%				13	11		:1	#DIV/0!
% of Terminations Exiting to Employment - Line 27	1.02%	0.63%	0.52%	0.06%	0.47%	1.52%	0.88%	1.71%	1.42%		-		17%	187		4% %	#DIV/0!
% of Caseload Exiting to Employment - Line 28 Employment Assistance	1.027	0.03%	0.02%	0.00%	0.4174	1.02/4	0.00%	1.11/4	1.42/4			Aug		17. Na 14.		r. Iul-Sep	
ODSP in OW ES - Line 29	76	77	81	76	74	74	75	77	85			rsegi	78	***** 75 75		по- <i>глер</i> г 9	#DIV/0!
Suspends													1			•	
Income Reporting - Line 76	274	251	222	278	210	269	253	250	198				249	253	2 2	34	#DIVV0!
Verification - Line 81	58	89	64	76	86	82	74	58	49				70	81	6	0	ľ#DIV/0!
Payments																	
Monthly Cheques	294	275	277	250	270 270	241	259	247	236				282	25			#DIV/0!
Overnight Cheques Real Time Cheques	276	273 18	29 4 30	290 28	18	246 41	294 43	231 60	206 57				281 20	26: 29		44 3	#DIV/0!
Manual Cheques	5	7	11	13	6	3	11	8	4		+						#DIV/0!
·													18	- 7			
Total Cheques				,,,		,							8 591	7 55:	9 " 5	52	#DIV/0!
Total Cheques Monthly DBD	1,244	1,220	1,203	1,146	1,211	1,128	1,103	1,088	1,095				-		9 🖔	52 095	#DIV/0!
•		1,220 545			1,211 568								591	55	9 * 5	52 095	#DIV/0!
Monthly DBD Overnight DBD Total DBD	1,244 441	545	1,203	1,146	568	1,128 513	1,103 596	1,088 552	1,095 540				591 1,222 550 1,772	55: 1,16 56: 1,7:	9 5 62 1 0 5 22 5	52 095 63 658	#DIV/0! #DIV/0! #DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card	1,244 441 162		1,203	1,146		1,128	1,103	1,088	1,095				591 1,222 550 1,772 172	555: 1,16 56: 1,7: 148	9 5 62 1 0 5 22 1 3 1	52 095 63 658 45	#DIV/0! /#DIV/0! /#DIV/0! /#DIV/0! /#DIV/0!
Monthly DBD Overnight DBD Total DBD	1,244 441 162	545	1,203 663 171	1,146 600 154	568 152	1,128 513 137	1,103 596 145	1,088 552 124	1,095 540 165				591 1,222 550 1,772	55: 1,16 56: 1,7:	9 5 62 1 0 5 22 1 3 1	52 095 63 658	#DIV/0! #DIV/0! #DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card	1,244 441 162	545	1,203 663 171	1,146 600 154	568	1,128 513 137	1,103 596 145	1,088 552 124	1,095 540 165				591 1,222 550 1,772 172	555: 1,16 56: 1,7: 148	9 5 62 1 0 5 22 1 3 1	52 095 63 658 45	#DIV/0! /#DIV/0! /#DIV/0! /#DIV/0! /#DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC	1,244 441 162	545	1,203 663 171 Socia	1,146 600 154	568 152 nce Perfe	1,128 513 137	1,103 596 145	1,088 552 124 t (Month	1,095 540 165	y Emplo	pyment E	arnings	591 1,222 550 1,772 172 172	55: 1,16 56: 1,7: 148 148	9 5 62 1 0 5 22 1 3 1	52 095 63 658 45	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC	1,244 441 162	182	1,203 663 171 Socia	1,146 600 154	568 152 nce Perfe	1,128 513 137	1,103 596 145	1,088 552 124 t (Month	1,095 540 165 Monthly		Q3	arnings Q4	591 1,222 550 1,772 172 172 per Ca	555 1,16 560 1,77 148 148	9 (5 52 1 0 5 0 5 222 1 3 1 3 1	52 095 63 658 45 45 Onta	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works	1,244 441 162	182	1,203 663 171 Socia	1,146 600 154 I Assista	568 152 nce Perfe	1,128 513 137	1,103 596 145 Repor	1,088 552 124 t (Month Average Q1 827.52	1,095 540 165 Monthly Q2 \$756.1	3 \$	Q3 813.80	Q4	591 1,222 550 1,772 172 172 per Car	55: 1,16 56: 1,7: 148 148 se Se Se \$79	9	52 095 63 658 45 45 Onta	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! age Q1-Q4
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works	1,244 441 162	182 202 Q1 -	1,203 663 171 Socia	1,146 600 154 I Assista	568 152 nce Perfe	1,128 513 137	1,103 596 145 Repor	1,088 552 124 t (Month	1,095 540 165 Monthly	3 \$	Q3		591 1,222 550 1,772 172 172 per Cas	555: 1,16 561 1,7: 148 148 se Average \$79 \$81	9 (5 52 1 0 5 0 5 222 1 3 1 3 1	52 095 63 658 45 45 Onta Aven	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning	1,244 441 162	182 202 Q1 -	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista	568 152 nce Perfe	1,128 513 137 202: 202:	1,103 596 145 145 1 \$8 0 \$8 9 \$8	1,088 552 124 t (Month Average Q1 327.52 334.96	1,095 540 165 Monthly Q2 \$756.1 \$819.7	3 \$ 6 \$7 8 \$9	Q3 813.80 780.97	Q4 \$827.	591 1,222 550 1,772 172 172 per Cas A	555: 1,16 561 1,7: 148 148 se Average \$79 \$81 \$88	9 (5) 9 (5) 100 (5) 100 (5) 100 (5) 100 (6) 100 (6)	52 095 63 658 45 45 Onta Aver	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! prio age Q1-Q4 944.13 927.73
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning	1,244 441 162	182 202 Q1 -	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista	568 152 nce Perfe	1,128 513 137 202: 202: 202: 201:	1,103 596 145 145 1 \$8 0 \$8 9 \$8	1,088 552 124 t (Month Average Q1 327.52 334.96	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6	3 \$ 6 \$7 8 \$9	Q3 813.80 780.97 901.51	\$827.3 \$928.5	591 1,222 550 1,772 172 172 172 per Cas 4 34 53 19	555: 1,16 561 1,7: 148 148 58 \$79 \$81 \$88 \$85	9 (5) 22 1 22 1 3 1 3 1 9.15 5.76 6.31	52 095 63 658 45 45 45 Aver \$ \$ \$ \$ \$	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! rio age Q1-Q4 944.13 927.73 892.65
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets \$827.52	1,244 441 162 162 Q2 \$756.	545 182 202 Q1 -	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista TARGEI N/A	152	1,128 513 137 202: 202: 201: 201:	1,103 596 145 1 S8 0 S8 9 S8 8 S8 7 S7	1,088 552 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cass	3 \$ 6 \$7 8 \$9 8 \$8	Q3 813.80 780.97 901.51 861.67 761.00 with Emp	\$827.: \$928.! \$905.: \$785.:	591 1,222 550 1,772 172 172 172 172 173 174 175 177 179 179 179 179 179 179 179 179 179	55: 1,16 56: 1,7: 148 148 se Average \$79 \$81 \$88 \$85 \$75	9 [6] 52 1 0 5 10 5 10 5 1222 1 13 1 14 1 15 1 16 1 17 1 18 1	52 095 63 658 45 45 Vonta S S S S	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! rio age Q1-Q4 944.13 927.73 892.65 867.95 801.56 rio
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning	1,244 441 162 162 Q2 \$756.	545 182 202 Q1 -	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista TARGEI N/A	152	1,128 513 137 202: 202: 201: 201:	1,103 596 145 Report	1,088 552 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas	3 \$ 6 \$7 8 \$9 \$6 \$7 \$7 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1 \$1	Q3 813.80 780.97 901.51 861.67 761.00 with Emp	\$827.3 \$928.5 \$905.3 \$785.3	591 1,222 550 1,772 172 172 172 172 173 174 175 177 178 179 179 179 179 179 179 179 179 179 179	55: 1,16 56: 1,7: 148 148 4verage \$79 \$81 \$88 \$85 \$75 ngs	9 (6) 52 1 0 5 0 5 1 0 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	52 095 63 658 45 45 Aver S S S S Onta Aver	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! rio age Q1-Q4 944.13 927.73 892.65 867.95 801.56 rio age Q1-Q4
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets \$827.52	1,244 441 162 162 Q2 \$756.	545 182 202 Q1 -	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista TARGEI N/A	152	1,128 513 137 202: 202: 201: 201: 201: 202:	1,103 596 145 145 1	1,088 552 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54%	3 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Q3 813.80 780.97 901.51 861.67 761.00 with Emp Q3 0.19%	\$827.: \$928.! \$905.: \$785.: loyment Q4	591 1,222 550 1,772 172 172 172 172 173 174 175 177 178 179 179 179 179 179 179 179 179 179 179	55: 1,16 56: 1,7: 148 148 4 4 58: \$79 \$81 \$85 \$75 ngs 4verage 9.5	9 (5) 52 1 0 5 0 5 10	52 095 63 658 45 45 Vonta S S S S Onta Aver	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! rio age Q1-Q4 944.13 927.73 892.65 867.95 801.56 rio age Q1-Q4 8.31%
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Q1 S827.52	1,244 441 162 162 Q2 \$756.	545 182 202 Q1- 13 \$ 8 202 Q1-	1,203 663 171 Socia 1 Q4	1,146 600 154 I Assista TARGEI N/A	152	1,128 513 137 202: 202: 201: 201:	1,103 596 145 145 1 S8 0 S8 9 S8 8 S8 7 S7	1,088 552 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas	3 \$ 6 \$7 8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$8 \$	Q3 813.80 780.97 901.51 861.67 761.00 with Emp	\$827.: \$928.! \$905.: \$785.:	591 1,222 550 1,772 172 172 172 172 173 174 175 177 178 179 179 179 179 179 179 179 179 179 179	55: 1,16 56: 1,7: 148 148 48 58: \$79 \$81 \$88 \$85 \$75 ngs 4verage 9.5	9 (6) 52 1 0 5 0 5 1 0 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	52 095 63 658 45 45 Aver S S S S Onta Aver	#DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! #DIV/0! rio age Q1-Q4 944.13 927.73 892.65 867.95 801.56 rio age Q1-Q4
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E	1,244 441 162 162 2 \$756.	202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80	1,146 600 154 I Assista TARGET N/A Q4	152	1,128 513 137 202: 202: 201: 201: 202: 202: 202: 202:	1,103 596 145 1 S8 0 S8 9 S8 8 S8 7 S7	1,088 552 124 124 124 124 127.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 14.749	3 S S S S S S S S S S S S S S S S S S S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19%	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.44 15.05	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 589 579 581 588 585 575 10.2 14.3 15.3	9	52 095 63 658 45 45 Onta Aver S S Onta Aver	#DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E	1,244 441 162 162 2 \$756.	202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80	1,146 600 154 I Assista TARGET N/A Q4	152	1,128 513 137 202: 202: 201: 201: 202: 202: 202: 202:	1,103 596 145 1 S8 0 S8 9 S8 8 S8 7 S7	1,088 552 124 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549	3 S S S S S S S S S S S S S S S S S S S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19%	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 589 579 581 588 585 575 10.2 14.3 15.3	9	52 095 63 658 45 45 Onta Aver S S Onta Aver	#DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets 01 8.79%	1,244 441 162 2 \$756.	182 202 Q1 - 13 \$ 8 202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 13.80 Q4 Q3 0.19%	1,146 600 154 I Assista TARGEI N/A Q4 TARGEI	152	1,128 513 137 202: 202: 201: 201: 202: 202: 202: 202:	1,103 596 145 145 1 \$8 0 \$8 9 \$8 8 \$8 7 \$7 1 \$8 0 1 9 1 8 1 7 1	1,088 552 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45%	1,095 540 165 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Terri	3 S S S S S S S S S S S S S S S S S S S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78%	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.444 15.05 17.72	591 1,222 550 1,772 172 172 172 172 172 173 19 34 19 31 19 4 6 6 8 9 6 9 6	55: 1,16 56: 1,7: 148 148 se \$79 \$81 \$85 \$75 Average 9,5 10.: 15.: 16.:	9	52 095 63 658 45 45 Aver \$ \$ \$ \$ \$ Onta Aver 1 1 1 Onta	#DIV/0!
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E	1,244 441 162 2 \$756.	182 202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 13.80 Q4 Q3 0.19%	1,146 600 154 I Assista TARGET N/A Q4	152	1,128 513 137 202: 202: 201: 201: 202: 202: 201: 201:	1,103 596 145 145 1 \$8 0 \$8 7 \$7 1 8 0 1 9 1 8 1 7 1	1,088 552 124 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45%	1,095 540 165 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Terri Q2	3 S 6 S 5 8 S 8 S 8 S 8 S 8 S 8 S 8 S 8 S 8 S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.44 15.05	591 1,222 550 1,772 172 172 172 172 172 173 19 34 19 31 19 4 6 6 8 9 6 9 6	55: 1,16 56: 1,7: 148 148 se Average \$79 \$81 \$85 \$75 Average 9,5 10.: 16.: ent	9	52 095 63 658 45 45 Aver \$ \$ \$ \$ \$ Onta Aver 1 1 1 Onta	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52	1,244 441 162 2 \$756.	182 202 Q1 - 13 \$ 8 202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 13.80 Q4 Q3 0.19%	1,146 600 154 I Assista TARGEI N/A Q4 TARGEI	152	1,128 513 137 202: 202: 201: 201: 202: 202: 202: 202:	1,103 596 145 1	1,088 552 124 124 124 124 127.52 334.96 377.52 310.53 742.56 128.79% 4.91% 4.65% 5.78% 6.45% 129.70%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Ten Q2 17.529	3 S S S S S S S S S S S S S S S S S S S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.44 15.05 17.72 g to Employed	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 148 148 148 148 148 148 148	9	52 095 63 658 45 45 Onta Aver 5 S Onta Aver 1 1	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52	1,244 441 162 2 \$756.	202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 13.80 Q4 Q3 0.19%	1,146 600 154 I Assista TARGEI N/A Q4 TARGEI	152	1,128 513 137 202: 202: 201: 201: 201: 201: 201: 201:	1,103 596 145 1 S8 0 S8 9 S8 8 S8 7 S3 1 8 1 7 1 P	1,088 552 124 124 124 Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45%	1,095 540 165 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Terri Q2	3 S S S S S S S S S S S S S S S S S S S	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.444 15.05 17.72	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,77 148 148 148 148 148 148 148 158 168 168 179 188 188 188 188 188 188 188 188 188 18	9	52 095 63 658 45 45 Onta Aver 5 5 Onta Aver 1 1 1 Onta Aver	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Percentage of Terminations Exiting to Employment	1,244 441 162 162 \$ \$756. Q2 \$ \$756.	202 Q1 - 13 \$ 8 202 Q1 - 1% 1	1,203 663 171 Socia 1 Q4 Q3 113.80 Q4 Q4 Q3 Q19%	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A	152	1,128 513 137 2022 2022 2013 2013 2013 2013 2013 2013	1,103 596 145 1	1,088 1,088 552 124 t (Month Average Q1 327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45% Percenta Q1 7.39% 6.45% Percenta Q1 7.39% 6.45% Percenta Q1 7.39% 6.45% Percenta Q1 7.39% 6.45%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Ten Q2 17.529 21.329 15.559 16.099	3 S 6 S7.8 S8 8 S8 8 S8 6 S7 6 1 6 1 6 1 mination	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitir Q3 4.00% 7.67% 3.48% 4.00%	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.44 15.05 17.72 g to Emp Q4 13.66 32.85 14.12	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 448 448 448 579 581 588 585 575 10 14 15 16 ent 4verage 19 19 22 15	9	52 095 63 658 45 45 0nta Aver 1 1 0nta Aver 1 1 2 2	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 8.79%	1,244 441 162 162 \$ \$756. Q2 \$ \$756.	202 Q1 - 13 \$ 8 202 Q1 - 1% 1	1,203 663 171 Socia 104 Q4 Q3 113.80 Q4 Q4 Q4 Q4	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A	152	1,128 513 137 202; 202; 201; 201; 201; 201; 201; 201;	1,103 596 145 1	1,088 552 124 124 124 1327.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45% Percenta Q1 7.39% 6.45%	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Ten Q2 17.529 21.329 15.559	3 S 6 S7.8 S8 8 S8 8 S8 6 S7 6 1 6 1 6 1 mination	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin Q3 4.00% 7.67%	Q4 \$827.3 \$928.9 \$905.3 \$785.3 loyment Q4 9.529 15.44 15.05 17.72 g to Emp Q4 13.666 32.85	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 448 448 448 579 581 588 585 575 10 14 15 16 ent 4verage 19 19 22 15	9	52 095 63 658 45 45 0nta Aver 1 1 0nta Aver 1 1 2 2	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 8.79% Percentage of Terminations Exiting to Employment E 2021 Ministry Mandated Targets Q1 17.39%	1,244 441 162 162 2 \$756. Q2 \$756. Q2 9.54	202 Q1 - 202 Q1 - 202 Q1 - 202 Q1 - 202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80 1 Q4 Q3 0.19%	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A Q4 TARGET N/A	152	1,128 513 137 2022 2022 2013 2013 2013 2013 2013 2013	1,103 596 145 1	1,088 552 124 124 124 124 124 1327.52 334.96 377.52 310.53 742.56 Percenta Q1 7.39% 4.65% 6.45% Percenta Q1 7.39% 8.33% 9.02% 8.33% 9.02% 8.99% Percenta	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.183 ge of Ten Q2 17.529 21.329 16.519 16.519	3 \$ 6 \$ 57 8 \$ 58 8 \$ 5	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin Q3 4.00% 7.67% 3.48% 4.00% 7.92%	9.529 15.44 15.05 17.72 13.66 32.85 14.12 13.87 15.82	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,77 148 148 148 148 148 148 148 148 148 148	9	52 095 63 658 45 45 Onta Aver 5 5 5 Onta 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 8.79%	1,244 441 162 162 2 \$756. Q2 \$756. Q2 9.54	202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80 1 Q4 Q3 0.19%	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A Q4 TARGET N/A	152	1,128 513 137 202: 202: 201: 201: 201: 201: 201: 201:	1,103 596 145 1 S8 0 S8 9 S8 8 S8 7 S7 1 8 1 1 1 1 0 2 9 1 1 8 1 7 1	1,088 552 124 124 124 124 127.52 334.96 377.52 310.53 742.56 Percenta Q1 3.79% 4.91% 4.65% 5.78% 6.45% Percenta Q1 7.39% 8.33% 5.02% 8.33% 5.94% 8.99% Percen Q1	1,095 540 165 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Ten Q2 17.529 15.559 16.099 16.519 tage of C	3 S 6 S7 8 S8 8 S8 8 S8 6 S7 6 1 6 1 6 1 6 1 6 2 6 1 6 2 6 1 6 1	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin Q3 4.00% 7.67% 3.48% 4.00% 7.92%	9.529 15.44 15.05 17.72 13.66 32.85 14.12 13.87	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,77 148 148 148 148 148 148 148 148 148 148	9	52 095 63 658 45 45 Onta Aver- S Onta Aver- 1 1 1 Onta Aver- 1 Onta Aver- 1 Onta Aver- 1 Onta Aver-	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 8.79% Percentage of Terminations Exiting to Employment E 2021 Ministry Mandated Targets Q1 17.39%	1,244 441 162 162 2 \$756. Q2 \$756. Q2 9.54	202 Q1 - 202 Q1 - 202 Q1 - 202 Q1 - 202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80 1 Q4 Q3 0.19%	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A Q4 TARGET N/A	152	1,128 513 137 202: 202: 201: 201: 201: 201: 201: 201:	1,103 596 145 1	1,088 552 124 124 124 124 124 1327.52 334.96 377.52 310.53 742.56 Percenta Q1 7.39% 4.65% 6.45% Percenta Q1 7.39% 8.33% 9.02% 8.33% 9.02% 8.99% Percenta	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.183 ge of Ten Q2 17.529 21.329 16.519 16.519	3 S 6 S7 8 S8 8 S8 8 S8 6 S7 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin Q3 4.00% 7.67% 3.48% 4.00% 7.92%	9.529 15.44 15.05 17.72 13.66 32.85 14.12 13.87 15.82	1,222 1550 1,772 172 172 172 172 173 174 175	555 1,16 566 1,7; 148 148 148 148 148 148 148 158 168 168 179 188 188 188 188 188 188 188 188 188 18	9	52 095 63 658 45 45 Onta Aver 5 S Onta Aver 1 1 1 Onta Aver 1 1 Onta Aver 1 1 Onta Aver	#DIV/0! #DIV/0
Monthly DBD Overnight DBD Total DBD Reloadable Payment Card Total RPC Ontario Works Average Monthly Employment Earning 2021 Ministry Mandated Targets Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 S827.52 Percentage of Caseload with Employment E 2021 Ministry Mandated Targets Q1 8.79% Percentage of Terminations Exiting to Employment E 2021 Ministry Mandated Targets Q1 17.39%	1,244 441 162 162 2 \$756. Q2 \$756. Q2 9.54	202 Q1 -	1,203 663 171 Socia 1 Q4 Q3 113.80 1 Q4 Q3 0.19%	1,146 600 154 I Assista TARGET N/A Q4 TARGET N/A Q4 TARGET N/A	152	1,128 513 137 202: 202: 201: 201: 201: 201: 201: 201:	1,103 596 145 1	1,088 1,088 552 124 124 124 124 128 129 1327.52 1334.96 1377.52 1310.53 142.56 14.59 14.91% 14.65% 15.78% 16.45% 1	1,095 540 165 Monthly Q2 \$756.1 \$819.7 \$837.6 \$846.8 \$735.8 ge of Cas Q2 9.54% 9.40% 14.549 16.189 ge of Ten Q2 17.529 21.329 15.559 16.099 16.519 tage of C	3 S 6 S7 8 S8 8 S8 8 S8 6 S7 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1 6 1	Q3 813.80 780.97 901.51 361.67 761.00 with Emp Q3 0.19% 7.15% 5.19% 6.78% ons Exitin Q3 4.00% 7.67% 3.48% 4.00% 7.92% d Exiting Q3	9.529 15.44 15.05 17.72 13.66 32.85 14.12 13.87 to Emplo	591 1,222 550 1,772 172 172 172 172 172 172 172 172 172	555 1,16 566 1,7; 148 148 148 148 58e Average 579 581 588 585 575 10 14 15 16 19 22 15 16 ent Average 19 10 11	9	52 095 63 658 45 45 Onta Aver 1 1 1 Onta Aver 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	#DIV/0! #DIV/0

*Report not available

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	AVG
Algoma	600	586		_	-	556		- 120					578
Cochrane	1609	1584	1574	1556	1518	1541							1564
Greater Sudbury	2857	2764	2736	2679	2634	2580							2708
Kenora	568	568	582	575	567	569							572
Manitoulin-Sudbury	478	474	471	463	455	445							464
Muskoka	603	598	614	606	588	575							597
Nipissing	1667	1642	1629	1604	1588	1534							1611
Parry Sound	574	560	554	549	541	530							551
Rainy River	219	203	208	201	201	201							206
Sault Ste. Marie	1768	1739	1722	1678	1691	1650							1708
Thunder Bay	2501	2458	2488	2454	2432	2372							2451
Timiskaming	585	584	586	567	559	543							571

^{*} A case refers to a single individual or family unit on Social Assistance (e.g. a family on Social Assistance is counted as one case.)

Temporary Care Assistance - Caseload* by Local Offices Report (Monthly)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	AVG
Algoma	62	63	65	64	63	64							6
Cochrane	103	105	108	107	109	110							10
Greater Sudbury	117	116	114	108	110	106							11
Kenora	29	30	30	32	31	31							3
Manitoulin-Sudbury	25	25	27	29	30	28							2
Muskoka	31	33	35	35	33	30							3
Nipissing	98	96	97	92	90	91							9
Parry Sound	52	49	53	50	50	50							5
Rainy River	3	4	4	4	4	4							
Sault Ste. Marie	79	81	76	71	73	74							7
Thunder Bay	215	213	213	209	207	205							21
Timiskaming	34	32	33	32	32	33							

^{*} A case refers to a single individual or family unit on Social Assistance (e.g. a family on Social Assistance is counted as one case.)

Employment Assistance - Participants by Local Office (Monthly)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	AVG
Algoma	700	690	685	665	646	654	632						667
Cochrane	895	912	866	826	823	826	815						852
Greater Sudbury	2480	2441	2397	2277	2266	2223	2141						2318
Kenora	658	669	669	667	659	651	645						660
Manitoulin-Sudbury	440	440	442	433	417	411	409						427
Muskoka	856	759	537	309	220	176	122						426
Nipissing	1546	1540	1551	1512	1508	1450	1421						1504
Parry Sound	603	592	584	584	570	561	555						578
Rainy River	226	221	220	202	200	191	196						208
Sault Ste. Marie	1709	1696	1700	1671	1661	1633	1586						1665
Thunder Bay	2921	2897	2834	2817	2729	2644	2626						2781
Timiskaming	441	420	427	409	397	375	365						405

	Eligibi	litv Verifi	cation Pro	ocess (Mo	onthly Pe	rformano	es Summar	rv Report	Data)				
Eligible							ne official			aseload			
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Identified in Audit Plan (Eligible)	41		32		52		51						176
% of Caseload	2.32%		1.86%		3.08%		3.21%						n.a
Cancelled	1		0		1		1						
Assigned	40		32		51		50						173
Completed	40		32		51		40						163
Average # of Calendar Days													
Identification to Completion	62		49		40		40						191
Identification to Assignment	21		2		2		4						29
Assignment to Completion	42		47		38		37						164
Method of Interview													
In person	0		0		0		1						1
By phone	2		1		1		0						4
Both in person and by phone	16		15		24		16						71
Identified and not completed	0		0		0		10						10
EVP Outcome Results													
Increase in Entitlement	2		0		1		0						3
Decrease in Entitlement	2		1		2		1						6
Overpayment	12		7		17		16						52
Underpayment	0		0		2		0						2
Terminated (AII)	13		11		17		8						49
No Change	11		12		11		15						49
Inappropriate for Review	2		2		4		2						10



District of Sault Ste. Marie Social Services Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie Zhawenimi-Anokiitaagewin









BOARD REPORT

AUTHOR: David Petersson

DATE: November 25, 2021

RE: 2022 DSSMSSAB Operating Budget

RECOMMENDATION

It is recommended that the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) review the 2022 Operating Budget as presented and provide direction based on the options brought forward for consideration.

BACKGROUND INFORMATION

The DSSMSSAB full operating budget was presented at the October 21, 2021 board meeting for review and discussions. At that time, management was projecting an 8.19% levy increase over 2021. However, management was not recommending the budget at that time. See attached summary of DRAFT BUDGET presented in October 2021.

21-Oct-2021		2021	2022	Increase (D	ecrease)
		Levy	Levy	\$	%
Ontario Works		3,692,746.00	4,043,695.00	350,949.00	9.50%
Housing Services		11,237,071.00	11,390,145.00	153,074.00	1.36%
Early Years Services		1,802,071.00	1,936,264.00	134,193.00	7.45%
	Subtotal	16,731,888.00	17,370,104.00	638,216.00	3.81%
Paramedic Services - Land		4,180,840.00	5,270,384.00	1,089,544.00	26.06%
Paramedic Services - GRFN		15,700.00	30,621.00	14,921.00	95.04%
	Subtotal	4,196,540.00	5,301,005.00	1,104,465.00	26.32%
EY - Direct Delivery		-	-	-	0.00%
Interest Income		(90,000.00)	(125,715.00)	(35,715.00)	-39.68%
	Subtotal	(90,000.00)	(125,715.00)	(35,715.00)	-39.68%
GRA	AND TOTAL	20,838,428.00	22,545,394.00	1,706,966.00	8.19%

RE: 2022 DSSMSSAB Operating Budget

Page 2

DATE: November 25, 2021

Following the October 21, 2021 Board meeting, changes were made for the following two items:

Insurance

 Received quotes on insurance premium rates for 2022. Initial budget budgeted for a 5% increase; however, it appears that insurance will be up next year closer to the 15%-16% mark. We are still exploring other insurance providers and expect to get another quote, but for the purposes of planning and budgeting in 2022, we have increased the insurance to 16% increase, which equates to a dollar value of \$16,350.

WSIB

- We initially projected a 3.00% WSIB premium rate for 2022 based on correspondence received in early 2021.
- Final WSIB rate received late October and came in at 2.86%

Overall, our new starting point reflects an 8.16% increase.

SUMMARY/OVERVIEW

Management has reviewed various options within each division as presented below. With each option presented, they are inclusive of the previous options. They are not standalone options.

<u>Option #1 - Ontario Works</u> - with holding funding levels at previous years for Employment Related and Administrative costs, management is proposing reducing ERE in 2022 by \$250,000 to compensate for that.

Option #2 - Housing Services - the Investing in Change Fund is a 100% municipal share program and as in the past, the option is there to reduce this amount. For 2021, this was eliminated and management is recommending to again eliminate that spend with the potential of bringing it back in subsequent years. This amount would be a reduction of \$304,050.

<u>Option #3 - Early Years Services</u> - the Expansion Plan funding became a cost share approach in 2019 (80/20). There is no requirement for the DSSMSSAB to use the full 20%, however at that time; management put together a plan to work towards that 20% over a period of time. The Provincial amount is not affected by the amount the DSSAB decides to use. For 2021, we used \$205,000 of the maximum 20% amount of \$312,588. For 2022, the maximum amount is still at \$312,588. Management is proposing to continue at the \$205,000 amount used in 2021 therefore reducing it by \$107,588 from what was presented in October.

Option #4 - Paramedic Services (Land) - included in the draft budget presented in October was an amount related to rent for the new Ambulance Base. Recognizing that the base will not be operational on January 1st, 2022, management is recommending to

RE: 2022 DSSMSSAB Operating Budget

Page 3

DATE: November 25, 2021

continue to show the full amount in budget however projecting a July 1st opening and thus, only $\frac{1}{2}$ or \$55,000 would be levied. The remaining $\frac{1}{2}$ or \$55,000 shown as a reserve item for purposes of the budget and reduce the final levy amount.

Option #5 - Paramedic Services (Land) - included in the draft budget presented in October was a capital ask related to a fully equipped ambulance. Utilizing capital reserves for capital items (currently sitting at \$475,000) for this division, management is proposing to use that reserve to cover this capital addition. This would result in a reduction to the final levy amount of \$281,723.

Overall, the financial impact on utilizing all of the above noted is illustrated below. Management has been able to reduce the levy by \$998,361 and would result in an overall levy increase of 3.37%. (Down from 8.16%)

Management's Recom	nmendati	on					
		2021		2022		Increase (Decrease)
		Levy	Initial Levy	Options	Revised Levy	\$	%
Ontario Works		3,692,746.00	4,043,695.00	(249,659.00)	3,794,036.00	101,290.00	2.74%
Housing Services		11,237,071.00	11,390,145.00	(303,248.00)	11,086,897.00	(150,174.00)	-1.34%
Early Years Services		1,802,071.00	1,936,264.00	(106,951.00)	1,829,313.00	27,242.00	1.51%
	Subtotal	16,731,888.00	17,370,104.00	(659,858.00)	16,710,246.00	(21,642.00)	-0.13%
Paramedic Services - Land		4,180,840.00	5,270,384.00	(343,227.00)	4,927,157.00	746,317.00	17.85%
Paramedic Services - GRFN		15,700.00	30,621.00	(1,026.00)	29,595.00	13,895.00	88.50%
	Subtotal	4,196,540.00	5,301,005.00	(344,253.00)	4,956,752.00	760,212.00	18.12%
EY - Direct Delivery		-	-	-	-	-	0.00%
Interest Income		(90,000.00)	(125,715.00)		(125,715.00)	(35,715.00)	-39.68%
	Subtotal	(90,000.00)	(125,715.00)	-	(125,715.00)	(35,715.00)	-39.68%
GRA	ND TOTAL	20,838,428.00	22,545,394.00	(1,004,111.00)	21,541,283.00	702,855.00	3.37%

STRATEGIC PLAN IMPACT

The proposed budget is directly connected to the strategic plan as it includes recommended increases to service that will provide improved access to emergency medical services in northern service area. As well, ensuring social services mandated programs continue service excellence to our community.

FINANCIAL IMPLICATIONS

Based on the options presented to the Board, the final levy impact will be determined from direction of the Board.

RE: 2022 DSSMSSAB Operating Budget

Page 4

DATE: November 25, 2021

CONCLUSION

The 2022 operating budget is presented for review, discussion and consideration of the options management has presented. Management has put forward a budget to ensure adherence to all mandated services across each divisional area.

Respectfully submitted,

Approved by:

David Petersson

Director of Corporate Services

Mike Nadeau

Chief Executive Officer



District of Sault Ste. Marie

Social Services Administration Board 2022 BUDGET

Prepared by: David Petersson

October 21, 2021













Table of Contents

2022 (Consolidated DSSMSSAB Overview 1
2. 3. 4.	Consolidated Budget Summary TWOMO Levy Allocation Five-Year Municipal Levy Summary Graph – Divisional Levy Allocation Graph – Divisional Expenditure
Corpo	rate Services Division 6
6.	Corporate Services Summary
Ontari	io Work Division7
8. 9. 10 Housi ii 11	Ontario Works Summary Program Administration Employment Related/LEAP . Social Assistance ng Services Division
14 15	. Rent Supp/Strong Communities . 100% Programs /ears Services Division
_	
17 18 19 20	 Early Years Summary Program Administration Core Programming 100% Programming & Expansion Funding Summary Direct Delivery













Table of Contents

Paramedic Services – Land Ambulance	 22
22. Land Ambulance Summary23. Operating Costs	
Paramedic Services – Garden River	24
24. Garden River Summary25. Operating Costs	
Levy Apportionment – 2022	 26
26. Levy Letter to Board	





District of Sault Ste. Marie Social Services Administration Board

BUDGET - 2022 Consolidated Budget Summary

			100.00%		88.39%	1.92%	9.69%
DIVISIONAL SUMMARY	EXPENDITURES	REVENUE	LEVY		CITY SSM	PRINCE TWNSHP	TWOMO
Ontario Works	30,346,641.00	26,302,946.00	4,043,695.00	ı	3,574,222.00	77,639.00	391,834.00
Housing Services	17,199,643.00	5,809,498.00	11,390,145.00		10,067,749.00	218,691.00	1,103,705.00
Early Years Services	14,353,176.00	12,416,912.00	1,936,264.00		1,711,464.00	37,176.00	187,624.00
EY - Direct Delivery	1,113,353.00	1,113,353.00	-			-	-
Subtotal	63,012,813.00	45,642,709.00	17,370,104.00		15,353,435.00	333,506.00	1,683,163.00
Paramedic Services - Land	9,918,141.00	4,647,757.00	5,270,384.00		4,658,493.00	101,191.00	510,700.00
Paramedic Services - Garden River	1,726,109.00	1,695,488.00	30,621.00		29,970.00	651.00	-
Subtotal	11,644,250.00	6,343,245.00	5,301,005.00	4	4,688,463.00	101,842.00	510,700.00
Interest & Other Income	-	125,715.00	(125,715.00)		(111,119.00)	(2,414.00)	(12,182.00)
Subtotal		125,715.00	(125,715.00)		(111,119.00)	(2,414.00)	(12,182.00)
GRAND TOTAL	74,657,063.00	52,111,669.00	22,545,394.00		19,930,779.00	432,934.00	2,181,681.00
		\$ Change over Prior Year % Change over Prior Year	1,706,966.00 8.19%		1,512,282.41 8.21%	36,971.75 9.34%	157,711.84 7.79%

BUDGET - 2021 Consolidated Budget Summary

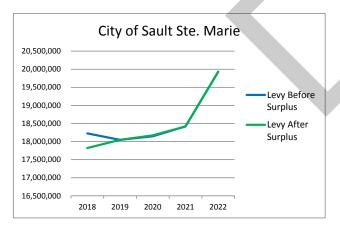
			100.00%	88.38%	1.90%	9.72%
DIVISIONAL SUMMARY	EXPENDITURES	REVENUE	LEVY	CITY SSM	PRINCE TWNSHP	TWOMO
Ontario Works	30,045,693.00	26,352,947.00	3,692,746.00	3,263,648.91	70,162.17	358,934.91
Housing Services	16,653,821.00	5,416,750.00	11,237,071.00	9,931,323.35	213,504.35	1,092,243.30
Early Years Services	13,581,794.00	11,779,723.00	1,802,071.00	1,592,670.35	34,239.35	175,161.30
Subtotal	60,281,308.00	43,549,420.00	16,731,888.00	14,787,642.61	317,905.87	1,626,339.51
Paramedic Services - Land	8,407,308.00	4,226,468.00	4,180,840.00	3,695,026.39	79,435.96	406,377.65
Paramedic Services - Garden River	1,711,513.00	1,695,813.00	15,700.00	15,369.58	330.42	-
Subtotal	10,118,821.00	5,922,281.00	4,196,540.00	3,710,395.98	79,766.38	406,377.65
Interest & Other Income	-	90,000.00	(90,000.00)	(79,542.00)	(1,710.00)	(8,748.00)
Subtotal	-	90,000.00	(90,000.00)	(79,542.00)	(1,710.00)	(8,748.00)
GRAND TOTAL	70,400,129.00	49,561,701.00	20,838,428.00	18,418,496.59	395,962.25	2,023,969.16
		\$ Change over Prior Year % Change over Prior Year	327,681.00 1.60%	272,638.72 1.50%	6,258.06 1.61%	48,784.23 2.47%

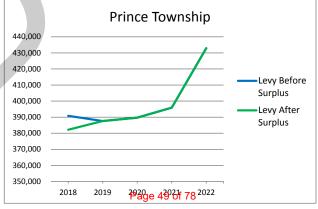
District of Sault Ste. Marie Social Services Administration Board

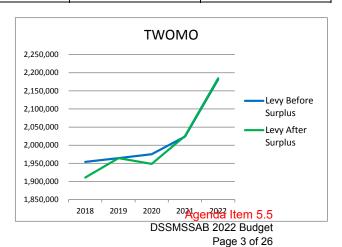
BUDGET - 2022 TWOMO Levy Allocation

DIVISIONAL SUMMARY	TWOMO	INTEREST ALLOCATION	FINAL TWOMO LEVY
Ontario Works	391,834.00	(2,175.76)	389,658.24
Housing Services	1,103,705.00	(6,128.61)	1,097,576.39
Early Years Services	187,624.00	(1,041.83)	186,582.17
Subtotal	1,683,163.00	(9,346.20)	1,673,816.80
Paramedic Services - Land	510,700.00	(2,835.80)	507,864.20
Paramedic Services - Garden River	-	-	-
Subtotal	510,700.00	(2,835.80)	507,864.20
Interest & Other Income	(12,182.00)	12,182.00	-
Subtotal	(12,182.00)	12,182.00	-
GRAND TOTAL	2,181,681.00		2,181,681.00

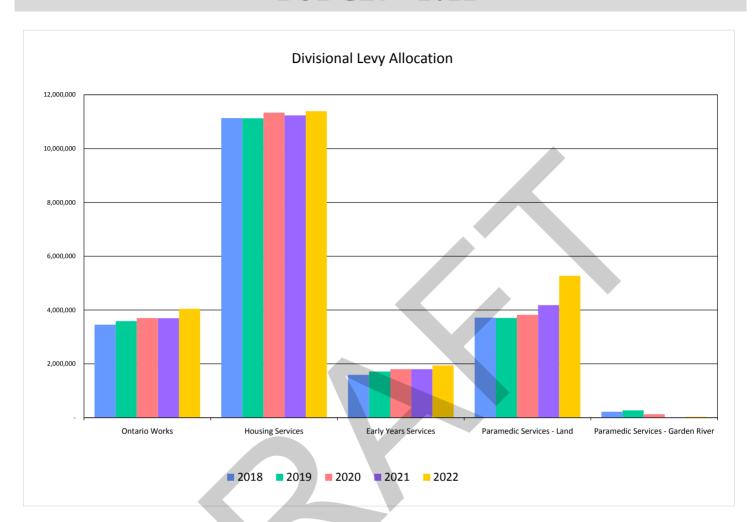
District of Sault Ste. Marie Social Services Administration Board											
Municipal Levy History											
		2018	2019		2020		2021		2022		
BEFORE SURPLUS APPLIED		2010		20.0							
Municipal Levy											
City of Sault Ste. Marie	88.60%	18,224,213	88.47%	18,046,967	88.60%	18,145,858	88.38%	18,418,497	88.39%	19,930,779	
Prince Township	1.90%	390,813	1.90%	387,580	1.90%	389,704	1.90%	395,962	1.92%	432,934	
TWOMO	9.50%	1,954,063	9.63%	1,964,421	9.50%	1,975,185	9.72%	2,023,969	9.69%	2,181,681	
THO ME	0.0070	1,001,000	0.0070	1,001,121	0.0070	1,010,100	0.1270	2,020,000	0.0070	2,101,001	
Levy Before Surplus	100.00%	20,569,089	100.00%	20,398,968	100.00%	20,510,747	100.00%	20,838,428	100.00%	22,545,394	
Change Over Prior Year		1.71%		-0.83%		0.55%		1.60%		8.19%	
	<u> </u>										
Surplus											
Applied to Levy Reduction		454,999									
Applied to Reserve		796,230		2,092,206							
Applied to Neserve		730,230		2,002,200							
	_	1,251,229	_	2,092,206		Note 1		Note 1		Note 1	
Note 1: Commencing in the 2020 Budget Year, the Previous Years Surplus is	_				•		_		_		
determined post budget once the year end audit is complete. It is not											
factored in at the time of the budget.											
		2018		2019		2020		2021		2022	
AFTER SURPLUS APPLIED		2010		2013		2020		2021		2022	
Municipal Levy											
City of Sault Ste. Marie	88.60%	17,821,083	88.47%	18,046,967	88.60%	18,172,522	88.38%	18,417,003	88.39%	19,927,874	
Prince Township	1.90%	382,168	1.90%	387,580	1.90%	389,704	1.90%	395,930	1.92%	432,872	
TWOMO	9.50%	1,910,839	9.63%	1,964,421	9.50%	1,948,521	9.72%	2,025,495	9.69%	2,184,649	
Levy After Surplus	100.00%	20,114,090	100.00%	20,398,968	100.00%	20,510,747	100.00%	20,838,428	100.00%	22,545,394	
Change Over Prior Year		1.75%		1.42%		0.55%		1.60%		8.19%	





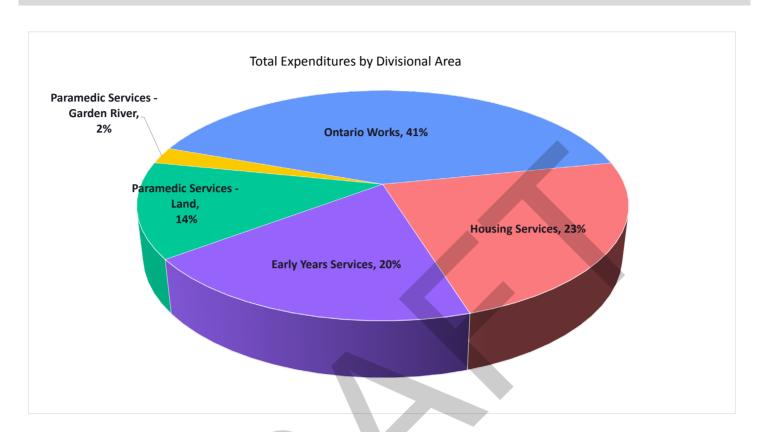


BUDGET - 2022





BUDGET - 2022





Corporate Services



BUDGET

CORPORATE SERVICES

(CEO, FINANCE, HUMAN RESOURCES, ADMINISTRATION)

				2022 TO 20	021
expenditures	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Honourarium	3,240.00	3,240.00	3,240.00	-	0.00%
Salaries	1,329,800.00	1,508,160.00	1,499,760.00	(8,400.00)	-0.56%
Employee Benefits	409,019.00	448,200.00	501,200.00	53,000.00	11.83%
Subtotal	1,742,059.00	1,959,600.00	2,004,200.00	44,600.00	2.28%
Office expenses	41,925.00	41,825.00	44,325.00	2,500.00	5.98%
Advertising & Public Relations	42,500.00	42,500.00	40,500.00	(2,000.00)	-4.71%
Training & Travel	143,100.00	143,100.00	143,100.00	-	0.00%
Fees & Services	502,690.00	501,760.00	645,610.00	143,850.00	28.67%
Rent & Utilites	120,400.00	127,800.00	234,500.00	106,700.00	83.49%
Subtotal	850,615.00	856,985.00	1,108,035.00	251,050.00	29.29%
Salaries Subsidy		(95,000.00)	(95,000.00)	-	0.00%
Subtotal		(95,000.00)	(95,000.00)	-	0.00%
GRAND TOTAL	2,592,674.00	2,721,585.00	3,017,235.00	295,650.00	10.86%

% Change	4.97%	10.86%
\$ Change	\$ 128,911.00	\$ 295,650.00

Internal Services Alloc	<u>ation</u>	
Ontario Works	1,215,079.00	1,291,377.00
Housing Services	686,162.00	736,205.00
Early Years Services	343,082.00	386,206.00
Land Ambulance	327,424.00	482,758.00
Garden River	149,838.00	120,689.00
	2,721,585.00	3,017,235.00

Ontario Works



BUDGET

EXPENDITURES

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Program Administration	5,882,037.00	5,966,614.00	6,191,264.00	224,650.00	3.77%
Employment Related/LEAP	1,579,032.00	1,524,000.00	1,524,000.00	<u>-</u>	0.00%
Internal Support Services	1,152,688.00	1,215,079.00	1,291,377.00	76,298.00	6.28%
Subtotal	8,613,757.00	8,705,693.00	9,006,641.00	300,948.00	3.46%
Social Assistance	21,340,000.00	21,340,000.00	21,340,000.00	-	0.00%
GRAND TOTAL	29,953,757.00	30,045,693.00	30,346,641.00	300,948.00	1.00%

FUNDING & REVENUE

				2022 TO 2021		
TOTAL INCOME	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Provincial - ERE/Admin	4,958,947.00	5,058,947.00	5,008,946.00	(50,001.00)	-0.99%	
Provincial - Social Assistance	21,294,000.00	21,294,000.00	21,294,000.00	-	0.00%	
GRAND TOTAL	26,252,947.00	26,352,947.00	26,302,946.00	(50,001.00)	-0.19%	

Municipal Levy	\$	3,700,810.00	\$ 3,692,746.00	\$ 4,043,695.00
% Change	2	3.12%	-0.22%	9.50%
\$ Change	\$	112,029.00	\$ (8,064.00)	\$ 350,949.00

BUDGET - Program Administration

				2022 TO 2	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Salaries	4,004,025.00	4,055,800.00	4,186,700.00	130,900.00	3.23%
Employee Benefits	1,175,300.00	1,169,700.00	1,248,100.00	78,400.00	6.70%
Subtota	5,179,325.00	5,225,500.00	5,434,800.00	209,300.00	4.01%
Office expenses	154,960.00	141,700.00	140,700.00	(1,000.00)	-0.71%
Advertising & Public Relations	13,000.00	1,000.00		(1,000.00)	-100.00%
Travel & Training	40,388.00	43,300.00	41,300.00	(2,000.00)	-4.62%
Fees & Services	44,500.00	99,050.00	117,000.00	17,950.00	18.12%
Rent & Utilities	449,864.00	456,064.00	457,464.00	1,400.00	0.31%
Subtota	702,712.00	741,114.00	756,464.00	15,350.00	2.07%
GRAND TOTAL	5,882,037.00	5,966,614.00	6,191,264.00	224,650.00	3.77%

BUDGET - Employment Related/LEAP

				2022 TO	2021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Pre-employment training	380,000.00	380,000.00	380,000.00	-	0.00%
Employment programs	488,735.00	400,500.00	400,500.00	-	0.00%
Employment assistance (SAMS)	608,519.00	650,000.00	650,000.00	-	0.00%
ERE - Other related expenses	11,000.00	-	-	-	0.00%
Dental administration	14,100.00	17,500.00	17,500.00		0.00%
Employment placement fees				-	0.00%
Subtotal - ERE	1,502,354.00	1,448,000.00	1,448,000.00		0.00%
One time incentive	4,000.00	5,500.00	5,500.00	-	0.00%
LEAP contracts	59,500.00	59,500.00	59,500.00	-	0.00%
LEAP - Other related expenses	13,178.00	11,000.00	11,000.00	-	0.00%
Subtotal - LEAP	76,678.00	76,000.00	76,000.00	-	0.00%
GRAND TOTAL	1,579,032.00	1,524,000.00	1,524,000.00		0.00%

BUDGET - Social Assistance

					2022 TC	2021
TOTAL EXPENDITURES		BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Client Allowance & benefits		20,153,000.00	20,153,000.00	20,153,000.00	-	0.00%
Discretionary benefits		564,000.00	564,000.00	564,000.00	-	0.00%
Mandatory benefits		487,000.00	487,000.00	487,000.00	-	0.00%
Provincial benefits		90,000.00	90,000.00	90,000.00	-	0.00%
Su	btotal	21,294,000.00	21,294,000.00	21,294,000.00		0.00%
Non-shareable benefits		46,000.00	46,000.00	46,000.00	-	0.00%
Su	btotal	46,000.00	46,000.00	46,000.00		0.00%
GRAND TOTAL		21,340,000.00	21,340,000.00	21,340,000.00		0.00%



Housing Services



BUDGET

EXP	FN	וחו	TI I	R	F۲
	CIN	UI	ıU	\mathbf{n}	LJ

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Program Administration	2,207,529.00	2,362,770.00	2,566,941.00	204,171.00	8.64%
Housing Providers	8,820,615.00	8,880,874.00	7,375,670.00	(1,505,204.00)	-16.95%
Rent Supp/Strong Communities	2,933,000.00	2,920,000.00	2,783,532.00	(136,468.00)	-4.67%
Investing in Change Fund	231,975.00	-	304,050.00	304,050.00	0.00%
100% Programs	1,769,653.00	1,804,015.00	3,433,245.00	1,629,230.00	90.31%
Internal Support Services	648,169.00	686,162.00	736,205.00	50,043.00	7.29%
GRAND TOTAL	16,610,941.00	16,653,821.00	17,199,643.00	545,822.00	3.28%

FUNDING & REVENUE									
2022 TO 2021									
TOTAL INCOME	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE				
Federal Funding	2,475,900.00	2,273,283.00	2,210,721.00	(62,562.00)	-2.75%				
Rent Supp/Strong Communities	165,332.00	165,332.00	165,532.00	200.00	0.12%				
100% Programs	2,631,262.00	2,978,135.00	3,433,245.00	455,110.00	15.28%				
Other Income	-	-		-	0.00%				
GRAND TOTAL	5,272,494.00	5,416,750.00	5,809,498.00	392,748.00	7.25%				

Municipal Levy		\$ 11,338,447.00	\$ 11,237,071.00	\$ 11,390,145.00
	% Change	1.91%	-0.89%	1.36%
	\$ Change	\$ 212,364.00	\$ (101,376.00)	\$ 153,074.00

BUDGET - Program Administration

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Salaries	1,656,510.00	1,688,100.00	1,924,500.00	236,400.00	14.00%
Employee Benefits	488,095.00	489,600.00	581,900.00	92,300.00	18.85%
Sub	otal 2,144,605.00	2,177,700.00	2,506,400.00	328,700.00	15.09%
Office expenses	44,450.00	43,850.00	43,560.00	(290.00)	-0.66%
Advertising & Public Relations	7,400.00	7,400.00	7,400.00	-	0.00%
Travel & Training	28,900.00	29,000.00	29,000.00	-	0.00%
Fees & Services	21,347.00	21,800.00	21,400.00	(400.00)	-1.83%
Rent & Utilities	180,300.00	192,700.00	205,000.00	12,300.00	6.38%
Sub	otal 282,397.00	294,750.00	306,360.00	11,610.00	3.94%
Teraview costs	4,000.00	4,000.00	2,500.00	(1,500.00)	-37.50%
Sub	otal 4,000.00	4,000.00	2,500.00	(1,500.00)	-37.50%
TOTAL PROGRAM ADMIN	2,431,002.00	2,476,450.00	2,815,260.00	338,810.00	13.68%

Funding Through 100% Programs	(223,473.00)	(113,680.00)	(248,319.00)	(134,639.00)	118.44%
GRAND TOTAL	2,207,529.00	2,362,770.00	2,566,941.00	204,171.00	8.64%

SUMMARY OF ALLOCATION OF ADMINISTRATION DOLLARS:

Allocation to CHPI Admin	80,762.00	-	27,789.00	27,789.00	0.00%
Allocation to CHPI Program			41,725.00		
Allocation to COCHI	23,366.00	-	50,165.00	50,165.00	0.00%
Allocation to OPHI	19,714.00	-	17,025.00	17,025.00	0.00%
Allocation to Reaching Home (FTE)		86,951.00	86,951.00	-	0.00%
Allocation to Reaching Home	99,631.00	26,729.00	24,664.00	(2,065.00)	-7.73%
General Program Administration	#REF!	2,362,770.00	2,566,941.00	204,171.00	8.64%
GRAND TOTAL	#REF!	2,476,450.00	2,815,260.00	297,085.00	12.00%

BUDGET - Housing Providers

				2022 TO 2021		
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Provincial Housing Providers	4,400,000.00	4,427,474.00	4,400,000.00	(27,474.00)	-0.62%	
Federal HP - Rent Supplement	217,000.00	204,000.00	180,000.00	(24,000.00)	-11.76%	
Federal Housing Providers	20,206.00	8,480.00	-	(8,480.00)	-100.00%	
Urban Native Housing	807,000.00	552,000.00	585,580.00	33,580.00	6.08%	
Subtotal	5,444,206.00	5,191,954.00	5,165,580.00	(26,374.00)	-0.51%	
Sault Ste. Marie Housing Corp.	2,514,800.00	2,514,800.00	2,210,090.00	(304,710.00)	-12.12%	
SSMHC - COCHI/OPHI	861,609.00	1,174,120.00	-	(1,174,120.00)	-100.00%	
Subtotal	3,376,409.00	3,688,920.00	2,210,090.00	(1,478,830.00)	-40.09%	
GRAND TOTAL	8,820,615.00	8,880,874.00	7,375,670.00	(1,505,204.00)	-16.95%	

BUDGET - Rent Supp/Strong Communities

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Homelessness	54,000.00	54,000.00	57,532.00	3,532.00	6.54%
Portable Housing Benefit	250,000.00	475,000.00	600,000.00	125,000.00	26.32%
Move out	21,000.00	18,000.00	18,000.00	-	0.00%
Regular	2,500,000.00	2,150,000.00	2,000,000.00	(150,000.00)	-6.98%
Strong Communities	108,000.00	108,000.00	108,000.00	-	0.00%
Community Shelters	-	115,000.00		(115,000.00)	-100.00%
GRAND TOTAL	2,933,000.00	2,920,000.00	2,783,532.00	(136,468.00)	-4.67%



BUDGET - 100% Programs

				2022 TO 2021		
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Community Homelessness Prevention Initiative (CHPI)	1,495,440.00	1,495,440.00	1,495,440.00	-	0.00%	
Reaching Home	308,572.25	308,575.00	312,610.00	4,035.00	1.31%	
Canada-Ontario Community Housing Initiative (COCHI)	-	-	1,120,195.00	1,120,195.00	0.00%	
Ontario Priorities Housing Initiative (OPHI)	-	-	465,000.00	465,000.00	0.00%	
Safe Voluntary Isolation Sites		-	40,000.00	40,000.00	0.00%	
GRAND TOTAL	1,804,012.25	1,804,015.00	3,433,245.00	1,629,230.00	90.31%	



Early Years



BUDGET

EXPENDITURES

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Program Administration	691,909.00	638,209.00	621,690.00	(16,519.00)	-2.59%
Core Programming	6,235,118.00	6,235,118.00	6,235,118.00	<u>-</u>	0.00%
Subtotal - Core Programming	6,927,027.00	6,873,327.00	6,856,808.00	(16,519.00)	-0.24%
Program Administration	575,434.00	479,079.00	542,798.00	63,719.00	13.30%
100% Programs	4,498,114.00	4,473,470.00	5,046,940.00	573,470.00	12.82%
Expansion Plan (Cost shared)	1,215,040.00	1,392,836.00	1,500,424.00	107,588.00	7.72%
Subtotal - 100% + Expansion	6,288,588.00	6,345,385.00	7,090,162.00	744,777.00	11.74%
Out of District	20,000.00	20,000.00	20,000.00	-	0.00%
Internal Support Services	332,021.00	343,082.00	386,206.00	43,124.00	12.57%
Subtotal - other	352,021.00	363,082.00	406,206.00	43,124.00	11.88%
GRAND TOTAL	13,567,636.00	13,581,794.00	14,353,176.00	771,382.00	5.68%

FUNDING & REVENUE									
2022 TO 2021									
TOTAL INCOME	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE				
Provincial Funding - Core	5,619,338.00	5,619,338.00	5,619,338.00	-	0.00%				
Provincial - 100% + Expansion	6,128,588.00	6,140,385.00	6,777,574.00	637,189.00	10.38%				
Out of District	20,000.00	20,000.00	20,000.00	-	0.00%				
Reserves				-	0.00%				
GRAND TOTAL	11,767,926.00	11,779,723.00	12,416,912.00	637,189.00	5.41%				

Municipal Levy		\$ 1,799,710.00	\$ 1,802,071.00	\$ 1,936,264.00
<u>-</u>	% Change	5.16%	0.13%	7.45%
	\$ Change	\$ 88,286.00	\$ 2,361.00	\$ 134,193.00

BUDGET - Program Administration

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Salaries	875,640.00	852,200.00	866,600.00	14,400.00	1.69%
Employee Benefits	227,615.00	225,200.00	256,700.00	31,500.00	13.99%
Subtotal	1,103,255.00	1,077,400.00	1,123,300.00	45,900.00	4.26%
Office expenses	66,394.00	66,394.00	66,394.00	-	0.00%
Advertising & Public Relations	33,500.00	33,500.00	33,500.00	-	0.00%
Travel & Training	33,000.00	30,500.00	30,500.00	-	0.00%
Fees & Services	54,200.00	55,100.00	55,300.00	200.00	0.36%
Rent & Utilities	61,400.00	64,900.00	66,000.00	1,100.00	1.69%
Subtotal	248,494.00	250,394.00	251,694.00	1,300.00	0.52%
OTAL PROGRAM ADMIN	1,351,749.00	1,327,794.00	1,374,994.00	47,200.00	3.55%
Funding through Program Funding	(84,406.00)	(210,506.00)	(210,506.00)	-	0.00%
Funding Through 100% Programs	(575,434.00)	(479,079.00)	(542,798.00)	(63,719.00)	13.30%
GRAND TOTAL - Core Admin	691,909,00	638,209.00	621.690.00	(16,519.00)	-2.59%

BUDGET - Core Programming

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
General Allocation	2,439,991.00	2,444,909.00	2,496,698.00	51,789.00	2.12%
Pay Equity	101,169.00	101,169.00	101,169.00	-	0.00%
Special Needs Resourcing	476,569.00	471,651.00	471,651.00	-	0.00%
Licensed Home Child Care (LHCC)	165,600.00	165,600.00	165,600.00	-	0.00%
Subtotal	3,183,329.00	3,183,329.00	3,235,118.00	51,789.00	1.63%
Fee Subsidy	3,051,789.00	3,051,789.00	3,000,000.00	(51,789.00)	-1.70%
Subtotal	3,051,789.00	3,051,789.00	3,000,000.00	(51,789.00)	-1.70%
GRAND TOTAL	6,235,118.00	6,235,118.00	6,235,118.00	-	0.00%



BUDGET - 100% & Expansion

				2022 TO 20	021
100% Programs	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Wage Enhancement	869,126.00	873,260.00	873,260.00	-	0.00%
Early Learning Child Centre	474,981.00	474,981.00	474,981.00	-	0.00%
EarlyON	1,438,926.00	1,410,148.00	1,410,148.00	-	0.00%
Journey Together (T/C)	1,715,081.00	1,715,081.00	1,715,081.00	-	0.00%
Childcare and Early Years Workforce	-	-	573,470.00	573,470.00	0.00%
GRAND TOTAL	4,498,114.00	4,473,470.00	5,046,940.00	573,470.00	12.82%

				2022 TO 2021		
EXPANSION PLAN	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Province	1,055,040.00	1,187,836.00	1,187,836.00	-	0.00%	
Municipal	160,000.00	205,000.00	312,588.00	107,588.00	52.48%	
GRAND TOTAL	1,215,040.00	1,392,836.00	1,500,424.00	107,588.00	7.72%	

FUNDING SUMMARY

				2022 TO 2	2021
Provincial Funding	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
100/0	2,018,300.00	2,018,300.00	2,018,300.00	-	0.00%
50/50	188,582.00	188,582.00	188,582.00	-	0.00%
80/20	3,412,456.00	3,412,456.00	3,412,456.00	-	0.00%
Subtotal	5,619,338.00	5,619,338.00	5,619,338.00	-	0.00%
Wage Enhancement	906,334.00	889,797.00	889,797.00		0.00%
Expansion Plan	1,190,044.00	1,250,354.00	1,250,354.00	-	0.00%
Early Learning Child Centre	527,757.00	527,757.00	527,757.00	-	0.00%
EarlyON	1,598,807.00	1,566,831.00	1,566,831.00	-	0.00%
Journey Together (T/C)	1,905,646.00	1,905,646.00	1,905,646.00	-	0.00%
Childcare and Early Years Workforce	-	-	637,189.00	637,189.00	0.00%
Subtotal	6,128,588.00	6,140,385.00	6,777,574.00	637,189.00	10.38%
GRAND TOTAL	11,747,926.00	11,759,723.00	12,396,912.00	637,189.00	5.42%

DSSMSSAB - EY - Direct Delivery

BUDGET - Expenditures

			2022 TO 2021		
	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Salaries		776,400.00	776,400.00	0.00%	
Employee Benefits		221,000.00	221,000.00	0.00%	
Subtotal	-	997,400.00	997,400.00	0.00%	
Food	-	64,953.00	64,953.00	0.00%	
Insurance	-	5,000.00	5,000.00	0.00%	
Supplies & Equipment	-	30,000.00	30,000.00	0.00%	
Cleaning Supplies/Laundry		16,000.00	16,000.00	0.00%	
Rent	-	-	-	0.00%	
Subtotal	-	115,953.00	115,953.00	0.00%	
GRAND TOTAL		1,113,353.00	1,113,353.00	0.00%	

Paramedic Services Land Ambulance



DSSMSSAB - Paramedic Services - Land

BUDGET

EXPENDITURES

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Operating Costs	7,640,686.00	8,047,700.00	9,394,910.00	1,347,210.00	16.74%
Capital Equipment	-	247,784.00	281,723.00	33,939.00	13.70%
Administration overhead - GR	(173,000.00)	(215,600.00)	(241,250.00)	(25,650.00)	11.90%
Internal Support Services	313,498.00	327,424.00	482,758.00	155,334.00	47.44%
GRAND TOTAL	7,781,184.00	8,407,308.00	9,918,141.00	1,510,833.00	17.97%

FUNDING & REVENUE

				2022 TO 2021		
TOTAL INCOME	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Provincial Funding	3,960,771.00	3,871,724.00	4,647,757.00	776,033.00	20.04%	
Reserves	-	354,744.00	-	(354,744.00)	-100.00%	
GRAND TOTAL	3,960,771.00	4,226,468.00	4,647,757.00	421,289.00	9.97%	

Municipal Levy		\$ 3,820,413.00	\$ 4,180,840.00	\$ 5,270,384.00
	% Change	3.13%	9.43%	26.06%
	\$ Change	\$ 115,781.00	\$ 360,427.00	\$ 1,089,544.00

DSSMSSAB - Paramedic Services - Land

BUDGET - Operating Costs

				2022 TO 20	021
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Salaries	5,324,535.00	5,571,700.00	6,565,500.00	993,800.00	17.84%
Employee Benefits	1,365,511.00	1,427,000.00	1,869,800.00	442,800.00	31.03%
Subtotal	6,690,046.00	6,998,700.00	8,435,300.00	1,436,600.00	20.53%
Training and travel	24,300.00	24,300.00	24,300.00	-	0.00%
Vehicle expenditures	110,000.00	130,000.00	134,400.00	4,400.00	3.38%
Utilities and fuel	87,000.00	70,000.00	100,000.00	30,000.00	42.86%
Materials and supplies	272,750.00	251,300.00	283,300.00	32,000.00	12.73%
Maintenance and repairs	95,000.00	95,000.00	113,000.00	18,000.00	18.95%
Rents and leases	160,000.00	270,200.00	251,610.00	(18,590.00)	-6.88%
Taxes and licenses	50,000.00	51,000.00	-	(51,000.00)	-100.00%
Purchased and contracted services	151,590.00	157,200.00	53,000.00	(104,200.00)	-66.28%
Subtotal	950,640.00	1,049,000.00	959,610.00	(89,390.00)	-8.52%
Contingency costs				-	0.00%
Subtotal				_	0.00%
GRAND TOTAL	7,640,686.00	8,047,700.00	9,394,910.00	1,347,210.00	16.74%

Paramedic Services Garden River



DSSMSSAB - Paramedic Services - Garden River

BUDGET

EXPENDITURES

				2022 TO 2021		
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Operating Costs	1,321,445.00	1,346,075.00	1,364,170.00	18,095.00	1.34%	
Capital Equipment	62,480.00	-	-	-	0.00%	
Administration overhead - GR	173,000.00	215,600.00	241,250.00	25,650.00	11.90%	
Internal Support Services	146,299.00	149,838.00	120,689.00	(29,149.00)	-19.45%	
GRAND TOTAL	1,703,224.00	1,711,513.00	1,726,109.00	14,596.00	0.85%	

FUNDING & REVENUE

				2022 TO 20	121
TOTAL INCOME	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE
Provincial Funding	1,576,857.00	1,695,813.00	1,695,488.00	(325.00)	-0.02%
Provincial Funding - 1X			-	-	0.00%
Reserves		-	-	-	0.00%
GRAND TOTAL	1,576,857.00	1,695,813.00	1,695,488.00	(325.00)	-0.02%

Municipal Levy	\$	126,367.00	\$ 15,700.00	\$ 30,621.00
% Change	9	-52.86%	-87.58%	95.04%
\$ Change	\$	(141,681.00)	\$ (110,667.00)	\$ 14,921.00

DSSMSSAB - Paramedic Services - Garden River

BUDGET - Operating Costs

				2022 TO 2021		
TOTAL EXPENDITURES	BUDGET - 2020	BUDGET - 2021	BUDGET - 2022	\$ CHANGE	% CHANGE	
Salaries	920,215.00	927,000.00	941,100.00	14,100.00	1.52%	
Employee Benefits	241,305.00	245,100.00	266,000.00	20,900.00	8.53%	
Subtotal	1,161,520.00	1,172,100.00	1,207,100.00	35,000.00	2.99%	
Training and travel	7,300.00	7,300.00	7,300.00	-	0.00%	
Vehicle expenditures	14,000.00	17,000.00	14,600.00	(2,400.00)	-14.12%	
Utilities and fuel	25,200.00	17,100.00	19,500.00	2,400.00	14.04%	
Materials and supplies	40,100.00	49,025.00	50,120.00	1,095.00	2.23%	
Maintenance and repairs	27,000.00	24,400.00	28,500.00	4,100.00	16.80%	
Rents and leases	1,195.00	20,000.00	25,000.00	5,000.00	25.00%	
Taxes and licenses	14,500.00	13,500.00	-	(13,500.00)	-100.00%	
Purchased and contracted services	30,630.00	25,650.00	12,050.00	(13,600.00)	-53.02%	
Subtotal	159,925.00	173,975.00	157,070.00	(16,905.00)	-9.72%	
Contingency costs		-	-	-	0.00%	
Subtotal			_		0.00%	
GRAND TOTAL	1,321,445.00	1,346,075.00	1,364,170.00	18,095.00	1.34%	

Here to help. Ici Pour Aider.

Sault Ste. Marie District

MEMORANDUM

TO: District of Sault Ste. Marie Social Services Administration Board

DATED: October 21, 2021

PREPARED BY: David Petersson, CPA, CGA

RE: 2020 Current Value Assessment for 2022 Levy Allocation

As approved by the District of Sault Ste. Marie Social Services Administration Board at the meeting held on March 25, 2004, the weighted percentages approach has been applied in determining the 2022 Levy Apportionment. The final weighted percentages are as follows:

	2020 Assessment		2019 Assessm	ent	Increase/Decrease		
	\$	%	\$	%	\$	%	
Corporation of the City of Sault Ste. Marie	\$ 7,138,640,788.00	88.39%	\$ 7,120,151.968.00	88.38%	\$ 18,488,820.00	0.26%	
Corporation of the Township of Prince	\$ 155,147,650.00	1.92%	\$ 153,388,150.00	1.90%	\$ 1,759,500.00	1.15%	
T.W.O.M.O	\$ 782,741,230.00	<u>9.69%</u>	\$ 783,109,590.00	9.72%	(\$ 368,360.00)	(0.05%)	
Total	\$ 8,076,529,668.00	100.00%	\$ 8,056,649,708.00	100.00%	\$ 19,879,960.00	0.25%	

<u>Recommendation:</u> That the District of Sault Ste. Marie Social Services Administration Board approved the weighted percentages as outlined in this report for the purposes of determining the levies for the 2022 budget year.

Respectfully submitted,

David Petersson, CPA, CGA Director Corporate Services

District of Sault Ste. Marie Social Services Administration Board

cc: Mike Nadeau









390 Bay St. #405 P.O. Box 277 Sault Ste Marie, ON $\rm P6A\ 5L8$