



# Social Services

District of Sault Ste. Marie Social Services

Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie

Zhawenimi-Anokiitaagewin



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## **AGENDA**

*DSSMSSAB REGULAR BOARD MEETING*

*Thursday, June 17, 2021 at 4:30 PM*

*Zoom Video Conference*

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### **1. CALL TO ORDER**

### **2. APPROVAL OF AGENDA**

#### **Resolution #21-051**

Moved By: M. Scott

Seconded By: J. Gawne

- 2.1 “**BE IT RESOLVED THAT** the **Agenda for June 17, 2021** District of Sault Ste. Marie Social Services Administration Board meeting be approved as presented.”

### **3. DECLARATIONS OF PECUNIARY INTEREST**

### **4. APPROVAL OF PREVIOUS MINUTES**

#### **Resolution #21-052**

Moved By: M. Bruni

Seconded By: D. Edgar

- 4.1 “**BE IT RESOLVED THAT** the **Minutes** from the District of Sault Ste. Marie Social Services Administration Board meeting dated **May 20, 2021** be adopted as recorded.”

## 5. PRESENTATIONS

- 5.1 Police Services – Chief Hugh Stevenson
- 5.2 Early Years – Emergency Child Care

## 6. MANAGERS REPORTS

### HOUSING SERVICES

#### Resolution #21-053

Moved By: D. Hilsinger  
Seconded By: M. Scott

- 6.1 **“BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the June 17, 2021 Canada-Ontario Community Housing Initiative (COCHI) Transfer Payment Agreement report of the Director of Housing Services and enter into a revised COCHI Contribution Agreement (CA) with Vesta Co-operative Homes Inc. in the amount of \$199,913.38 for the sole purpose of purchase and installation of replacement windows.”

### EARLY YEARS SERVICES

#### Resolution #21-054

Moved By: J. Gawne  
Seconded By: D. Hilsinger

- 6.2 **“BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the June 17, 2021 report of the Director of Early Years and approve the direct delivery of Early Years services previously delivered by Prince Township thereby continuing availability as per mandate within the allocated provincial budget with a target launch date of October 1, 2021.”

## **CORPORATE SERVICES**

### **Resolution #21-055**

Moved By: C. Gardi

Seconded By: K. Lamming

- 6.3 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the June 17, 2021 Q1 Financial Update Report of the Director of Corporate Services as information."

## **CEO**

### **Resolution #21-056**

Moved By: D. Edgar

Seconded By: M. Bruni

- 6.4 **"BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the June 17, 2021 Q1 Update report of the CEO as information."

## **7. CORRESPONDENCE**

## **8. OTHER BUSINESS / NEW BUSINESS**

July Meeting

## **9. ADJOURNMENT**

### **Resolution #21-057**

Moved By: M. Scott

Seconded By: C. Gardi

- 9.1 **"BE IT RESOLVED THAT** we do now adjourn."

## **NEXT REGULAR BOARD MEETING**

Thursday, July 15, 2021 4:30 PM



# Social Services

District of Sault Ste. Marie Social Services

Administration Board

Conseil d'Administration des Services du District Sault Ste. Marie

Zhawenimi-Anokiitaagewin



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## MINUTES

DSSMSSAB REGULAR BOARD MEETING

Thursday, May 20, 2021 at 4:30 PM

Zoom Video Conference

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|                 |  |   |                      |
|-----------------|--|---|----------------------|
| <b>PRESENT:</b> | L. Dufour<br>D. Hilsinger                | J. Gawne<br>M. Bruni                        | D. Edgar             |
| <b>STAFF:</b>   | M. Nadeau<br>J. Barban<br>C. Fairbrother | D. Petersson<br>R. Rushworth<br>A. Borrelli | S. Ford<br>A. Kohler |
| <b>REGRETS:</b> | K. Lamming                               |   |                      |
| <b>ABSENT:</b>  | C. Gardi                                 | M. Scott                                    |                      |

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1. **CALL TO ORDER** by L. Dufour, Board Chair, at 4:54 PM

2. **APPROVAL OF AGENDA**

**Resolution #21-042**

Moved By: D. Edgar

Seconded By: J. Gawne

2.1 **“BE IT RESOLVED THAT the Agenda for May 20, 2021 District of Sault Ste. Marie Social Services Administration Board meeting be approved as presented.”**

**CARRIED**

**3. DECLARATIONS OF PECUNIARY INTEREST**  
NONE

**4. APPROVAL OF PREVIOUS MINUTES**

**Resolution #21-043**

Moved By: M. Bruni

Seconded By: J. Gawne

- 4.1 “**BE IT RESOLVED THAT** the Minutes from the District of Sault Ste. Marie Social Services Administration Board meeting dated April 15, 2021 be adopted as recorded.”  
**CARRIED**

**5. MANAGERS REPORTS**

**CORPORATE SERVICES**

**Resolution #21-044**

Moved By: D. Hilsinger

Seconded By: M. Bruni

- 5.1 “**BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the May 20, 2021 Audited Financial Statements report of the Director of Corporate Services and recommend approval of the Audited Consolidated Financial Statements for the year ended December 31, 2020 as prepared by KPMG.”  
**CARRIED**

**Resolution #21-045**

Moved By: J. Gawne

Seconded By: D. Edgar

- 5.2 “**BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the May 20, 2021 DSSMSSAB 2020 Operating Surplus report of the Director of Corporate Services and allocate the operating surplus in the amount of \$1,556,160 to DSSMSSAB reserves for use as determined by the Board.”  
**CARRIED**

## **HOUSING**

### **Resolution #21-046**

Moved By: M. Bruni

Seconded By: J. Gawne

- 5.3 **“BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the May 20, 2021 Additional Funding for Transition Units report of the Director of Housing Services and transfer \$451,921.91 of administration funds remaining from legacy Social Housing Programs to the Sault Ste. Marie Housing Corporation (SSMHC) to be used toward the renovations of the former Sacred Heart School.”  
**CARRIED**

### **Resolution #21-047**

Moved By: M. Bruni

Seconded By: D. Edgar

- 5.4 **“BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept the May 20, 2021 Fall Economic Statement Incremental Funding report of the Director of Housing Services and sign the amendment with the Federal Government regarding the Reaching Home agreement in order to secure the additional one time incremental funding allocation for 2021-22 of \$513,871 under the COVID-19 Economic Response Plan;

**AND BE IT FURTHER RESOLVED THAT** the DSSMSSAB award the full allocation of additional Reaching Home funds to the Sault Ste. Marie Housing Corporation (SSMHC) for the purposes of constructing 22 transitional units at 721 Wellington Street East (former Sacred Heart School).”

**CARRIED**

## **ADMINISTRATION**

### **Resolution #21-041**

Moved By: D. Hilsinger

Seconded By: J. Gawne

#### **5.5 “BE IT RESOLVED THAT:**

- a) The Corporation is the statutorily recognized Service Manager by the Housing Services Act, 2011 and the recognized Service Manager for agreements that predate the Housing Services Act, 2011 (for example, pursuant to the original Operating Agreement dated December 31, 1982 regarding Neech-Ke-Wehn Homes Inc. and the Canada Mortgage Housing Corporation).
- b) In its capacity as the Service Manager, the Corporation has been notified and has received the resolutions providing for the unanimous passing by the independent Boards of Directors of Neech-Ke-Wehn Homes Inc., Ontario Aboriginal Housing Services Inc., and Niwaakai'iganaanind Aboriginal Housing regarding the transfer all assets and operating agreements from for Neech-Ke-Wehn Homes Inc. and Niwaakai'iganaanind Aboriginal Housing into the newly Amalgamated corporation (Ontario Aboriginal Housing Services Inc).
- c) The Corporation has also been notified and received the resolutions providing for the unanimous acceptance by the Board of Directors for Ontario Aboriginal Housing Services Inc. accepting the transfer all assets and operating agreements from for Neech-Ke-Wehn Homes Inc. and Niwaakai'iganaanind Aboriginal Housing.
- d) The Corporation has reviewed the independent resolutions of the Boards of Directors of the entities noted herein and the Corporation supports the transfer of assets to be completed as soon as possible given the state of financial affairs of the Neech-Ke-Wehn Homes Inc.
- e) The Corporation formally approves and supports the transfer to occur in accordance with the consent(s) required to be obtained as the Service Manager and the Corporation will take steps to obtain the necessary consent(s) required by the Ministry of Housing after the amalgamation is finalized by counsel for Ontario Aboriginal Housing Services Inc.
- f) The Chief Administrative Officer (“CAO”) of the Corporation is hereby authorized and directed to do all things and execute all instruments and

documents necessary or desirable to carry out the sale and to affix the seal of the Corporation to such documents as require the same.

**THE FOREGOING RESOLUTION** is hereby consented to by all the directors of the Corporation and signed by the approval CAO hereto in accordance with the provisions of section 129(1) of the *Business Corporations Act* (Ontario), this 28 day of April 2021.

**CARRIED by E Vote on April 29, 2021**

**Resolution #21-048**

Moved By: D. Hilsinger

Seconded By: D. Edgar

- 5.6 “**BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board now enter into closed session for labour management.”

**CARRIED**

Entered into closed session at 5:22 PM

**Resolution #21-049**

Moved By: M. Bruni

Seconded By: D. Edgar

- 5.7 “**BE IT RESOLVED THAT** the District of Sault Ste. Marie Social Services Administration Board now returns to open session.”

**CARRIED**

Returned to open session at 5:38 PM

**6. CORRESPONDENCE**

- 6.1 Correspondence from Minister Steve Clark, dated April 23, 2021 responding to the DSSMSSAB’s concerns on the impacts of Bill 204, *Helping Tenants and Small Businesses Act, 2020*.

**7. OTHER BUSINESS / NEW BUSINESS**

AMO conference registration

Any board member wishing to attend the conference is directed to contact Susi Ford for registration



## **8. ADJOURNMENT**

### **Resolution #21-050**

Moved By: J Gawne

Seconded By: D. Hilsinger

8.1 **"BE IT RESOLVED THAT** we do now adjourn."

**CARRIED**

Meeting adjourned at 5:40 PM

### **NEXT REGULAR BOARD MEETING**

Thursday, June 17, 2021 4:30 PM

# Emergency Child Care

2021



# What is Emergency Child Care?



## **CHILD CARE FOR ESSENTIAL WORKERS**

Following the province's decision to move elementary and secondary students across the province from in-person learning to remote learning, emergency child care was made available to eligible health care and other front line workers, free of charge.

## **ELIGIBILITY FOR EMERGENCY CHILD CARE**

Ministry of Education's list of individuals eligible to receive care.

## **SEEKING SERVICE PROVIDERS WILLING TO ACCOMMODATE ECC**

DSSMSSAB approached service providers to inquire who would be willing to offer emergency child care services within their service delivery.

## **VIRTUAL LEARNING BARRIERS IN ECC**

Play-based learning opportunities are being offered in programs that are unable to accommodate virtual learning.



# Eligibility for Emergency Child Care



## The Process



Parents/  
guardians  
complete  
applications



Contact the  
applicant



Eligibility is  
determined and  
family notified if  
they are eligible



Contact Service  
Provider to  
provide them with  
the family details



Child Care  
Begins at the  
respective  
program

COVID-19 related policies were developed and included in the policies and procedures manual.

All staff were trained in these policies and procedures prior to beginning work.

Policies include:

- Pandemic Planning
- APH Screening Questions
- Reporting Structure (in the event of a positive test result)
- Active Surveillance
- COVID Exclusion of sick children/staff
- Hand Hygiene
- Environmental Cleaning and Disinfecting (along with a cleaning schedule)... etc.



# Staffing Emergency Child Care



With a shortage of RECEs in our community, we knew that in order to directly deliver emergency child care we needed to look at how we could be successful using individuals with experience working with children though not necessarily with RECEs.

The past experiences that our KBK students had from running the KBK program allowed us to hire them for emergency child care.

Each student was trained to be a child care worker in the program and most have received director approval from the Ministry of Education to work as an “otherwise qualified” staff.

“I want to be a teacher. ECC is preparing me and giving me an idea of what to expect.”

~Child Care Worker



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The past experiences that our KBK students had from running the KBK program allowed us to hire them for emergency child care.

Each student was trained to be a child care worker in the program and most have received director approval from the Ministry of Education to work as an “otherwise qualified” staff.

“ECC helped to shape me as a future teacher. It has started to show me what it’s going to be like.”

~Child Care Worker

There are many differences between unlicensed recreation programs and licensed child care and each child care worker needed to be aware of the following:

### Policies and Procedures

(in addition to the COVID policies and procedures)

### Screening Process

(how to turn families away when they fail the screening)

### Documentation Requirements

(cleaning /log book/increased communication/communicating with parents)

Licensing Visit from our Program Advisor



“Making the best of what you have – because of the restrictions  
improvising is a skill we have all had to learn pretty quick.”

~Child Care Worker



Delivered

HOORAY !!!  
Thank you so very much Tanya  
He has expressed to me how  
much he enjoys going I am  
certain he has more confidence  
in himself because he is getting  
the support he needs  
Thank you for all you do 🥳



“I feel like my  
organizational skills  
have gotten better –  
they had to be,  
you need to be  
organized”

~Child Care Worker

# Emergency Child Care



Statistics for April to June 2021

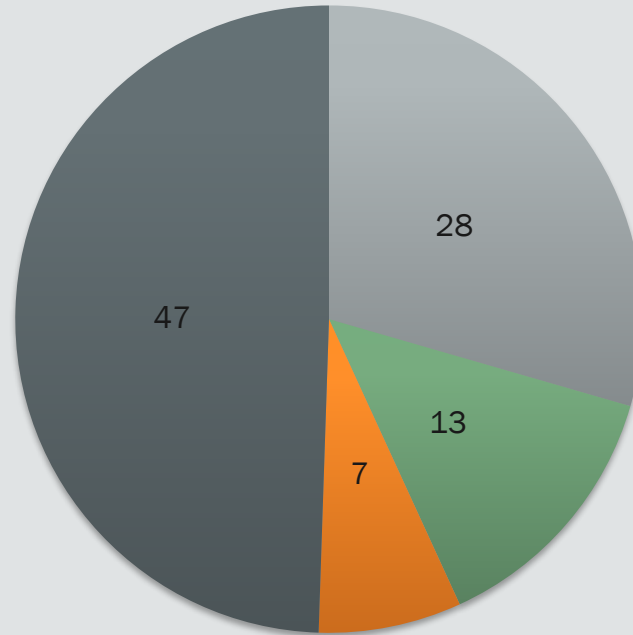
| YMCA Child Care (Main)   | DSSMSSAB St. Paul               | Child Care Algoma St. Basil & Home Child Care |
|--------------------------|---------------------------------|---|
| TOTAL: 28                | TOTAL: 47                       | TOTAL: 20                                     |
| 13 JK/SK & 15 School-age | 17 JK/SK & 30 School-Age        | 13 JK/SK & 7 HCC                              |
| Play-based learning      | Play-based and virtual learning | Play-based learning                           |

|   |            |
|---|------------|
| <b># of applications for Emergency Child Care in Sault Ste. Marie</b> | <b>154</b> |
| # of children who secured a space                                     | 95         |
| # of ineligible applications  | 9          |
| # children whose parent declined or did not respond                   | 25         |
| # children remaining on the waitlist                                  | 26         |

# April to June Enrollment



## April 2021 Enrollment

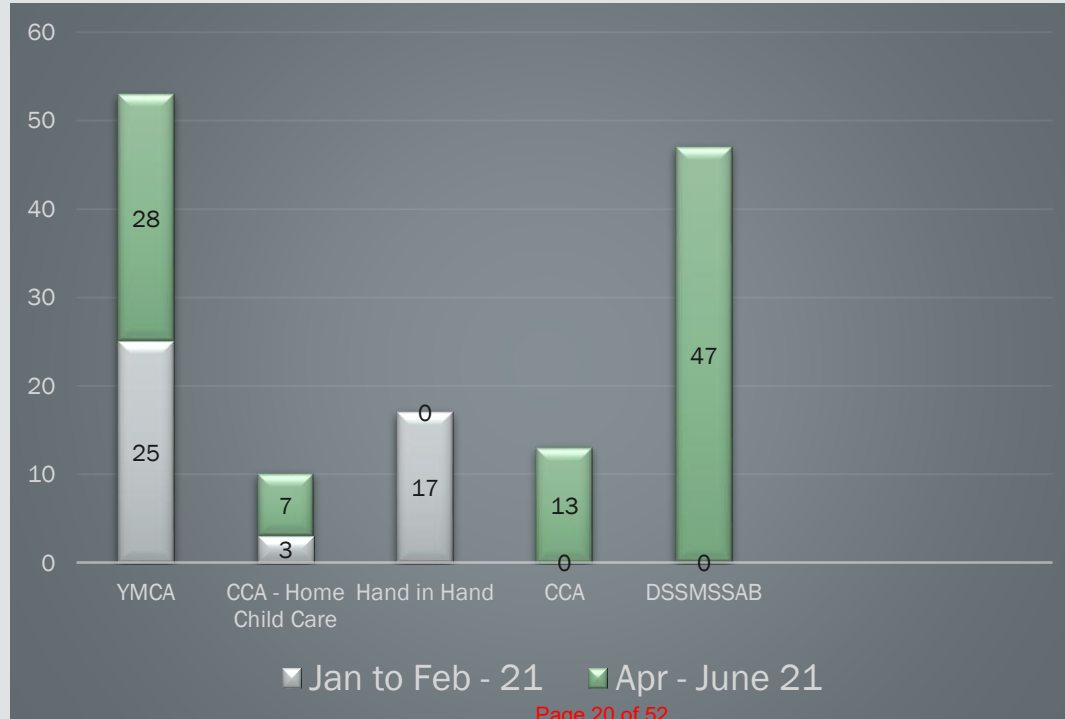


■ YMCA ■ CCA ■ CCA - Home Child Care ■ DSSMSSAB

# ECC Enrollment



## January VS April 2021



# Community Partnerships



## Letter from St. Paul Principal Linda Legacy

The Emergency Child Care Daycare has been instrumental in providing child care for the families of our local community. The ECC team and the St. Paul team have worked collaboratively to ensure that the students attending the program are receiving quality child care. We have been able to offer our technology and internet services to the children in the program, from Grades 1-8, so that they may continue to actively participate with their own school communities. We recognized the importance of being able to provide these services so that the students can complete their school studies during the school day while in the program. The administrators of the ECC program have been respectful in their day-to-day operations, keeping open communication with the administration of the school. The care staff has been working closely with the program, and ensuring that cleaning procedures and protocols are in place. I am very pleased with the implementation style of the program, and we have enjoyed the positive relationship that has developed.

Sincerely,

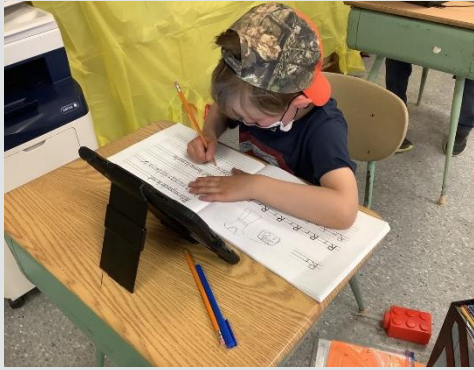
Linda Legacy



“The best education  
*does not happen*  
at a desk,  
but rather engaged  
in everyday living –  
hands on, exploring,  
in active relationship  
with life.”

~ Vince Gowmon





“This care has meant that I can continue working. Which is important to our family as I prepare to buy a home and welcome another baby.”

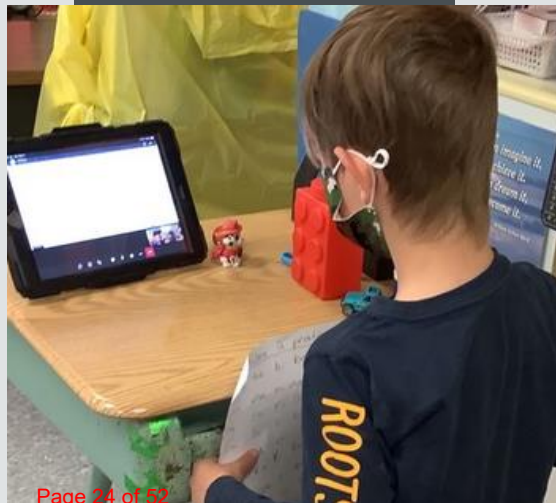
“It has been amazing. I would not have been able to effectively do my job without the support that Emergency child care provided.”

~ Parent



"Emergency has allowed me to still be able to work as a single mother with Watson not having to miss out on school. This has been a life saver to both his education and my working. And I'm extremely grateful"

~ Parent



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"It has helped our family tremendously! My husband or I would have had to go off work to be home as we have no help for childcare in the Soo. we appreciate this so so much! And our kids love it there"

~ Parent

Agenda Item 5.2

Here to help.





“Emergency child care has allowed my husband and I to keep working in our jobs, providing health care and legal services (government). It has also kept our child supported and socially engaged. We are so thankful!”

~ Parent



# Social Services

District of Sault Ste. Marie Social Services

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Conseil d'Administration des Services du District Sault Ste. Marie

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## BOARD REPORT

**AUTHOR:** Jeff Barban

**DATE:** June 17, 2021

**RE:** Canada-Ontario Community Housing Initiative (COCHI) Transfer Payment Agreement

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### RECOMMENDATION

It is recommended the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) enter into a revised Canada-Ontario Community Housing Initiative (COCHI) Contribution Agreement (CA) with Vesta Co-operative Homes Inc. in the amount of \$199,913.38 for the sole purpose of purchase and installation of replacement windows.

### BACKGROUND INFORMATION

Funding through COCHI represents a re-investment of Federal funding that has been declining under the Canada-Ontario Social Housing Agreement. These funds provide an opportunity for Service Managers and Community Housing Providers to address the challenges associated with the housing projects reaching the end of operating agreements and/or mortgage maturity.

### SUMMARY/OVERVIEW

On April 15, 2021, a recommendation was presented to the Board to approve the purchase and installation of the replacement windows at Vesta Co-operative Homes Inc. at a cost of \$167,498.75. A post tender closing addendum was issued to correct an error in calculation of the number of bedroom windows. The additional costs to supply thirty-eight bedroom windows was added to the contract at a price of \$ 32,414.52. The CA will provide a loan to the Housing Provider stipulating a requirement to retain affordable units over the next 20 years for the full amount of \$199,913.38.

### STRATEGIC PLAN IMPACT

The tendering and project management of the installation of new windows for the Housing Provider aligns with the strategy of **Innovation**. Housing Services resources and COCHI funding will ensure community-housing remains sustainable within the community.

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DATE: June 17, 2021

**FINANCIAL IMPLICATIONS**

There are no net financial implications to the DSSMSSAB as COCHI is fully funded by the Province of Ontario.

**CONCLUSION**

COCHI funding provides an opportunity to support Community Housing providers whose original program arrangements approaching end of term. Funding disbursed will provide assistance to Housing Providers to work towards becoming a sustainable operation in order to protect affordability support for tenants.

Respectfully submitted,

Approved by:



Jeff Barban  
Director Housing Services

Mike Nadeau  
Chief Executive Officer



# Social Services

District of Sault Ste. Marie Social Services

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Conseil d'Administration des Services du District Sault Ste. Marie

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## BOARD REPORT

**AUTHOR:** Carla Fairbrother

**DATE:** June 17, 2021

**RE:** Direct Delivery of programs previously delivered by the Corporation of the Township of Prince

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### RECOMMENDATION

That, in light of the notice received from the Corporation of the Township of Prince to terminate provision of all Early Years Services, the District of Sault Ste. Marie Social Services Administration Board approve Social services to directly deliver these services and ensure continued availability as per mandate within the allocated provincial budget with a target date of October 1, 2021.

### BACKGROUND INFORMATION

In 2018 the DSSMSSAB assumed service system responsibility for the delivery of EarlyON Child and Family Centres. Service Agreements were put in place with Child Care Algoma and the Corporation of the Township of Prince for the delivery of services across the whole service area.

The Board is aware that at a recent meeting information came forward that Prince Township was terminating the current contract with the DSSMSSAB for the delivery of service at four EarlyON sites, as well as for one licensed before and after school program North of the City.

There is currently one other EarlyON service provider within Sault Ste. Marie, delivering programs at eight additional sites, as well as mobile outreach services. Within the community there are no existing Service Providers with experience delivering mainstream EarlyON services.

The services offered by Prince Township are the only Early Years services available outside of the City of Sault Ste. Marie (Prince and in the unorganized area North of the Sault). In keeping with DSSMSSAB's current mandate it is extremely important that these services remain intact and available.

## **SUMMARY/OVERVIEW**

### **EarlyON**

Early years Division currently has a System Planning Coordinator, with responsibility for overseeing the implementation and delivery of local EarlyON services in keeping with the current mandate, and who has worked regularly with the two original service providers. Increased responsibility for directly delivered EarlyON programming previously provided by Prince Township will fall under the System Planning Coordinator's portfolio.

Funding for EarlyON services is 100% Provincial, has considerable local flexibility and to date there have been no pressure points in the delivery of these services. The current annual allocation for the four EarlyON sites is \$356,958.00 and supports the following locations: Prince Township, HM Robbins School in the west end, Second Line Community Housing and MountainView School, located in Goulais River. In addition, there remains flexibility within the full allocation to cover costs related to resources, marketing, professional development, community partnerships and data collection.

In alignment with the previously presented budget, up to 4 permanent individuals will be hired with a potential start date in October 2021. Prince Township has indicated a willingness to assist in the coordination of a seamless transition of service.

### **Before/After School program**

For a number of years a small before and after school program for up to 15 children has been offered at MountainView school. It is the only licensed program available North of Saul Ste. Marie. While it is a small program, it has been well received by the school and the community. This program will be overseen by the Manager of Early Years who also oversees the St. Paul school age program. One part time position will be hired for this program. A potential start date for this program would be October 2021, however flexibility may be needed in order to align best with the needs of the school community.

## **STRATEGIC PLAN IMPACT**

As part of service system management there is a responsibility to safeguard and sustain existing programs in the Early Years sector.

It is critical that these well-established Early Years services continue to be offered to the community in keeping with our commitment to the provision of high quality, person focused services that positively impact families in our communities. Early Years Division has a highly skilled team who put children and families first and who focus on ensuring meaningful community impacts and this provides the opportunity to expand this expertise. Delivery of these programs also aligns well with our commitment to minimize service gaps.

RE: Direct Delivery of programs previously delivered by the Corporation of the Township of Prince

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Page 3

DATE: June 17, 2021

### **FINANCIAL IMPLICATIONS**

Funding for EarlyON programming is 100% provincial and this program will be cost neutral to operate.

Funding for the Before and After School program is as per our normal funding formula for licensed Child Care and parent revenue. Overhead is minimal. Economies of scale are available as a result of the co-location with EarlyON and it is anticipated this site can also operate on a cost-neutral basis.

There is also no additional administrative burden in bringing either of these programs in-house as we already have the infrastructure and service system management structure in place.

### **CONCLUSION**

Stepping in to directly deliver EarlyON programs in the current situation makes good sense given the familiarity and oversight Early Years Division has previously provided. Early Years Division also has extensive experience with licensed before and after school programs.

With Prince Township to support the transition and the availability of our own experienced staff, Early Years Division is confident that this can be done efficiently and seamlessly. This will also allow for a smooth transition for children and families who have become dependent on the services provided.

Respectfully submitted,

Approved by:



Carla Fairbrother  
Director Early Years Services

Mike Nadeau  
Chief Executive Officer



# Social Services

District of Sault Ste. Marie Social Services

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Zhawenimi-Anokiitaagewin



## BOARD REPORT

**AUTHOR:** David Petersson

**DATE:** June 17, 2021

**RE:** Corporate Services - Q1 Financial Update

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### RECOMMENDATION

That the District of Sault Ste. Marie Social Services Administration Board (DSSMSSAB) accept this report as information.

### BACKGROUND INFORMATION

The 2021 Annual Budget was approved at the November 12, 2020 Board Meeting. Financial updates to the Board will be provided Quarterly following this timeline:

- Quarter 1 - June 17, 2021
- Quarter 2 - August 19, 2021
- Quarter 3 - November 18, 2021
- Final Year-end - included in the Audited Financial Statements, which will be presented at the conclusion of the annual Audit in early 2022.

As well, Corporate Services will bring to the Board any matters having a financial impact on the DSSMSSAB.

### SUMMARY/OVERVIEW

Attached to this report is the financial update for Q1 - this includes spending from January 1 - March 31, 2021 or 25% through the year. Early in the year, some spending is skewed as a result of timing of certain invoices, but overall, our spend is under budget by 18.40% or \$3.2M.

The report compares 25% of the approved annual budget (YTD Budget) to the YTD spend.

Ontario Works: under budget by 20.29%

- Employment Related/LEAP line does reflect an overspend. This can be directly attributed to the bus pass program with the City of SSM. Full amount of \$400K was paid in February 2021.

DATE: June 17, 2021

Housing Services: under budget by 13.71%

- CHPI reflects an overspend through Q1. This relates to timing of spending. CHPI is a 100% funded program and will reconcile to the funding by year end.

Early Years Services: under budget by 29.72%

- Childcare closures is the result of the underspend in the Core Allocation.
- 100% funded programs - under due to timing of spend and will level off throughout the year.

Paramedic Services (Land): under budget by 10.09%

- Capital spend has not occurred to date.

Paramedic Services (GRFN): over budget by 16.72%

- Ambulance purchase in the first quarter of the year to coincide with the Province's fiscal year and attributed to new funding to cover this amount.

Corporate Services: under budget by 12.40%

- New position approved by the Board for the 2021 Budget - are in the recruitment phase. Not filled to date.
- Costs are allocated among each divisional area consistent with percentages used in prior years and based on staffing complement.

### **STRATEGIC PLAN IMPACT**

The 2021 annual budget supports each divisional program objectives and ensures alignment with the three pillars of the Strategic Plan, that being Organization Excellence, Service Deliver, and Community Partnerships.

### **FINANCIAL IMPLICATIONS**

There are no financial implications for the DSSMSSAB.

### **CONCLUSION**

At the three-month mark, we are on target with no financial pressures to report in any division. Working with each Divisional Director and the CEO, Corporate Services will continue to monitor throughout the year and aim to keep costs in line with the current approved budget as well as upcoming Provincial changes.

Respectfully submitted,

Approved by:



David Petersson  
Director of Corporate Services



Mike Nadeau  
Chief Executive Officer



**District of Sault Ste. Marie Social Services Administration Board**  
**Year to Date (YTD):**

March 31, 2021

Overall, no financial pressures to report

|                    | Annual Budget<br>2021 | YTD Budget<br>31-Mar-21 | Actual Spend<br>31-Mar-21 | Variance - Under (Over)<br>\$ | %             |
|--------------------|-----------------------|-------------------------|---------------------------|-------------------------------|---------------|
| <b>GRAND TOTAL</b> | <b>70,400,129</b>     | <b>17,600,032</b>       | <b>14,362,164</b>         | <b>3,237,868</b>              | <b>18.40%</b> |

**Ontario Works**

|                           |                 |           |           |           |         |
|---------------------------|-----------------|-----------|-----------|-----------|---------|
| Program Administration    | 5,966,614       | 1,491,654 | 1,301,545 | 190,109   | 12.74%  |
| Employment Related/LEAP   | OW1 1,524,000   | 381,000   | 446,642   | (65,642)  | -17.23% |
| Social Assistance         | 21,340,000      | 5,335,000 | 3,995,063 | 1,339,937 | 25.12%  |
| Internal Support Services | Sch A 1,215,079 | 303,770   | 233,851   | 69,919    | 23.02%  |
| COVID-19 - Administration | Note 2 -        | -         | 10,368    | (10,368)  | 100.00% |
|                           | 30,045,693      | 7,511,423 | 5,987,469 | 1,523,954 | 20.29%  |

Note OW1: The annual bus pass program with the City of SSM for 400K was paid for in full in Feb 2021. By year end, this account will line up with budget.

**Housing Services**

|                              |                   |                  |                  |                |               |
|------------------------------|-------------------|------------------|------------------|----------------|---------------|
| Program Administration       | 2,362,770         | 590,693          | 497,570          | 93,123         | 15.76%        |
| Housing Providers            | 8,880,874         | 2,220,219        | 1,661,783        | 558,436        | 25.15%        |
| Rent Supp/Strong Communities | 2,920,000         | 730,000          | 693,483          | 36,517         | 5.00%         |
| Investing in Change Fund     | -                 | -                | -                | -              | 100.00%       |
| Reaching Home                | 308,575           | 77,144           | 74,812           | 2,332          | 3.02%         |
| CHPI - Regular Allocation    | HS1 1,495,440     | 373,860          | 532,817          | (158,957)      | -42.52%       |
| Internal Support Services    | Sch A 686,162     | 171,541          | 132,056          | 39,485         | 23.02%        |
| <b>Subtotal</b>              | <b>16,653,821</b> | <b>4,163,455</b> | <b>3,592,521</b> | <b>570,934</b> | <b>13.71%</b> |
| <b>CHPI - SSRF2</b>          |                   |                  |                  |                |               |
| Funding                      | -                 | -                | 2,446,404        | (2,446,404)    | 100.00%       |
| Spend                        | -                 | -                | (2,446,404)      | 2,446,404      | 100.00%       |
| <b>CHPI - SSRF3</b>          |                   |                  |                  |                |               |
| Funding                      | -                 | -                | -                | -              | 100.00%       |
| Spend                        | -                 | -                | -                | -              | 100.00%       |
|                              |                   |                  |                  |                | 100.00%       |
| COVID-19 - Administration    | Note 2 -          | -                | 6,460            | (6,460)        | 100.00%       |
|                              | 16,653,821        | 4,163,455        | 3,598,981        | 564,474        | 13.56%        |

Note HS1: This is a 100% funded program, variance over YTD Budget is due to timing of spend. Will reconcile by year end.

Note HS2: Additional funding through CHPI allotment for Social Services Relief Fund. 100% Funding. Spending will match Funding.

**Early Years Services**

|                            |                  |                  |                  |                |               |
|----------------------------|------------------|------------------|------------------|----------------|---------------|
| Program Administration     | 638,209          | 159,552          | 26,728           | 132,824        | 83.25%        |
| General Operating          | 3,183,329        | 795,832          | 613,922          | 181,910        | 22.86%        |
| Fee Subsidy                | 3,051,789        | 762,947          | 448,414          | 314,533        | 41.23%        |
| <b>Subtotal - Core</b>     | <b>6,873,327</b> | <b>1,718,332</b> | <b>1,089,064</b> | <b>629,268</b> | <b>36.62%</b> |
| Expansion Plan             | 1,455,354        | 363,839          | 234,779          | 129,060        | 35.47%        |
| Wage Enhancement           | 889,797          | 222,449          | 113,178          | 109,271        | 49.12%        |
| ELCC                       | 527,757          | 131,939          | 47,611           | 84,328         | 63.91%        |
| EarlyON                    | 1,566,831        | 391,708          | 369,466          | 22,242         | 5.68%         |
| Journey Together           | 1,905,646        | 476,412          | 460,404          | 16,008         | 3.36%         |
| <b>Subtotal - 100%</b>     | <b>6,345,385</b> | <b>1,586,346</b> | <b>1,225,438</b> | <b>360,908</b> | <b>22.75%</b> |
| Out of District            | 20,000           | 5,000            | -                | 5,000          | 100.00%       |
| Direct Delivery Operations | -                | -                | 5,906            | (5,906)        | 100.00%       |
| Internal Support Services  | Sch A 343,082    | 85,771           | 66,028           | 19,743         | 23.02%        |
| <b>Subtotal - Other</b>    | <b>363,082</b>   | <b>90,771</b>    | <b>71,934</b>    | <b>18,837</b>  | <b>20.75%</b> |
|                            | 13,581,794       | 3,395,449        | 2,386,436        | 1,009,013      | 29.72%        |

Note EY1: Early Years underspending due directly to the closure of childcare agencies due to COVID.

\*\*Note\*\*: EY receive special funding due to COVID. 1. Federal Restart; 2. CC Reinvestment; 3. Emergency Childcare. The spend will 100% match the funding received.

**Paramedic Services - Land**

|                           |               |           |           |          |         |
|---------------------------|---------------|-----------|-----------|----------|---------|
| Operating Costs           | 8,047,700     | 2,011,925 | 1,831,083 | 180,842  | 8.99%   |
| Capital Equipment         | 247,784       | 61,946    | -         | 61,946   | 100.00% |
| Administrative Overhead   | (215,600)     | (53,900)  | (57,400)  | 3,500    | -6.49%  |
| Internal Support Services | Sch A 327,424 | 81,856    | 63,015    | 18,841   | 23.02%  |
| COVID-19 - Pandemic Pay   | Note 1 -      | -         | -         | -        | 100.00% |
| COVID-19 - Administration | Note 2 -      | -         | 53,154    | (53,154) | 100.00% |
|                           | 8,407,308     | 2,101,827 | 1,889,852 | 211,975  | 10.09%  |

**Paramedic Services - Garden**

|                           |               |         |         |           |         |
|---------------------------|---------------|---------|---------|-----------|---------|
| Operating Costs           | 1,346,075     | 336,519 | 252,140 | 84,379    | 25.07%  |
| Capital Equipment **      | -             | -       | 146,278 | (146,278) | 100.00% |
| Administrative Overhead   | 215,600       | 53,900  | 57,400  | (3,500)   | -6.49%  |
| Internal Support Services | Sch A 149,838 | 37,460  | 28,837  | 8,623     | 23.02%  |
| COVID-19 - Pandemic Pay   | Note 1 -      | -       | -       | -         | 100.00% |
| COVID-19 - Administration | Note 2 -      | -       | 14,771  | (14,771)  | 100.00% |
|                           | 1,711,513     | 427,878 | 499,426 | (71,548)  | -16.72% |

\*\* Capital spend represents an ambulance purchase from New Funding received late 2020.

**Corporate Services**

|                         |           |          |          |         |         |
|-------------------------|-----------|----------|----------|---------|---------|
| Salaries and Benefits   | 1,959,600 | 489,900  | 412,391  | 77,509  | 15.82%  |
| Operating Expenses      | 856,985   | 214,246  | 204,942  | 9,304   | 4.34%   |
| Salary Subsidy (Income) | (95,000)  | (23,750) | (96,000) |         |         |
| COVID-19                | Note 2 -  | -        | 2,454    | (2,454) | 100.00% |
|                         | 2,721,585 | 680,396  | 523,787  | 84,359  | 12.40%  |

**Schedule A:** Allocation to Divisions:

|                             |             |           |           |  |
|-----------------------------|-------------|-----------|-----------|--|
| Ontario Works               | (1,215,079) | (303,770) | (233,851) |  |
| Housing Services            | (686,162)   | (171,541) | (132,056) |  |
| Early Years Services        | (343,082)   | (85,771)  | (66,028)  |  |
| Paramedic Services - Land   | (327,424)   | (81,856)  | (63,015)  |  |
| Paramedic Services - Garden | (149,838)   | (37,460)  | (28,837)  |  |
|                             | (2,721,585) | (680,396) | (523,787) |  |

Note 1: Pandemic Pay is directly funded at 100%

Note 2:

COVID - admin. This is tracking for internal use and with all divisions for any potential funding. Nothing has been confirmed at this time. These costs can be absorbed within DSSAB budget.

For the Paramedic Services division, funding was received up to the Province's fiscal year ended March 31, 2021. Nothing further has been announced at this time.

## Chief Executive Officer Quarter 1 Report (January 1, 2021 – March 2021)

### COVID-19

Considerable attention and focus remains on mitigating the impacts of COVID-19; for both employees and clients/patients. The Senior Management Team (SMT) continued to meet at least twice per week to provide updates, issues and opportunities for the entire corporation. There was a provincial lockdown order that was in place during this quarter, which required significant attention and effort to ensure that employees remained compliant with COVID-19 rules and limitations, while also continuing to ensure services continued to be delivered to the community.

Social Services employees met and exceeded expectations, respected and adhered to rules established by both public health and SMT. This was arguably one of the most challenging times for everyone due to pandemic stress, lockdown pressures, community needs, etc. I am very pleased to advise the board that our team responded wonderfully and met the challenges head on. I wish to thank every team member for their efforts, patience, professionalism and contributions made during this very challenging time.

### CORPORATE

Our Corporate Services Division continued to provide support to the organization. Hiring continued, albeit with the use of remote interviewing in most cases. Our IT systems continued to be stressed, as they were not designed for the vast majority of employees working remotely. Even though there continues to be challenges, we are working through it. Finally, the 2020 audit was completed during this quarter. This is the first time a mostly remote auditing approach was utilized, which posed challenges but was manageable. An additional HR Coordinator was recruited to assist with the increased workload resulting from the transition of paramedic services division to the organization, which is urgently needed. Finally, moving to directly delivering childcare created some pressures in regard to recruitment, accounts receivables, etc but the division responded very well and has successfully implemented such.

#### *Strategic Plan*

*All work and initiatives utilized the scope of the strategic plan. However, the organization's internal focus and corporate wide implementation of initiatives identified as part of the plan, such as leadership development, personal growth plans, etc., have slowed or ceased as a result of the pandemic.*

## HOUSING

### *Operations*

Housing Services addressed many challenges related to the COVID-19 pandemic in our community as it relates to the property management of our units, stabilizing our social housing communities and the local shelter system. The housing system was significantly stressed due to the inability to evict tenants as a result of the province suspending landlord tenant board hearings. This created significant pressures because of the rise in social disorder activity within our housing units. There was significant increase in crime, mental health and addiction episodes and risk to health and safety. As a result, we hired additional team members under a one year contract. This permitted the division to enact stricter safety protocols for staff members working within the field.

Planning continued for our new office building with the development of floor plan and final layouts, with the goal to tender within Q2.

### *Homelessness*

Social Services was fortunate in Q1 to receive additional funding from the Provincial and Federal governments to support the hiring of additional Mental Health and Addictions staff as well as prevention funding to address mental health and addictions. These staff, hired by Social Services and local service providers such as John Howard Society and Canadian Mental Health Association (Algoma), will work alongside the Homelessness Prevention Team (HPT) to provide much needed supports to the most vulnerable individuals in our community. This funding was provided for a one-year term.

The Homelessness Prevention Team has expanded to include a large cross section of community agencies and organizations. The HPT continues to be challenged by the increased mental health and addictions needs within the community, and as a result the by-name list has captured an increase in homeless individuals requiring supports and services in Q1. Focus continues on housing the chronically homeless who, on average, score 44 on the Service Prioritization Decision Assistance Tool (SPDAT).

Housing Services also opened and staffed an isolation site at the Satellite Motel, after a successful grant application. This site is open to all individuals requiring self-isolation in the Algoma District. A total of 16 individuals have utilized the site to date.

*See Appendix A for the detailed Housing Quarterly Activity Report.*

## Ontario Works

The Ministry of Community, Children and Social Services (MCCSS) continues to implement a modernization strategy for Social Assistance (Ontario Works and ODSP). As presented previously to the board, key modernization changes include the use of technology and mobile supports, integrating Ontario Works employment services with Employment Ontario and refocusing case management efforts on life stabilization. One significant change will be the province directly issuing social assistance benefits, vs payments generated from local offices. The stated intent of this change is to free time from local offices and permit case managers to allocate more resources and efforts towards assisting people to stabilize their life (health care, addictions, housing, etc). During Q1 Ontario introduced regulatory changes needed in order to ensure they had the legal authority to issue such benefits.

Our team continued to ensure the community received the vital services in a professional manner that people have come to expect. There was stress within the division as a result of the lockdown, as case managers were dealing with crises that members of the community experienced. All team members handled the challenge with great resolve and successfully steered the clients and division through a very turbulent time.

*See Appendix B for the detailed Ontario Works Quarterly Activity Report.*

## Early Years Division

### *Direct Delivery*

The Early Years Division received the unconditional license for St. Paul School for 56 school aged children at the beginning of the New Year. The program opened one room for up to 13 children on February 22nd. Upon opening there were 10 children enrolled, at the end of March that number had increased to 12.

### *Quality Assurance*

Regular quality assurance protocols have changed throughout the pandemic. One focus has been on providing virtual opportunities for Supervisors and/or staff to participate in on-line workshops and meetings. Some wellness options have been included in these opportunities. In addition, a Playground Initiative has been implemented virtually, incorporating best practice reviews of all existing playground spaces, with the joint implementation of step by step playground goals and objectives for the development of naturalized play spaces.

It is of special note that our Early Years team has been instrumental in working with Algoma Public Health throughout each stage of the pandemic to ensure the health and safety of those involved in the delivery and programming related to Child Care and/or EarlyON programs. Joint regular meetings and

virtual training sessions have been developed and offered as needed to address the changing face of Covid and the guidelines related to the types of care being offered. This has also led to the success of Emergency Child Care in the community during three separate cycles.

### *EarlyON*

EarlyON programs have closed and re-opened multiple times throughout the pandemic, based on emergency orders. Staff working in EarlyON have successfully met this challenge and incorporated a new virtual approach to service delivery for families. Social media and interactive meeting platforms such as Zoom have been used extensively to reach out to parents with activities and programming. Food boxes and other necessities, such as baby supplies, have been provided to families in need who reach out to programs. As well, weekly brown paper bag lunches purchased from the Soup Kitchen at a low cost are distributed to families across the city and social housing. Programs have been actively involved in addressing food security issues in local social housing neighbourhoods with the monthly deliveries of prepared activity and meal kits for children and families, which have been especially appreciated during times of the year when children may have been at home and not in school.

The Early Years team has worked very diligently to secure needed emergency childcare spaces during the school closure and expand the division into directly operating childcare. Their tenacity and commitment to the children has been greatly appreciated.

*See Appendix C for the detailed Early Years Quarterly Activity Report.*

## **Emergency Medical Services (EMS)**

EMS continued to provide significant supports to the community during some difficult circumstances. The division continues to be challenged due to offload delays at the hospital and medically stable patient transfers. Also impacting the team is the increase in mental health and addiction calls with patients who then may or may not accept transport.

The Chief submitted two proposals to the ministry for consideration; one requesting funds to offer Community Paramedicine and a proposal seeking dedicated medically stable patient transport service.

*See Appendix D for the detailed EMS Quarterly Activity Report*

## APPENDIX A



### 2020-2021 Comparables

#### Housing Operations (Sault Ste. Marie Housing Corporation)

|  | Jan - March  |               | Apr - June |         | July - Sept |         | Oct - Dec |         |
|--|--------------|---------------|------------|---------|-------------|---------|-----------|---------|
|  | Q1 2020      | Q1 2021       | Q2 2020    | Q2 2021 | Q3 2020     | Q3 2021 | Q4 2020   | Q4 2021 |
| <b>Unit Turnover</b>   |              |               |            |         |             |         |           |         |
| Average Number of RGI Vacancies  | 12.7         | 17            |            |         |             |         |           |         |
| Average Number of Rent Supplement Vacancies  | 6.3          | 4             |            |         |             |         |           |         |
| Average Number of Affordable Market Rent Vacancies   | 3.7          | 4             |            |         |             |         |           |         |
| Average of Number Portable Housing Benefit Vacancies   | 8.7          | 6.33          |            |         |             |         |           |         |
| Average Number of Market Rent Vacancies  | 0            | 12.67         |            |         |             |         |           |         |
| Number of RGI Unit Move-Ins  | 58           | 60            |            |         |             |         |           |         |
| Number of Market Unit Move-Ins   | 0            | 13            |            |         |             |         |           |         |
| Number of Affordable Market Unit Move-Ins  | 1            | 10            |            |         |             |         |           |         |
| Number of Units Evicted Through Landlord and Tenant Board Tribunal                           | 6            | 3             |            |         |             |         |           |         |
| <b>90-Day Loss of Rent-Geared-to-Income Subsidy Notices Issued</b>                           |              |               |            |         |             |         |           |         |
| Total number issued  | 27           | 60            |            |         |             |         |           |         |
| <b>Capital Works</b>   |              |               |            |         |             |         |           |         |
| Total Number of Projects Issued  | 1            | 1             |            |         |             |         |           |         |
| Total Value of Projects  | \$ 18,899.25 | \$ 165,256.96 |            |         |             |         |           |         |
| <b>RGI Tenants Paying Market Rate</b>  |              |               |            |         |             |         |           |         |
| Average Number of households paying market rate  | 8.3          | 12            |            |         |             |         |           |         |
| <b>Rent Arrears</b>  |              |               |            |         |             |         |           |         |
| Average dollar value of arrears owed (\$) - RGI Units  | \$ 25,502.55 | \$34,362.11   |            |         |             |         |           |         |
| Average dollar value of arrears owed (\$) - Seniors RGI Units                                | \$ 2,832.65  | \$787.45      |            |         |             |         |           |         |
| Average dollar value of arrears owed (\$) - Affordable Market Units                          | \$ 1,007.00  | \$993.98      |            |         |             |         |           |         |
| Average dollar value of arrears owed (\$) - Market Units                                     | \$ -         | \$6,210.06    |            |         |             |         |           |         |
| Total Number of Landlord & Tenant Board Tribunal Notices Issued for Non-Payment of Rent (N4) | 47           | 108           |            |         |             |         |           |         |
| <b>Repayment Agreements Initiated</b>  |              |               |            |         |             |         |           |         |
|  | 7            | 9             |            |         |             |         |           |         |

## APPENDIX A



### 2020-2021 Comparables

#### Sault Ste. Marie Housing Programs

|  | Jan - March  |          | Apr - June |          | July - Sept |          | Oct - Dec |          |
|--|--------------|----------|------------|----------|-------------|----------|-----------|----------|
|  | Q1 2020      | Q1 2021  | Q2 2020    | Q2 2021  | Q3 2020     | Q3 2021  | Q4 2020   | Q4 2021  |
| <b>Access to Housing Subsidies - As at End of Quarter</b>                              |              |          |            |          |             |          |           |          |
| Application Centre RGI Waiting List - # of applicants on the list                      | 1304         | 1384     |            |          |             |          |           |          |
| <b>Percent Change</b>  | <b>6.13%</b> |          |            |          |             |          |           |          |
| Number of new applications processed for a housing subsidy                             | 182          | 134      |            |          |             |          |           |          |
| Number moving in to a new subsidized housing unit in Sault Ste. Marie                  | 67           | 53       |            |          |             |          |           |          |
| Number moving into rent supplement units   | 10           | 7        |            |          |             |          |           |          |
| Average number of applicants who are homeless awaiting a housing subsidy               | 2            | 3.6      |            |          |             |          |           |          |
| Number of applicants awaiting an RGI portable housing benefit                          | 557          | 523      |            |          |             |          |           |          |
| Number of applicants awaiting a Strong Community Program rent subsidy                  | 504          | 461      |            |          |             |          |           |          |
| <b>Service Manager Compliance - Service Level Standards - 1869 Total Units</b>         |              |          |            |          |             |          |           |          |
| Number of Units - Local Housing Corporation (LHC) Sault Ste. Marie Housing Corporation | 744          | 740      |            |          |             |          |           |          |
| Number of Units - SSMHC Rent Supplement / Housing Programs                             | 492          | 502      |            |          |             |          |           |          |
| Number of Units - Commercial Rent Supplement Program                                   | 92           | 88       |            |          |             |          |           |          |
| Number of Subsidized Housing Provider Units  | 545          | 541      |            |          |             |          |           |          |
| Total subsidized Units   | 1873         | 1871     |            |          |             |          |           |          |
| <b>Over / Short to Total Units Required (1,869)</b>                                    | <b>4</b>     | <b>2</b> | <b>0</b>   | <b>0</b> | <b>0</b>    | <b>0</b> | <b>0</b>  | <b>0</b> |
| Portable Housing Benefit - # of Participants   | 117          | 167      |            |          |             |          |           |          |
| Strong Communities Rent Supplement Housing Allowance - # of Participants               | 25           | 25       |            |          |             |          |           |          |
| Canada-Ontario Housing Benefit (COHB) Subsidies ( <i>NEW - APRIL 2020</i> )            | 0            | 42       |            |          |             |          |           |          |
| Non-profit/Co-operative Housing Providers Target Plan - # of RGI Units                 | 726          | 694      |            |          |             |          |           |          |

## APPENDIX A



### 2020-2021 Comparables

#### Community Homelessness Programs

|   | Jan - March |         | Apr - June |         | July - Sept |         | Oct - Dec |         |
|---|-------------|---------|------------|---------|-------------|---------|-----------|---------|
|   | Q1 2020     | Q1 2021 | Q2 2020    | Q2 2021 | Q3 2020     | Q3 2021 | Q4 2020   | Q4 2021 |
| <b>Number of Unique Households Accessing Shelter</b>  |             |         |            |         |             |         |           |         |
| Pauline's Place   | 87          | 75      |            |         |             |         |           |         |
| St. Vincent Place   | 90          | 56      |            |         |             |         |           |         |
| <b>Intensive Case Management - Urgent Homeless Program</b>  |             |         |            |         |             |         |           |         |
| <b>Number of individuals housed in the Intensive Housing Based Case Management Program (End of Quarter)</b> |             |         |            |         |             |         |           |         |
|   | 16          | 18      |            |         |             |         |           |         |
| <b>Average Level of Acuity</b>  |             |         |            |         |             |         |           |         |
|   | 45          | 44      |            |         |             |         |           |         |
| <b>Community Wide Homelessness Reductions</b>   |             |         |            |         |             |         |           |         |
| <b>Measure: Chronic homelessness in the community is reduced</b>  |             |         |            |         |             |         |           |         |
| Average Number of Individuals on the By-Name List that are chronically homeless                             | 18.33       | 14.66   |            |         |             |         |           |         |
| % change  | -20%        |         |            |         |             |         |           |         |
| <b>Measure: Homelessness in the Community is reduced overall</b>  |             |         |            |         |             |         |           |         |
| Average Number of active homeless on the By-name list   | 38.33       | 103.66  |            |         |             |         |           |         |
| % change  | 170%        |         |            |         |             |         |           |         |
| <b>Measure: New inflows into homelessness are reduced</b>   |             |         |            |         |             |         |           |         |
| Number of individuals entered onto the BNL for the first time   | 98          | 63      |            |         |             |         |           |         |
| <b>Measure: Returns to homelessness</b>   |             |         |            |         |             |         |           |         |
| Number of individuals entered onto the BNL as a returning user from housing                                 | 0           | 9       |            |         |             |         |           |         |
| <b>Diversions from Emergency Shelter</b>  |             |         |            |         |             |         |           |         |
| Total Number of Individual(s) Diverted from Emergency Shelter System  | 31          | 40      |            |         |             |         |           |         |



| Social Assistance Performance Report (Monthly)      |        |        |        |     |     |     |     |     |     |     |     |     |         |    |    |    |
|---|--------|--------|--------|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|----|----|----|
| 2021  | JAN    | FEB    | MAR    | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Q1      | Q2 | Q3 | Q4 |
| <b>Cases</b>  |        |        |        |     |     |     |     |     |     |     |     |     |         |    |    |    |
| OW - Line 12  | 1,768  | 1,739  | 1,722  |     |     |     |     |     |     |     |     |     | 1,743   |    |    |    |
| TCA - Line 14                                       | 79     | 81     | 76     |     |     |     |     |     |     |     |     |     | 79      |    |    |    |
| ODSP - Line 115a                                    | 4,109  | 4,096  | 4,096  |     |     |     |     |     |     |     |     |     | 4,100   |    |    |    |
| ACSD - Line 116a                                    | 168    | 168    | 173    |     |     |     |     |     |     |     |     |     | 170     |    |    |    |
| <b>Beneficiaries</b>                                |        |        |        |     |     |     |     |     |     |     |     |     |         |    |    |    |
| OW - Line 13  | 2908   | 2859   | 2825   |     |     |     |     |     |     |     |     |     | 2864    |    |    |    |
| TCA Children - Line 15                              | 105    | 106    | 101    |     |     |     |     |     |     |     |     |     | 104     |    |    |    |
| ODSP - Line 115b                                    | 5,714  | 5,693  | 5,684  |     |     |     |     |     |     |     |     |     | 5697    |    |    |    |
| ACSD - Line 116b                                    | 203    | 203    | 209    |     |     |     |     |     |     |     |     |     | 205     |    |    |    |
| <b>Initial Assessment Timelines</b>                 |        |        |        |     |     |     |     |     |     |     |     |     | Average |    |    |    |
| Avg # Bus. Days from Screening to Decision - Line 4 | 4      | 4      | 3      |     |     |     |     |     |     |     |     |     | 4       |    |    |    |
| # of Applications Processed - Line 5                | 41     | 49     | 48     |     |     |     |     |     |     |     |     |     | 46      |    |    |    |
| # of Eligible Applications - Line 8a                | 33     | 39     | 38     |     |     |     |     |     |     |     |     |     | 37      |    |    |    |
| # of Ineligible Applications - Line 8b              | 8      | 11     | 11     |     |     |     |     |     |     |     |     |     | 10      |    |    |    |
| # of Processed within Target - Line 9a              | 24     | 30     | 30     |     |     |     |     |     |     |     |     |     | 28      |    |    |    |
| % of Processed within Target - Line 9b              | 59%    | 61%    | 63%    |     |     |     |     |     |     |     |     |     | 61%     |    |    |    |
| # of Applications Pending (Cumulative) - Line 11    | 22     | 12     | 17     |     |     |     |     |     |     |     |     |     | 17      |    |    |    |
| <b>Outcomes</b>                                     |        |        |        |     |     |     |     |     |     |     |     |     | Average |    |    |    |
| # of Cases with Employment Earnings - Line 21       | 175    | 153    | 132    |     |     |     |     |     |     |     |     |     | 153     |    |    |    |
| % of Caseload with Employment Earnings - Line 22    | 9.90%  | 8.80%  | 7.67%  |     |     |     |     |     |     |     |     |     | 9%      |    |    |    |
| Avg Monthly Earnings per Case - Line 23             | \$877  | \$839  | \$767  |     |     |     |     |     |     |     |     |     | 828     |    |    |    |
| # of Cases Terminated - Line 24                     | 70     | 73     | 79     |     |     |     |     |     |     |     |     |     | 74      |    |    |    |
| % of Caseload Terminated - Line 25                  | 3.96%  | 4.20%  | 4.59%  |     |     |     |     |     |     |     |     |     | 4%      |    |    |    |
| # of Exits to Employment - Line 26                  | 18     | 11     | 9      |     |     |     |     |     |     |     |     |     | 13      |    |    |    |
| % of Terminations Exiting to Employment - Line 27   | 25.71% | 15.07% | 11.39% |     |     |     |     |     |     |     |     |     | 17%     |    |    |    |
| % of Caseload Exiting to Employment - Line 28       | 1.02%  | 0.63%  | 0.52%  |     |     |     |     |     |     |     |     |     | 1%      |    |    |    |
| <b>Employment Assistance</b>                        |        |        |        |     |     |     |     |     |     |     |     |     | Average |    |    |    |
| ODSP in OW ES - Line 29                             | 76     | 77     | 81     |     |     |     |     |     |     |     |     |     | 78      |    |    |    |
| <b>Suspends</b>                                     |        |        |        |     |     |     |     |     |     |     |     |     |         |    |    |    |
| Income Reporting - Line 76                          | 274    | 251    | 221    |     |     |     |     |     |     |     |     |     | 249     |    |    |    |
| Verification - Line 81                              | 58     | 89     | 64     |     |     |     |     |     |     |     |     |     | 70      |    |    |    |
| <b>Payments</b>                                     |        |        |        |     |     |     |     |     |     |     |     |     |         |    |    |    |
| Monthly Cheques                                     | 294    | 275    | 277    |     |     |     |     |     |     |     |     |     | 282     |    |    |    |
| Overnight Cheques                                   | 276    | 273    | 294    |     |     |     |     |     |     |     |     |     | 281     |    |    |    |
| Real Time Cheques                                   | 13     | 18     | 30     |     |     |     |     |     |     |     |     |     | 20      |    |    |    |
| Manual Cheques                                      | 5      | 7      | 11     |     |     |     |     |     |     |     |     |     | 8       |    |    |    |
| <b>Total Cheques</b>                                |        |        |        |     |     |     |     |     |     |     |     |     | 591     |    |    |    |
| Monthly DBD   | 1,244  | 1,220  | 1,203  |     |     |     |     |     |     |     |     |     | 1,222   |    |    |    |
| Overnight DBD                                       | 441    | 545    | 663    |     |     |     |     |     |     |     |     |     | 550     |    |    |    |
| <b>Total DBD</b>                                    |        |        |        |     |     |     |     |     |     |     |     |     | 1,772   |    |    |    |
| Reloadable Payment Card                             | 162    | 182    | 171    |     |     |     |     |     |     |     |     |     | 172     |    |    |    |
| <b>Total RPC</b>                                    |        |        |        |     |     |     |     |     |     |     |     |     | 172     |    |    |    |

**Ontario Works At A Glance Report**

| <table border="1" style="width: 100%;"> <tr><th colspan="3">Family Structure</th></tr> <tr><td>Singles without children</td><td>1,154</td><td>67%</td></tr> <tr><td>Singles with children</td><td>487</td><td>28%</td></tr> <tr><td>Couples without children</td><td>19</td><td>1%</td></tr> <tr><td>Couples with children</td><td>62</td><td>4%</td></tr> </table>   |           |      | Family Structure         |  |  | Singles without children | 1,154 | 67% | Singles with children | 487 | 28% | Couples without children | 19    | 1%  | Couples with children | 62    | 4%  | <table border="1" style="width: 100%;"> <tr><th colspan="4">Education</th></tr> <tr><td><b>All Adults</b></td><td>1,762</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>73</td><td colspan="2">4%</td></tr> <tr><td>Grade 9-11</td><td>648</td><td colspan="2">37%</td></tr> <tr><td>Grade 12-13</td><td>711</td><td colspan="2">40%</td></tr> <tr><td>Post Secondary</td><td>330</td><td colspan="2">19%</td></tr> <tr><td><b>Spouses only</b></td><td>53</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>7</td><td colspan="2">13%</td></tr> <tr><td>Grade 9-11</td><td>21</td><td colspan="2">40%</td></tr> <tr><td>Grade 12-13</td><td>19</td><td colspan="2">36%</td></tr> <tr><td>Post Secondary</td><td>6</td><td colspan="2">11%</td></tr> <tr><td><b>Dep. adults only</b></td><td>50</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>9</td><td colspan="2">18%</td></tr> <tr><td>Grade 9-11</td><td>33</td><td colspan="2">66%</td></tr> <tr><td>Grade 12-13</td><td>7</td><td colspan="2">14%</td></tr> <tr><td>Post Secondary</td><td>1</td><td colspan="2">2%</td></tr> <tr><td><b>Primary apps only</b></td><td>1,659</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>57</td><td colspan="2">3%</td></tr> <tr><td>Grade 9-11</td><td>594</td><td colspan="2">36%</td></tr> <tr><td>Grade 12-13</td><td>685</td><td colspan="2">41%</td></tr> <tr><td>Post Secondary</td><td>323</td><td colspan="2">19%</td></tr> <tr><td><b>Parents age 16-17</b></td><td>1</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>0</td><td colspan="2">0%</td></tr> <tr><td>Grade 9-11</td><td>1</td><td colspan="2">100%</td></tr> <tr><td>Grade 12-13</td><td>0</td><td colspan="2">0%</td></tr> <tr><td>Post Secondary</td><td>0</td><td colspan="2">0%</td></tr> <tr><td><b>Adults in families with children</b></td><td colspan="3"></td></tr> <tr><td><b>Adults age 18-21</b></td><td>81</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>13</td><td colspan="2">16%</td></tr> <tr><td>Grade 9-11</td><td>56</td><td colspan="2">69%</td></tr> <tr><td>Grade 12-13</td><td>11</td><td colspan="2">14%</td></tr> <tr><td>Post Secondary</td><td>1</td><td colspan="2">1%</td></tr> <tr><td><b>Adults age 18-24</b></td><td>130</td><td colspan="2">100%</td></tr> <tr><td>Grade 1-8</td><td>13</td><td colspan="2">10%</td></tr> <tr><td>Grade 9-11</td><td>89</td><td colspan="2">68%</td></tr> <tr><td>Grade 12-13</td><td>26</td><td colspan="2">20%</td></tr> <tr><td>Post Secondary</td><td>2</td><td colspan="2">2%</td></tr> </table> |    |    | Education  |    |    |   | <b>All Adults</b> | 1,762 | 100%   |       | Grade 1-8 | 73   | 4%                 |     | Grade 9-11                          | 648 | 37% |   | Grade 12-13                | 711       | 40%    |   | Post Secondary | 330                               | 19% |    | <b>Spouses only</b>                   | 53 | 100% |                            | Grade 1-8 | 7   | 13%                  |    | Grade 9-11 | 21                                | 40% |     | Grade 12-13  | 19    | 36% |   | Post Secondary | 6   | 11%   |   | <b>Dep. adults only</b> | 50  | 100% |    | Grade 1-8 | 9 | 18% |  | Grade 9-11 | 33 | 66% |  | Grade 12-13 | 7 | 14% |  | Post Secondary | 1 | 2% |  | <b>Primary apps only</b> | 1,659 | 100% |  | Grade 1-8 | 57 | 3% |  | Grade 9-11 | 594 | 36% |  | Grade 12-13 | 685 | 41% |  | Post Secondary | 323 | 19% |  | <b>Parents age 16-17</b> | 1 | 100% |  | Grade 1-8 | 0 | 0% |  | Grade 9-11 | 1 | 100% |  | Grade 12-13 | 0 | 0% |  | Post Secondary | 0 | 0% |  | <b>Adults in families with children</b> |  |  |  | <b>Adults age 18-21</b> | 81 | 100% |  | Grade 1-8 | 13 | 16% |  | Grade 9-11 | 56 | 69% |  | Grade 12-13 | 11 | 14% |  | Post Secondary | 1 | 1% |  | <b>Adults age 18-24</b> | 130 | 100% |  | Grade 1-8 | 13 | 10% |  | Grade 9-11 | 89 | 68% |  | Grade 12-13 | 26 | 20% |  | Post Secondary | 2 | 2% |  | <table border="1" style="width: 100%;"> <tr><th colspan="3">Age of Youngest Child</th></tr> <tr><td># of Cases with Children</td><td>549</td><td>32%</td></tr> <tr><td>5 years old and younger</td><td>300</td><td>17%</td></tr> <tr><td>6-12 years old</td><td>169</td><td>10%</td></tr> <tr><td>13-17 years old</td><td>61</td><td>4%</td></tr> <tr><td>18 years old and over</td><td>19</td><td>1%</td></tr> </table> |  |  | Age of Youngest Child |  |  | # of Cases with Children | 549 | 32% | 5 years old and younger | 300 | 17% | 6-12 years old | 169 | 10% | 13-17 years old | 61 | 4% | 18 years old and over | 19 | 1% | <table border="1" style="width: 100%;"> <tr><th colspan="3">Age of Head of Family</th></tr> <tr><td>Under 18 years old</td><td>12</td><td>1%</td></tr> <tr><td>18-21 years old</td><td>131</td><td>8%</td></tr> <tr><td>22-24 years old</td><td>156</td><td>9%</td></tr> <tr><td>25-34 years old</td><td>614</td><td>36%</td></tr> <tr><td>35-44 years old</td><td>405</td><td>24%</td></tr> <tr><td>45-54 years old</td><td>232</td><td>13%</td></tr> <tr><td>55-64 years old</td><td>170</td><td>10%</td></tr> <tr><td>Over 64 years old</td><td>2</td><td>0%</td></tr> </table> |  |  | Age of Head of Family |  |  | Under 18 years old | 12 | 1% | 18-21 years old | 131 | 8% | 22-24 years old | 156 | 9% | 25-34 years old | 614 | 36% | 35-44 years old | 405 | 24% | 45-54 years old | 232 | 13% | 55-64 years old | 170 | 10% | Over 64 years old | 2 | 0% | <table border="1" style="width: 100%;"> <tr><th colspan="3">Months On Assistance</th></tr> <tr><td>0-4 months</td><td>131</td><td>8%</td></tr> <tr><td>5-12 months</td><td>175</td><td>10%</td></tr> <tr><td>13-18 months</td><td>226</td><td>13%</td></tr> <tr><td>19+ months</td><td>1,190</td><td>69%</td></tr> <tr><td>More than 12 months</td><td>1,416</td><td>82%</td></tr> <tr><td>More than 24 months</td><td>1,032</td><td>60%</td></tr> <tr><td>AvgTime On (months)</td><td>44</td><td></td></tr> </table> |  |  | Months On Assistance |  |  | 0-4 months | 131 | 8% | 5-12 months | 175 | 10% | 13-18 months | 226 | 13% | 19+ months | 1,190 | 69% | More than 12 months | 1,416 | 82% | More than 24 months | 1,032 | 60% | AvgTime On (months) | 44 |  |
|---|-----------|------|--------------------------|--|--|--------------------------|-------|-----|-----------------------|-----|-----|--------------------------|-------|-----|-----------------------|-------|-----|---|----|----|--|----|----|---|-------------------|-------|--|-------|-----------|--|--------------------|-----|-------------------------------------|-----|-----|---|----------------------------|-----------|--------|---|----------------|-----------------------------------|-----|----|---------------------------------------|----|------|----------------------------|-----------|-----|----------------------|----|------------|-----------------------------------|-----|-----|--|-------|-----|---|----------------|-----|---|---|-------------------------|---|------|----|-----------|---|-----|--|------------|----|-----|--|-------------|---|-----|--|----------------|---|----|--|--------------------------|-------|------|--|-----------|----|----|--|------------|-----|-----|--|-------------|-----|-----|--|----------------|-----|-----|--|--------------------------|---|------|--|-----------|---|----|--|------------|---|------|--|-------------|---|----|--|----------------|---|----|--|---|--|--|--|-------------------------|----|------|--|-----------|----|-----|--|------------|----|-----|--|-------------|----|-----|--|----------------|---|----|--|-------------------------|-----|------|--|-----------|----|-----|--|------------|----|-----|--|-------------|----|-----|--|----------------|---|----|--|--|--|--|-----------------------|--|--|--------------------------|-----|-----|-------------------------|-----|-----|----------------|-----|-----|-----------------|----|----|-----------------------|----|----|--|--|--|-----------------------|--|--|--------------------|----|----|-----------------|-----|----|-----------------|-----|----|-----------------|-----|-----|-----------------|-----|-----|-----------------|-----|-----|-----------------|-----|-----|-------------------|---|----|---|--|--|----------------------|--|--|------------|-----|----|-------------|-----|-----|--------------|-----|-----|------------|-------|-----|---------------------|-------|-----|---------------------|-------|-----|---------------------|----|--|
| Family Structure  |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Singles without children  | 1,154     | 67%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Singles with children   | 487       | 28%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Couples without children  | 19        | 1%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Couples with children   | 62        | 4%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Education   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>All Adults</b>   | 1,762     | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 73        | 4%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 648       | 37%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 711       | 40%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 330       | 19%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Spouses only</b>   | 53        | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 7         | 13%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 21        | 40%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 19        | 36%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 6         | 11%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Dep. adults only</b>   | 50        | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 9         | 18%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 33        | 66%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 7         | 14%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 1         | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Primary apps only</b>  | 1,659     | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 57        | 3%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 594       | 36%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 685       | 41%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 323       | 19%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Parents age 16-17</b>  | 1         | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 1         | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Adults in families with children</b>   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Adults age 18-21</b>   | 81        | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 13        | 16%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 56        | 69%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 11        | 14%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 1         | 1%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Adults age 18-24</b>   | 130       | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 1-8   | 13        | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 9-11  | 89        | 68%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Grade 12-13   | 26        | 20%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Post Secondary  | 2         | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Age of Youngest Child   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| # of Cases with Children  | 549       | 32%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 5 years old and younger   | 300       | 17%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 6-12 years old  | 169       | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 13-17 years old   | 61        | 4%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 18 years old and over   | 19        | 1%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Age of Head of Family   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Under 18 years old  | 12        | 1%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 18-21 years old   | 131       | 8%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 22-24 years old   | 156       | 9%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 25-34 years old   | 614       | 36%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 35-44 years old   | 405       | 24%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 45-54 years old   | 232       | 13%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 55-64 years old   | 170       | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Over 64 years old   | 2         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Months On Assistance  |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 0-4 months  | 131       | 8%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 5-12 months   | 175       | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 13-18 months  | 226       | 13%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 19+ months  | 1,190     | 69%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| More than 12 months   | 1,416     | 82%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| More than 24 months   | 1,032     | 60%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| AvgTime On (months)   | 44        |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <table border="1" style="width: 100%;"> <tr><th colspan="3">Family Size</th></tr> <tr><td>1 member</td><td>1,154</td><td>67%</td></tr> <tr><td>2 members</td><td>257</td><td>15%</td></tr> <tr><td>3 members</td><td>175</td><td>10%</td></tr> <tr><td>4 members</td><td>83</td><td>5%</td></tr> <tr><td>5 members</td><td>34</td><td>2%</td></tr> <tr><td>6 or more members</td><td>19</td><td>1%</td></tr> </table>   |           |      | Family Size              |  |  | 1 member                 | 1,154 | 67% | 2 members             | 257 | 15% | 3 members                | 175   | 10% | 4 members             | 83    | 5%  | 5 members   | 34 | 2% | 6 or more members  | 19 | 1% |   |                   |       |  |       |           | <table border="1" style="width: 100%;"> <tr><th colspan="2">Earners</th></tr> <tr><td></td><td>132</td></tr> <tr><td><b>Avg Earnings Amount</b></td><td>\$ 766.50</td></tr> </table> |                    |     | Earners                             |     |     | 132                                     | <b>Avg Earnings Amount</b> | \$ 766.50 |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Family Size   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 1 member  | 1,154     | 67%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 2 members   | 257       | 15%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 3 members   | 175       | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 4 members   | 83        | 5%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 5 members   | 34        | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| 6 or more members   | 19        | 1%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Earners   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
|   | 132       |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <b>Avg Earnings Amount</b>  | \$ 766.50 |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <table border="1" style="width: 100%;"> <tr><th colspan="3">Role Within Benefit Unit</th></tr> <tr><td>Primary applicant</td><td>1,722</td><td>61%</td></tr> <tr><td>Spouse</td><td>81</td><td>3%</td></tr> <tr><td>Dependent adult</td><td>60</td><td>2%</td></tr> <tr><td>Dependent child</td><td>962</td><td>34%</td></tr> </table>  |           |      | Role Within Benefit Unit |  |  | Primary applicant        | 1,722 | 61% | Spouse                | 81  | 3%  | Dependent adult          | 60    | 2%  | Dependent child       | 962   | 34% |   |    |    |  |    |    | <table border="1" style="width: 100%;"> <tr><th colspan="2">Benefits Received</th></tr> <tr><td>OEEAAB</td><td>16</td></tr> <tr><td>UpFront child care</td><td>1</td></tr> <tr><td>OW EA Childcare</td><td>1</td></tr> </table> |                   |       | Benefits Received  |       | OEEAAB    | 16   | UpFront child care | 1   | OW EA Childcare                     | 1   |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Role Within Benefit Unit  |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Primary applicant   | 1,722     | 61%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Spouse  | 81        | 3%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Dependent adult   | 60        | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Dependent child   | 962       | 34%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Benefits Received   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| OEEAAB  | 16        |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| UpFront child care  | 1         |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| OW EA Childcare   | 1         |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <table border="1" style="width: 100%;"> <tr><th colspan="3">Gender of Head of Family</th></tr> <tr><td>Female</td><td>933</td><td>54%</td></tr> <tr><td>Male</td><td>789</td><td>46%</td></tr> </table>   |           |      | Gender of Head of Family |  |  | Female                   | 933   | 54% | Male                  | 789 | 46% |                          |       |     |                       |       |     | <table border="1" style="width: 100%;"> <tr><th colspan="3">Participation in Ontario Works Employment Assistance (OW EA)</th></tr> <tr><td>Non-disabled adults with participation requirements</td><td>1,852</td><td>100%</td></tr> <tr><td>Actively participating (and neither deferred nor waived)</td><td>1,403</td><td>76%</td></tr> <tr><td>Deferred</td><td>227</td><td>12%</td></tr> <tr><td>Deferred and actively participating</td><td>116</td><td>6%</td></tr> <tr><td>Deferred and NOT actively participating</td><td>111</td><td>6%</td></tr> <tr><td>Waived</td><td>0</td><td>0%</td></tr> <tr><td>Waived and actively participating</td><td>0</td><td>0%</td></tr> <tr><td>Waived and NOT actively participating</td><td>0</td><td>0%</td></tr> <tr><td>Not actively participating</td><td>222</td><td>12%</td></tr> <tr><td>With no outcome plan</td><td>32</td><td>2%</td></tr> <tr><td>With outcome plan but no activity</td><td>190</td><td>10%</td></tr> <tr><td>Total number of adults actively participating in OW EA</td><td>1,619</td><td>87%</td></tr> <tr><td>Non-disabled adults with mandatory participation requirements</td><td>1,519</td><td>82%</td></tr> <tr><td>Adults voluntarily participating and in receipt of financial assistance</td><td>0</td><td>0%</td></tr> <tr><td>Adults NOT in receipt of financial assistance</td><td>100</td><td>5%</td></tr> </table>   |    |    | Participation in Ontario Works Employment Assistance (OW EA) |    |    | Non-disabled adults with participation requirements   | 1,852             | 100%  | Actively participating (and neither deferred nor waived) | 1,403 | 76%       | Deferred   | 227                | 12% | Deferred and actively participating | 116 | 6%  | Deferred and NOT actively participating | 111                        | 6%        | Waived | 0 | 0%             | Waived and actively participating | 0   | 0% | Waived and NOT actively participating | 0  | 0%   | Not actively participating | 222       | 12% | With no outcome plan | 32 | 2%         | With outcome plan but no activity | 190 | 10% | Total number of adults actively participating in OW EA | 1,619 | 87% | Non-disabled adults with mandatory participation requirements | 1,519          | 82% | Adults voluntarily participating and in receipt of financial assistance | 0 | 0%                      | Adults NOT in receipt of financial assistance | 100  | 5% |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Gender of Head of Family  |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Female  | 933       | 54%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Male  | 789       | 46%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Participation in Ontario Works Employment Assistance (OW EA)  |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Non-disabled adults with participation requirements   | 1,852     | 100% |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Actively participating (and neither deferred nor waived)  | 1,403     | 76%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Deferred  | 227       | 12%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Deferred and actively participating   | 116       | 6%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Deferred and NOT actively participating   | 111       | 6%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Waived  | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Waived and actively participating   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Waived and NOT actively participating   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Not actively participating  | 222       | 12%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| With no outcome plan  | 32        | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| With outcome plan but no activity   | 190       | 10%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Total number of adults actively participating in OW EA  | 1,619     | 87%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Non-disabled adults with mandatory participation requirements   | 1,519     | 82%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Adults voluntarily participating and in receipt of financial assistance   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Adults NOT in receipt of financial assistance   | 100       | 5%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| <table border="1" style="width: 100%;"> <tr><th colspan="3">Type of Accommodation</th></tr> <tr><td>Boarders</td><td>117</td><td>7%</td></tr> <tr><td>Owners</td><td>35</td><td>2%</td></tr> <tr><td>Renters</td><td>1,478</td><td>86%</td></tr> <tr><td>Private Market</td><td>1,400</td><td>81%</td></tr> <tr><td>Subsidized</td><td>78</td><td>5%</td></tr> <tr><td>No Fixed Address</td><td>84</td><td>5%</td></tr> <tr><td>Residence Providing Special Care</td><td>8</td><td>0%</td></tr> <tr><td>Other</td><td>0</td><td>0%</td></tr> </table> |           |      | Type of Accommodation    |  |  | Boarders                 | 117   | 7%  | Owners                | 35  | 2%  | Renters                  | 1,478 | 86% | Private Market        | 1,400 | 81% | Subsidized  | 78 | 5% | No Fixed Address   | 84 | 5% | Residence Providing Special Care  | 8                 | 0%    | Other  | 0     | 0%        |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Type of Accommodation   |           |      |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Boarders  | 117       | 7%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Owners  | 35        | 2%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Renters   | 1,478     | 86%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Private Market  | 1,400     | 81%  |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Subsidized  | 78        | 5%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| No Fixed Address  | 84        | 5%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Residence Providing Special Care  | 8         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |
| Other   | 0         | 0%   |                          |  |  |                          |       |     |                       |     |     |                          |       |     |                       |       |     |   |    |    |  |    |    |   |                   |       |  |       |           |  |                    |     |                                     |     |     |   |                            |           |        |   |                |                                   |     |    |                                       |    |      |                            |           |     |                      |    |            |                                   |     |     |  |       |     |   |                |     |   |   |                         |   |      |    |           |   |     |  |            |    |     |  |             |   |     |  |                |   |    |  |                          |       |      |  |           |    |    |  |            |     |     |  |             |     |     |  |                |     |     |  |                          |   |      |  |           |   |    |  |            |   |      |  |             |   |    |  |                |   |    |  |   |  |  |  |                         |    |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |                         |     |      |  |           |    |     |  |            |    |     |  |             |    |     |  |                |   |    |  |  |  |  |                       |  |  |                          |     |     |                         |     |     |                |     |     |                 |    |    |                       |    |    |  |  |  |                       |  |  |                    |    |    |                 |     |    |                 |     |    |                 |     |     |                 |     |     |                 |     |     |                 |     |     |                   |   |    |   |  |  |                      |  |  |            |     |    |             |     |     |              |     |     |            |       |     |                     |       |     |                     |       |     |                     |    |  |

Social Assistance Performance Report (Monthly)

| Ontario Works                       |                |    |        |    |
|-------------------------------------|----------------|----|--------|----|
| Average Monthly Employment Earnings | 2021           |    | TARGET |    |
|                                     | Q1 - Q4 Target |    | N/A    |    |
| 2021 Ministry Mandated Targets      | Q1             | Q2 | Q3     | Q4 |
|                                     | \$827.52       |    |        |    |

| Average Monthly Employment Earnings per Case |          |          |          |          |               | Ontario       |
|--|----------|----------|----------|----------|---------------|---------------|
|  | Q1       | Q2       | Q3       | Q4       | Average Q1-Q4 | Average Q1-Q4 |
| 2021   | \$827.52 |          |          |          | \$827.52      | \$944.13      |
| 2020   | \$834.96 | \$819.76 | \$780.97 | \$827.34 | \$815.76      | \$927.73      |
| 2019   | \$877.52 | \$837.68 | \$901.51 | \$928.53 | \$886.31      | \$892.65      |
| 2018   | \$810.53 | \$846.88 | \$861.67 | \$905.19 | \$856.07      | \$867.95      |
| 2017   | \$742.56 | \$735.86 | \$761.00 | \$785.31 | \$756.18      | \$801.56      |

| Percentage of Caseload with Employment Earnings |                |    |        |    |
|---|----------------|----|--------|----|
| Percentage of Caseload with Employment Earnings | 2021           |    | TARGET |    |
|   | Q1 - Q4 Target |    | N/A    |    |
| 2021 Ministry Mandated Targets                  | Q1             | Q2 | Q3     | Q4 |
|   | 8.79%          |    |        |    |

| Percentage of Caseload with Employment Earnings |        |        |        |        |               | Ontario       |
|---|--------|--------|--------|--------|---------------|---------------|
|   | Q1     | Q2     | Q3     | Q4     | Average Q1-Q4 | Average Q1-Q4 |
| 2021  | 8.79%  |        |        |        | 8.79%         | 8.31%         |
| 2020  | 14.91% | 9.40%  | 7.15%  | 9.52%  | 10.24%        | 8.86%         |
| 2019  | 14.65% | 14.54% | 15.19% | 15.44% | 14.95%        | 13.20%        |
| 2018  | 15.78% | 14.74% | 15.19% | 15.05% | 15.19%        | 12.96%        |
| 2017  | 16.45% | 16.18% | 16.78% | 17.72% | 16.78%        | 12.96%        |

| Percentage of Terminations Exiting to Employment |                |    |        |    |
|--|----------------|----|--------|----|
| Percentage of Terminations Exiting to Employment | 2021           |    | TARGET |    |
|  | Q1 - Q4 Target |    | N/A    |    |
| 2021 Ministry Mandated Targets                   | Q1             | Q2 | Q3     | Q4 |
|  | 17.39%         |    |        |    |

| Percentage of Terminations Exiting to Employment |        |        |        |        |               | Ontario       |
|--|--------|--------|--------|--------|---------------|---------------|
|  | Q1     | Q2     | Q3     | Q4     | Average Q1-Q4 | Average Q1-Q4 |
| 2021   | 17.39% |        |        |        | 17.39%        | 19.57%        |
| 2020   | 25.02% | 21.32% | 17.67% | 13.66% | 19.42%        | 20.27%        |
| 2019   | 18.33% | 15.55% | 23.48% | 32.85% | 22.56%        | 23.00%        |
| 2018   | 15.94% | 16.09% | 14.00% | 14.12% | 15.04%        | 18.00%        |
| 2017   | 18.99% | 16.51% | 17.92% | 13.87% | 16.82%        | 16.09%        |

| Percentage of Caseload Exiting to Employment |                |    |        |    |
|--|----------------|----|--------|----|
| Percentage of Caseload Exiting to Employment | 2021           |    | TARGET |    |
|  | Q1 - Q4 Target |    | N/A    |    |
| 2021 Ministry Mandated Targets               | Q1             | Q2 | Q3     | Q4 |
|  | 0.72%          |    |        |    |

| Percentage of Caseload Exiting to Employment |       |       |       |       |               | Ontario       |
|--|-------|-------|-------|-------|---------------|---------------|
|  | Q1    | Q2    | Q3    | Q4    | Average Q1-Q4 | Average Q1-Q4 |
| 2021   | 0.72% |       |       |       | 0.72%         | 0.93%         |
| 2020   | 1.05% | 0.82% | 0.94% | 0.59% | 0.85%         | 0.95%         |
| 2019   | 0.99% | 0.81% | 1.45% | 2.01% | 1.32%         | 1.29%         |
| 2018   | 0.85% | 0.72% | 0.89% | 0.74% | 0.80%         | 1.01%         |
| 2017   | 0.96% | 0.85% | 1.16% | 0.74% | 0.93%         | 0.87%         |

Ontario Works - Caseload\* by Local Offices Report (Monthly)

|                    | Jan  | Feb  | Mar  | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | AVG  |
|--------------------|------|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Algoma             | 600  | 586  | 590  |     |     |     |     |     |     |     |     |     | 592  |
| Cochrane           | 1609 | 1584 | 1574 |     |     |     |     |     |     |     |     |     | 1589 |
| Greater Sudbury    | 2857 | 2764 | 2736 |     |     |     |     |     |     |     |     |     | 2786 |
| Kenora             | 568  | 568  | 582  |     |     |     |     |     |     |     |     |     | 573  |
| Manitoulin-Sudbury | 478  | 474  | 471  |     |     |     |     |     |     |     |     |     | 474  |
| Muskoka            | 603  | 598  | 614  |     |     |     |     |     |     |     |     |     | 605  |
| Nipissing          | 1667 | 1642 | 1629 |     |     |     |     |     |     |     |     |     | 1646 |
| Parry Sound        | 574  | 560  | 554  |     |     |     |     |     |     |     |     |     | 563  |
| Rainy River        | 219  | 203  | 208  |     |     |     |     |     |     |     |     |     | 210  |
| Sault Ste. Marie   | 1768 | 1739 | 1722 |     |     |     |     |     |     |     |     |     | 1743 |
| Thunder Bay        | 2501 | 2458 | 2488 |     |     |     |     |     |     |     |     |     | 2482 |
| Timiskaming        | 585  | 584  | 586  |     |     |     |     |     |     |     |     |     | 585  |

\* A case refers to a single individual or a family unit on Social Assistance (e.g. a family on Social Assistance is counted as one case.) extranet

Temporary Care Assistance - Caseload\* by Local Offices Report (Monthly)

|                    | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | AVG |
|--------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Algoma             | 62  | 63  | 65  |     |     |     |     |     |     |     |     |     | 63  |
| Cochrane           | 103 | 105 | 108 |     |     |     |     |     |     |     |     |     | 105 |
| Greater Sudbury    | 117 | 116 | 114 |     |     |     |     |     |     |     |     |     | 116 |
| Kenora             | 29  | 30  | 30  |     |     |     |     |     |     |     |     |     | 30  |
| Manitoulin-Sudbury | 25  | 25  | 27  |     |     |     |     |     |     |     |     |     | 26  |
| Muskoka            | 31  | 33  | 35  |     |     |     |     |     |     |     |     |     | 33  |
| Nipissing          | 98  | 96  | 97  |     |     |     |     |     |     |     |     |     | 97  |
| Parry Sound        | 52  | 49  | 53  |     |     |     |     |     |     |     |     |     | 51  |
| Rainy River        | 3   | 4   | 4   |     |     |     |     |     |     |     |     |     | 4   |
| Sault Ste. Marie   | 79  | 81  | 76  |     |     |     |     |     |     |     |     |     | 79  |
| Thunder Bay        | 215 | 213 | 213 |     |     |     |     |     |     |     |     |     | 214 |
| Timiskaming        | 34  | 32  | 33  |     |     |     |     |     |     |     |     |     | 33  |

\* A case refers to a single individual or a family unit on Social Assistance (e.g. a family on Social Assistance is counted as one case.) extranet

**Employment Assistance - Participants by Local Office (Monthly)**

|                    | Jan  | Feb  | Mar  | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | AVG  |
|--------------------|------|------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| Algoma             | 700  | 690  | 685  |     |     |     |     |     |     |     |     |     | 692  |
| Cochrane           | 895  | 912  | 866  |     |     |     |     |     |     |     |     |     | 891  |
| Greater Sudbury    | 2480 | 2441 | 2397 |     |     |     |     |     |     |     |     |     | 2439 |
| Kenora             | 658  | 669  | 669  |     |     |     |     |     |     |     |     |     | 665  |
| Manitoulin-Sudbury | 440  | 440  | 442  |     |     |     |     |     |     |     |     |     | 441  |
| Muskoka            | 856  | 759  | 537  |     |     |     |     |     |     |     |     |     | 717  |
| Nipissing          | 1546 | 1540 | 1551 |     |     |     |     |     |     |     |     |     | 1546 |
| Parry Sound        | 603  | 592  | 584  |     |     |     |     |     |     |     |     |     | 593  |
| Rainy River        | 226  | 221  | 220  |     |     |     |     |     |     |     |     |     | 222  |
| Sault Ste. Marie   | 1709 | 1696 | 1700 |     |     |     |     |     |     |     |     |     | 1702 |
| Thunder Bay        | 2921 | 2897 | 2834 |     |     |     |     |     |     |     |     |     | 2884 |
| Timiskaming        | 441  | 420  | 427  |     |     |     |     |     |     |     |     |     | 429  |

**Eligibility Verification Process (Monthly Performances Summary Report Data)**

Eligible for Ontario Works within the month and part of the official Ontario Works caseload

|                                     | Jan   | Feb | Mar   | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-------------------------------------|-------|-----|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Identified in Audit Plan (Eligible) | 41    |     | 32    |     |     |     |     |     |     |     |     |     | 73    |
| % of Caseload                       | 2.32% |     | 1.86% |     |     |     |     |     |     |     |     |     | n.a   |
| Cancelled                           | 1     |     | 0     |     |     |     |     |     |     |     |     |     |       |
| Assigned                            | 40    |     | 32    |     |     |     |     |     |     |     |     |     | 72    |
| Completed                           | 36    |     | 6     |     |     |     |     |     |     |     |     |     | 42    |
| <b>Average # of Calendar Days</b>   |       |     |       |     |     |     |     |     |     |     |     |     |       |
| Identification to Completion        | 55    |     | 22    |     |     |     |     |     |     |     |     |     | 77    |
| Identification to Assignment        | 21    |     | 2     |     |     |     |     |     |     |     |     |     | 23    |
| Assignment to Completion            | 34    |     | 20    |     |     |     |     |     |     |     |     |     | 54    |
| <b>Method of Interview</b>          |       |     |       |     |     |     |     |     |     |     |     |     |       |
| In person                           | 0     |     | 0     |     |     |     |     |     |     |     |     |     | 0     |
| By phone                            | 1     |     | 1     |     |     |     |     |     |     |     |     |     | 2     |
| Both in person and by phone         | 16    |     | 6     |     |     |     |     |     |     |     |     |     | 22    |
| Identified and not completed        | 4     |     | 26    |     |     |     |     |     |     |     |     |     | 30    |
| <b>EVP Reassessment Results</b>     |       |     |       |     |     |     |     |     |     |     |     |     |       |
| Increase in Entitlement             | 2     |     | 0     |     |     |     |     |     |     |     |     |     | 2     |
| Decrease in Entitlement             | 2     |     | 0     |     |     |     |     |     |     |     |     |     | 2     |
| Overpayment                         | 11    |     | 1     |     |     |     |     |     |     |     |     |     | 12    |
| Underpayment                        | 0     |     | 0     |     |     |     |     |     |     |     |     |     | 0     |
| Terminated (All)                    | 10    |     | 0     |     |     |     |     |     |     |     |     |     | 10    |
| No Change                           | 11    |     | 5     |     |     |     |     |     |     |     |     |     | 16    |
| Inappropriate for Review            | 2     |     | 0     |     |     |     |     |     |     |     |     |     | 2     |

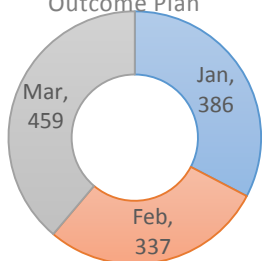


## ONTARIO WORKS - 2021 Q1 REPORT

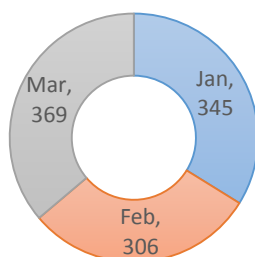
### CASELOAD SUMMARY

| Type      | JAN   | FEB   | MAR   | Q1 AVG | 2020 AVG |
|-----------|-------|-------|-------|--------|----------|
| OW        | 1,768 | 1,739 | 1,722 | 1,743  | 1,963    |
| TEMP CARE | 79    | 81    | 76    | 79     | 75       |
| EMERGENCY | 8     | 9     | 6     | 8      | 7        |

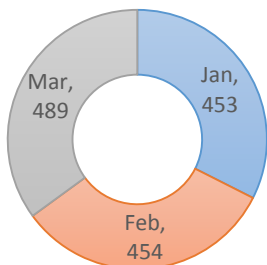
Stabilization & Employment Outcome Plan



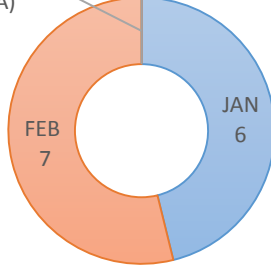
CONNECT ASSESSMENTS



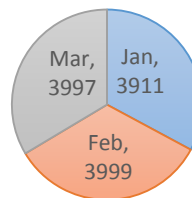
MY BENEFITS



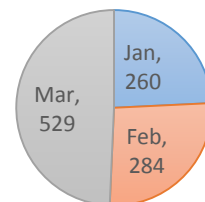
MAR (N/A) ID BANK



Phone Calls to CM



Total In Office



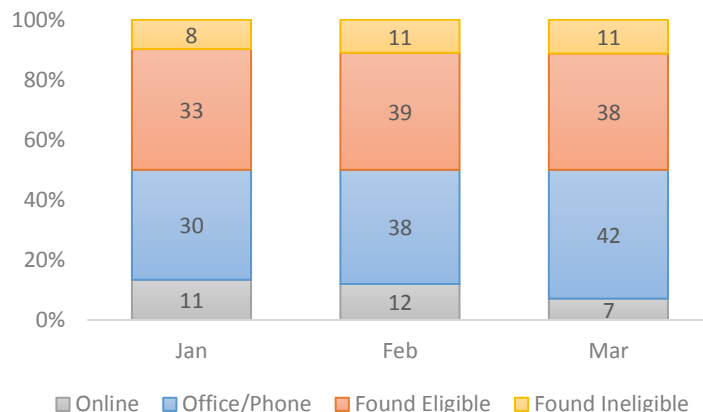
#### IN OFFICE REASONS

|                              | Jan | Feb | Mar | Q1 Total |
|------------------------------|-----|-----|-----|----------|
| Cheque Pick-Up               | 36  | 49  | 56  | 141      |
| CPO                          | 0   | 0   | 1   | 1        |
| Dental / Vision              | 0   | 1   | 2   | 3        |
| Discretionary Benefits       | 0   | 1   | 1   | 2        |
| Drop Off                     | 28  | 16  | 59  | 103      |
| Emergency                    | 1   | 1   | 1   | 3        |
| Employment                   | 0   | 0   | 2   | 2        |
| EVP                          | 0   | 0   | 1   | 1        |
| F1 Update                    | 1   | 3   | 9   | 13       |
| Finance                      | 1   | 2   | 9   | 12       |
| General - Case Aide          | 61  | 71  | 162 | 294      |
| General - Case Manager       | 108 | 101 | 134 | 343      |
| General - Phone/Computer     | 0   | 5   | 15  | 20       |
| General - Public Inquiry     | 0   | 1   | 0   | 1        |
| General - Unit Manager       | 4   | 0   | 6   | 10       |
| Housing Stability            | 1   | 0   | 0   | 1        |
| Intake Appointment           | 3   | 11  | 22  | 36       |
| PA (Participation Agreement) | 2   | 11  | 14  | 27       |
| Pick-Up Document             | 14  | 11  | 33  | 58       |
| Reinstate Appointment        | 0   | 0   | 2   | 2        |
| Grand Total                  | 260 | 284 | 529 | 1073     |

### KEY HIGHLIGHTS:

- **Electronic Document Management (EDM) launching June 14**
  - Two-way digital messaging via My Benefits available June 21
  - All active files being digitized over the coming months
  - Digital Day One scanners in local office (2)
- **Centralized & Automated Intake launching June 21**
  - Applications submitted via computer (through Social Assistance Digital Application – SADA)
  - Applications submitted via telephone (through Intake and Benefit Administration Unit– IBAU)
  - Temporary Care and Emergency Applications remain at local office

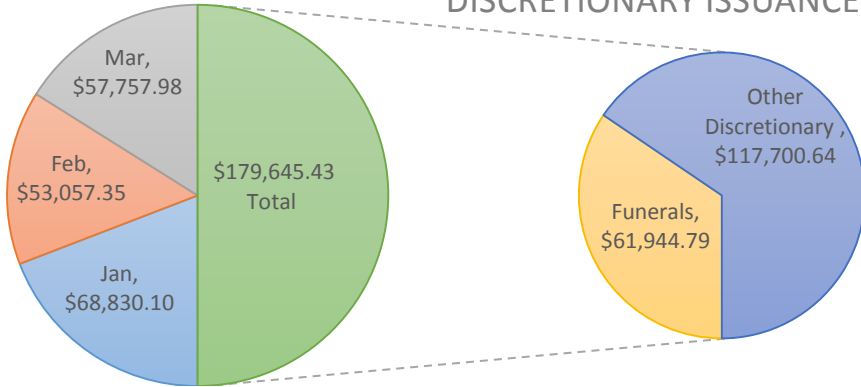
#### OW - APPLICATIONS PROCESSED



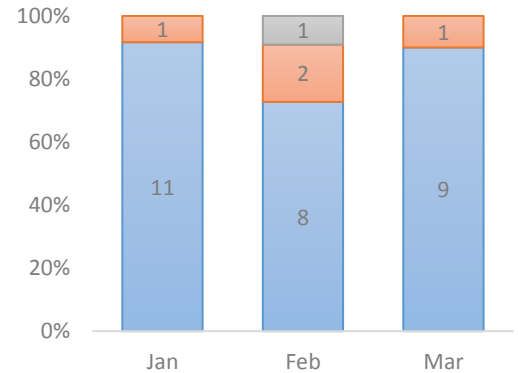


## ONTARIO WORKS - 2021 Q1 REPORT

### DISCRETIONARY ISSUANCE



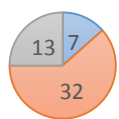
### FUNERALS (\$61,944.79)



■ # Funerals Approved ■ # Funerals Denied  
 ■ # Funerals Withdrawn

### HOUSING STABILITY BANK

#### APRIL HSB REQUESTS

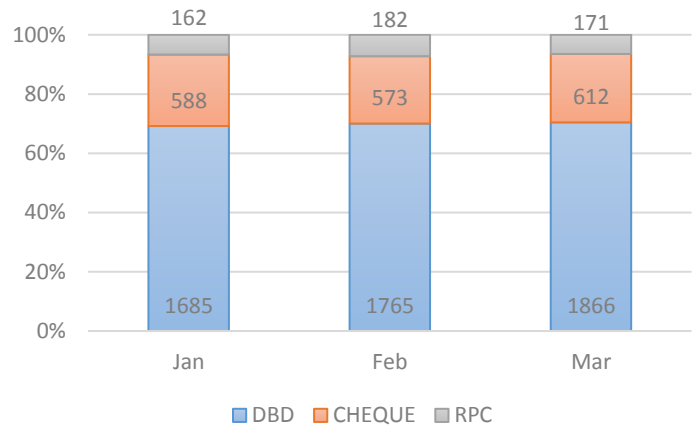


■ Ontario Works  
 ■ ODSP  
 ■ Non-Recipient

Jan – \$2,531.67 (4)  
 Feb – \$4,364.87 (8)  
 Mar – \$0.00  
 April - \$17,905.84 (24)  
 (\*April 1 - Ontario Works managing HSB applications)

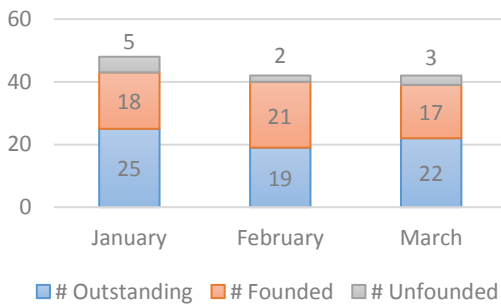
| Reasons           | Issued             | Eligible  | Denied    | Withdrawn | Total     |
|-------------------|--------------------|-----------|-----------|-----------|-----------|
| Rent Arrears      | \$2,935.84         | 3         | 4         |           | 7         |
| Rent First        | \$2,025.00         | 3         | 3         |           | 6         |
| Rent First & Last | \$0.00             |           | 1         | 2         | 3         |
| Rent Last         | \$10,195.00        | 14        | 6         | 1         | 21        |
| Urgent Homeless   | \$350.00           | 1         |           |           | 1         |
| Utility Arrears   | \$2,400.00         | 3         | 9         | 2         | 14        |
| <b>TOTAL</b>      | <b>\$17,905.84</b> | <b>24</b> | <b>23</b> | <b>5</b>  | <b>52</b> |

### OW PAYMENTS ISSUED

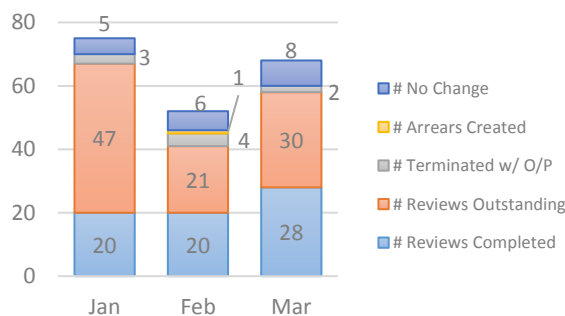


■ DBD ■ CHEQUE ■ RPC

### ERO - INVESTIGATIONS



### EVP - REVIEWS



■ # No Change  
 ■ # Arrears Created  
 ■ # Terminated w/ O/P  
 ■ # Reviews Outstanding  
 ■ # Reviews Completed

### ERO/EVP Overpayments

| Q1        | Created   | Cost                |
|-----------|-----------|---------------------|
| Jan       | 33        | \$86,791.94         |
| Feb       | 30        | \$101,735.26        |
| Mar       | 26        | \$136,149.77        |
| <b>Q1</b> | <b>89</b> | <b>\$324,676.97</b> |





**2021 Quarterly Data**

**Sault Ste. Marie District**

| 1st | 2nd | 3rd | 4th |
|-----|-----|-----|-----|
|-----|-----|-----|-----|

| 1st | 2nd | 3rd | 4th |
|-----|-----|-----|-----|
|-----|-----|-----|-----|

**Fee Subsidies Accessed**

**Average Subsidized Children Served by Age**

|          |                      |            |          |          |          |
|----------|----------------------|------------|----------|----------|----------|
| <b>1</b> | Infants              | 12         |          |          |          |
|          | Toddler              | 43         |          |          |          |
|          | Preschool            | 103        |          |          |          |
|          | JK/SK                | 41         |          |          |          |
|          | School Age           | 73         |          |          |          |
|          | <b>Average Total</b> | <b>272</b> | <b>0</b> | <b>0</b> | <b>0</b> |

|                  |           |  |  |  |
|------------------|-----------|--|--|--|
| Total Cumulative | 296       |  |  |  |
| Expenditures     | \$407,980 |  |  |  |

**Fee Subsidies Accessed**

**Average Subsidized Children - Ontario Works Formal**

|                      |             |          |          |          |
|----------------------|-------------|----------|----------|----------|
| Infants              | 0           |          |          |          |
| Toddler              | 0           |          |          |          |
| Preschool            | 5.33        |          |          |          |
| JK/SK                | 0           |          |          |          |
| School Age           | 0           |          |          |          |
| <b>Average Total</b> | <b>5.33</b> | <b>0</b> | <b>0</b> | <b>0</b> |

|                  |          |  |  |  |
|------------------|----------|--|--|--|
| Total Cumulative | 10       |  |  |  |
| Expenditures     | \$30,615 |  |  |  |

**Average # Children (Subsidized and Full Fee)**

**Special Needs Resourcing**

|          |                        |              |          |          |          |
|----------|------------------------|--------------|----------|----------|----------|
| <b>2</b> | Infants                | 0            |          |          |          |
|          | Toddler                | 3.33         |          |          |          |
|          | Preschool              | 17.33        |          |          |          |
|          | JK/SK                  | 4.67         |          |          |          |
|          | School Age             | 3.33         |          |          |          |
|          | <b>Total ave serv.</b> | <b>28.66</b> | <b>0</b> | <b>0</b> | <b>0</b> |

|              |             |  |  |  |
|--------------|-------------|--|--|--|
| Total Served | 36          |  |  |  |
| Expenditures | \$13,911.25 |  |  |  |

**(SAMS)**

**Average Number of Children - Ontario Works unlicensed**

|                |             |          |          |          |
|----------------|-------------|----------|----------|----------|
| Infant         | 0           |          |          |          |
| Toddler        | 0           |          |          |          |
| Preschool      | 0.33        |          |          |          |
| JK / SK        | 0           |          |          |          |
| School Age     | 0.33        |          |          |          |
| <b>Average</b> | <b>0.66</b> | <b>0</b> | <b>0</b> | <b>0</b> |

|                  |            |  |  |  |
|------------------|------------|--|--|--|
| Total Cumulative | 2          |  |  |  |
| Expenditures     | \$1,150.00 |  |  |  |

**Total Number of Families Paying Market Rate**

|              |                                       |          |          |          |
|--------------|---------------------------------------|----------|----------|----------|
| <b>3</b>     | <b>Full &amp; Part Time Enrolment</b> |          |          |          |
| Infants      | 24                                    |          |          |          |
| Toddler      | 123.8                                 |          |          |          |
| Preschool    | 171.4                                 |          |          |          |
| JK/SK        | 89                                    |          |          |          |
| School Age   | 139                                   |          |          |          |
| <b>Total</b> | <b>547.2</b>                          | <b>0</b> | <b>0</b> | <b>0</b> |

|                             |                         |          |          |
|-----------------------------|-------------------------|----------|----------|
| <b>1 to 3 days per week</b> |                         |          |          |
| N/A                         | combined with full time |          |          |
|                             |                         |          |          |
|                             |                         |          |          |
|                             |                         |          |          |
| <b>0</b>                    | <b>0</b>                | <b>0</b> | <b>0</b> |

**Number of Children on Waitlist**

|          |              |             |          |          |          |
|----------|--------------|-------------|----------|----------|----------|
| <b>4</b> | Infants      | 231         |          |          |          |
|          | Toddler      | 207         |          |          |          |
|          | Preschool    | 622         |          |          |          |
|          | JK/SK        | 52          |          |          |          |
|          | School Age   | 300         |          |          |          |
|          | <b>Total</b> | <b>1412</b> | <b>0</b> | <b>0</b> | <b>0</b> |

**Number of Children on Waitlist Requiring Subsidy**

|              |            |          |          |          |
|--------------|------------|----------|----------|----------|
| Infant       | 56         |          |          |          |
| Toddler      | 63         |          |          |          |
| Preschool    | 311        |          |          |          |
| JK/SK        | 20         |          |          |          |
| School Age   | 171        |          |          |          |
| <b>Total</b> | <b>621</b> | <b>0</b> | <b>0</b> | <b>0</b> |

Percentage 44%

**Vacancies**

Average pre-Covid vacancy rate was 15% or less

|                |               |       |      |       |      |
|----------------|---------------|-------|------|-------|------|
| <b>5</b>       |               | March | June | Sept. | Dec. |
| Infant         | 59.52%        |       |      |       |      |
| Toddler        | 42.50%        |       |      |       |      |
| Preschool      | 26.83%        |       |      |       |      |
| <b>Average</b> | <b>42.95%</b> |       |      |       |      |

|                |               |  |  |  |
|----------------|---------------|--|--|--|
| JK/SK          | 61.50%        |  |  |  |
| School Age     | 60.25%        |  |  |  |
| <b>Average</b> | <b>60.88%</b> |  |  |  |

**Average Market Rates**

|                       | Full Day | Half Day |         |
|-----------------------|----------|----------|---------|
| Infants               | \$45.02  | \$24.35  |         |
| Toddler               | \$40.62  | \$24.50  |         |
| Preschool             | \$38.50  | \$23.60  |         |
| JK/SK & School Age    | \$38.06  | \$22.10  |         |
| Before / After / Both | \$10.70  | \$11.46  | \$20.02 |

**Active Cases**

|          |       |      |       |      |
|----------|-------|------|-------|------|
|          | March | June | Sept. | Dec. |
| Families | 233   |      |       |      |
| Children | 318   |      |       |      |

|                     |    |     |     |     |     |
|---------------------|----|-----|-----|-----|-----|
| <b>6</b>            |    | 1st | 2nd | 3rd | 4th |
| Applications (elg.) | 25 |     |     |     |     |
| Terminations        | 18 |     |     |     |     |
| Income Exceeds      | 3  |     |     |     |     |



**Early Years Division**  
**Operation Performance Report**



**Social Services | Services Sociaux**  
**Zhawenimi-Anokiitaagewin**

**Historical Data Annualized**

**Sault Ste. Marie District**

**1**

|                                       | 2020        | 2019        | 2018        | 2017        | Average     |
|---------------------------------------|-------------|-------------|-------------|-------------|-------------|
| <b>Licensed Spaces Not for Profit</b> |             |             |             |             |             |
| Infants                               | 103         | 87          | 87          | 65          | 60          |
| Toddlers                              | 261         | 238         | 248         | 235         | 180         |
| Preschool                             | 452         | 449         | 433         | 409         | 323         |
| JK/SK                                 | 305         | 318         | 303         | 248         | 217         |
| School Age                            | 450         | 480         | 452         | 422         | 339         |
| <b>Total</b>                          | <b>1571</b> | <b>1572</b> | <b>1379</b> | <b>1119</b> | <b>1410</b> |

Does not include licensed home care

|                                     | 2020      | 2019      | 2018      | 2017      | Average   |
|-------------------------------------|-----------|-----------|-----------|-----------|-----------|
| <b>Licensed Spaces - For Profit</b> |           |           |           |           |           |
| Infants                             | 10        | 10        | 10        | 10        | 10        |
| Toddlers                            | 35        | 35        | 35        | 35        | 35        |
| Preschool                           | 44        | 44        | 44        | 44        | 44        |
| JK/SK                               | 0         | 0         | 0         | 0         | 0         |
| School Age                          | 0         | 0         | 0         | 0         | 0         |
| <b>Total</b>                        | <b>89</b> | <b>89</b> | <b>89</b> | <b>89</b> | <b>89</b> |

**2**

**Fee Subsidies Accessed**

Total - cumulative unduplicated children served in year

Average - children served each month in stated yr.

**Regular Fee Subsidy**

|                | 2020               | 2019               | 2018               | 2017               | Average            |
|----------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Ave.           | 217                | 490                | 425                | 392                | 381                |
| Total          | 517                | 685                | 687                | 608                | 624                |
|                | <b>\$1,282,255</b> | <b>\$2,682,505</b> | <b>\$2,656,629</b> | <b>\$3,131,314</b> | <b>\$2,438,176</b> |
| Ave cost/space | \$5,909.01         | \$5,474.50         | \$6,250.89         | \$8,946.61         | \$6,399.41         |

**Ontario Works**

|                 | 2020            | 2019             | 2018             | 2017             | Average          |
|-----------------|-----------------|------------------|------------------|------------------|------------------|
| Ave.            | 9               | 33               | 37               | 42               | 30               |
| Total           | 56              | 122              | 105              | 107              | 98               |
|                 | <b>\$84,282</b> | <b>\$231,220</b> | <b>\$178,530</b> | <b>\$155,824</b> | <b>\$162,464</b> |
| Ave cost space  | \$9,364.62      | \$7,006.67       | \$4,825.14       | \$3,710.10       | \$6,227          |
| <b>Informal</b> |                 |                  |                  |                  |                  |
| Ave.            | 10              | 3                | 5                | 6.1              | 6                |
| Total           | 42              | 10               | 29               | 17               | 25               |
|                 | <b>\$17,973</b> | <b>\$2,632</b>   | <b>\$15,543</b>  | <b>\$23,274</b>  | <b>\$14,855</b>  |
| Ave cost space  | \$1,797.25      | \$877.33         | \$3,108.60       | \$3,815.41       | \$2,400          |

**3**

**Subsidized Family Information**

**Annual Income (1,000s)**

**Household Status**

|              | 2020   | 2019   | 2018   | 2017   | Average |
|--------------|--------|--------|--------|--------|---------|
| 0 - \$10     | 25.83% | 36.59% | 31.44% | 36.08% | 32.49%  |
| \$11 - \$20  | 16.56% | 15.56% | 21.81% | 18.03% | 17.99%  |
| \$21 - \$30  | 21.85% | 15.56% | 17.02% | 16.10% | 17.63%  |
| \$31 - \$40  | 21.85% | 17.30% | 17.02% | 14.65% | 17.70%  |
| \$41 - \$50  | 11.26% | 7.49%  | 8.21%  | 7.99%  | 8.74%   |
| \$51 - \$60  | 1.99%  | 3.46%  | 1.83%  | 5.21%  | 3.12%   |
| \$61 - \$70  | 0.00%  | 2.88%  | 0.91%  | 1.14%  | 1.23%   |
| \$71 - \$80  | 0.66%  | 1.15%  | 0.30%  | 0.33%  | 0.61%   |
| \$81 - \$90  | 0.00%  | 0.00%  | 0.30%  | 0.33%  | 0.16%   |
| \$91 - \$100 | 0.00%  | 0.00%  | 0.30%  | 0.17%  | 0.12%   |

|                  | 2020   | 2019   | 2018   | 2017   | Average |
|------------------|--------|--------|--------|--------|---------|
| Married /Com Law | 0.66%  | 26.51% | 27.40% | 23.85% | 19.60%  |
| Divorced / Sep.  | 21.86% | 13.83% | 12.40% | 11.34% | 14.86%  |
| Single           | 76.16% | 59.08% | 59.60% | 64.17% | 64.75%  |
| Widowed          | 1.32%  | 0.58%  | 0.60%  | 0.65%  | 0.79%   |

**Reason for Care**

|                   | 2020    | 2019   | 2018   | 2017   | Average |
|-------------------|---------|--------|--------|--------|---------|
| Working           | 68.56%  | 62.42% | 66.59% | 66.09% | 65.91%  |
| Attending School  | 17.47%  | 18.91% | 20.37% | 15.58% | 18.08%  |
| OW Work/ Training | 3.49%   | 4.09%  | 4.04%  | 6.94%  | 4.64%   |
| Other / Referrals | 8.30%   | 10.93% | 7.34%  | 9.55%  | 9.03%   |
| Looking for Work  | 2.18%   | 3.65%  | 1.66%  | 2.09%  | 2.40%   |
|                   | 100.00% |        |        |        |         |

**4**

**Average Number of Children on Waitlist**

|                                  | 2020        | 2019         | 2018        | 2017       | Average       |
|----------------------------------|-------------|--------------|-------------|------------|---------------|
| Infants                          | 232         | 284          | 320         | 267        | 290           |
| Toddler                          | 213         | 235          | 317         | 168        | 240           |
| Preschool                        | 600         | 371          | 392         | 267        | 177           |
| JK/SK (Combined with School Age) |             |              |             |            |               |
| School Age                       | 361         | 272          | 394         | 130        | 265           |
| <b>Total</b>                     | <b>1406</b> | <b>1246*</b> | <b>1423</b> | <b>832</b> | <b>915.25</b> |

\* New application site

**Average % of Families on Waitlist Requesting Subsidy**

|  | 2020 | 2019 | 2018 | 2017 | Ave. |
|--|------|------|------|------|------|
|  | 46%  | 44%  | 46%  | 45%  | 45%  |

**5**

**Average # (Sub. and Full Fee) receiving Special Needs Resourcing**

|                      | 2020             | 2019             | 2018             | 2017             | Average          |
|----------------------|------------------|------------------|------------------|------------------|------------------|
| Infants              | 0                | 0                | 0                | 0                | 0.00             |
| Toddler              | 2                | 2.7              | 2                | 3.6              | 2.58             |
| Preschool            | 20               | 20.5             | 35               | 29.4             | 26.23            |
| JK/SK                | 8.92             | 12.5             | 9                | 22.3             | 13.18            |
| School Age           | 5.08             | 6.2              | 5                | 6.3              | 5.65             |
| <b>Ave. Served</b>   | <b>36</b>        | <b>41.9</b>      | <b>51</b>        | <b>61.6</b>      | <b>47.63</b>     |
| <b>Total# Served</b> | <b>58</b>        | <b>76</b>        | <b>84</b>        | <b>102</b>       | <b>80.00</b>     |
| <b>Allocation</b>    | <b>\$483,883</b> | <b>\$556,450</b> | <b>\$556,450</b> | <b>\$558,450</b> | <b>\$538,808</b> |

**6**

**Market Rates at Year End**

|             | *2020   | 2019    | 2018    | 2017    | Ave.    |
|-------------|---------|---------|---------|---------|---------|
| Infants     | \$45.02 | \$46.25 | \$45.54 | \$44.49 | \$45.33 |
| Toddler     | \$40.63 | \$41.02 | \$40.45 | \$39.45 | \$40.39 |
| Preschool   | \$38.50 | \$38.89 | \$38.32 | \$37.57 | \$38.32 |
| Full day SA | \$38.06 | \$38.06 | \$37.18 | \$36.56 | \$37.47 |
| B/A School  | \$20.02 | \$20.38 | \$19.62 | \$20.00 | \$20.01 |

\*Rate decrease as College program closed

**Average number of Families paying Full Market Rates**

|                 | 2020 | 2019 | 2018 | 2017 | Ave. |
|-----------------|------|------|------|------|------|
| 4 - 5 days/week | n/a  | 597  | 527  | n/a  |      |
| 1 - 3 days/week | n/a  | 373  | 340  | n/a  |      |

**7**

**Case Management**

|                   | 2020 | 2019 | 2018 | 2017 | Ave. |
|-------------------|------|------|------|------|------|
| Elg. Applications | 46   | 239  | 192  | 165  | 161  |
| Terminations      | 185  | 177  | 134  | 128  | 156  |
| IncomeExceeds     | 12   | 7    | 22   | 10   | 13   |

**Active Families Enroled at Year End**

|       | 2020 | 2019 | 2018 | 2017 | Ave.   |
|-------|------|------|------|------|--------|
| Total | 196  | 362  | 339  | 311  | 302.00 |


APPENDIX D

**Historic data**

From iMedic data base (paramedic created)

Priority of calls


| CACC decision       | 2020  | 2019  | 2018  | 2017  | 2016  |
|---------------------|-------|-------|-------|-------|-------|
| dispatched priority |       |       |       |       |       |
| 1                   | 1171  | 1531  | 1637  | 1610  | 1498  |
| 2                   | 653   | 613   | 678   | 651   | 669   |
| 3                   | 4341  | 4279  | 4232  | 3636  | 3253  |
| 4                   | 9202  | 8831  | 8590  | 8751  | 8319  |
| 8                   | 63    | 43    | 50    | 36    | 24    |
| other               |       | 2     | 0     | 3     | 1     |
|                     | 15430 | 15299 | 15187 | 14687 | 13764 |

 stand by for police or fire incidents only

From ADRS (CACC created data)

Priority of calls

| CACC decision       | 2020* | 2019  | 2018  | 2017  | 2016  | 2015  |
|---------------------|-------|-------|-------|-------|-------|-------|
| dispatched priority |       |       |       |       |       |       |
| 1                   | 1191  | 1562  | 1593  | 1579  | 1517  | 1403  |
| 2                   | 617   | 699   | 780   | 592   | 845   | 920   |
| 3                   | 4117  | 4268  | 4361  | 4100  | 3520  | 3378  |
| 4                   | 8539  | 8573  | 8588  | 10441 | 9345  | 7812  |
| 8                   | 1220  | 816   | 1066  | 1053  | 818   | 679   |
| * #262 & #751       |       |       |       |       |       |       |
|                     | 15684 | 15918 | 16388 | 17765 | 16045 | 14192 |

 stand by for area coverage plus fire & police

**Response times** Year 2020 (total calls 11788)

From iMedic

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          | 50                    | 76              |
| CTAS 1               | 8                      | 75          | 75.9                  | 232             |
| CTAS 2               | 10                     | 80          | 85.3                  | 2687            |
| CTAS 3               | 15                     | 80          | 95.2                  | 4338            |
| CTAS 4               | 20                     | 80          | 97.5                  | 3123            |
| CTAS 5               | 30                     | 80          | 99.7                  | 1332            |

past years from iMedic stats.

|      |       |
|------|-------|
| 2006 | 8774  |
| 2007 | 8865  |
| 2008 | 8933  |
| 2009 | 9026  |
| 2010 | 10049 |
| 2011 | 10744 |
| 2012 | 11176 |
| 2013 | 11612 |
| 2014 | 12094 |
| 2015 | 12778 |
| 2016 | 13764 |
| 2017 | 14687 |
| 2018 | 15187 |
| 2019 | 15299 |
| 2020 | 15430 |



# Off Load times at SAH DSSMSSAB Statistical Ambulance Report

IMedic data

## OFF LOAD STATISTICS AT SAULT AREA HOSPITAL

**Off Load Time** = from when the ambulance arrived at the Sault Area Hospital until the hospital staff assumed patient care and responsibility.

Hospital staff are made aware, by radio patch, of all incoming patients prior to their arrival

Paramedics cannot leave the patient until this transfer of care (TOC) occurs.

## 2021 Q1

| Period          | Average 2020 | JAN 1-15 | JAN 16-31 | FEB 1-15 | FEB 16-28 | MAR 1-15 | MAR 16-31 | APR 1-15 | APR 16-30 | AVERAGE Q1 |
|-----------------|--------------|----------|-----------|----------|-----------|----------|-----------|----------|-----------|------------|
| Patients to SAH | 404.86       | 399      | 438       | 403      | 345       | 397      | 439       | 410      | 411       | 403.5      |
| Average minutes | 25.31        | 20.32    | 19.38     | 18.85    | 19.43     | 19.71    | 18.85     | 16.1     | 14.47     | 19.423     |
| Median minutes  | 15.36        | 15       | 14        | 14       | 15        | 13       | 14        | 13       | 12        | 14.167     |
| Max. minutes    | 244.93       | 176      | 138       | 131      | 185       | 282      | 136       | 83       | 124       | 174.67     |
| Total hours     | 169.00       | 134      | 140       | 126      | 111       | 130      | 137       | 109      | 98        | 129.67     |
| 90th percentile | new 2021     | 1:09     | 1:15      | 0:51     | 1:24      | 1:17     | 0:49      | 0:32     | 0:38      | 1:07:30    |
| pt. > 30 min.   | 78.79        | 57       | 56        | 53       | 41        | 50       | 52        | 31       | 20        | 51.5       |

## Code Reds DSSMSSAB Statistical Ambulance Report

CACC data

|         | Call Volume (ADRS) | NO AMBULANCE AVAILABLE<br>(no call waiting) |                    | *Priority 4 Emergency CALL DELAYED |                                   | *Priority 3 Urgent CALL DELAYED |                             |
|---------|--------------------|---|--------------------|------------------------------------|-----------------------------------|---------------------------------|-----------------------------|
|         |                    | # of times                                  | Total Time Elapsed | # of emergency delays              | Total time of delayed emergencies | # of urgent delays              | Total time of delayed calls |
| 2018    | 15322              | 172   | 57:28:53           | 68                                 | 8:51:45                           | 421                             | 105:38:04                   |
| 2019    | 15102              | 117   | 44:54:45           | 45                                 | 8:58:28                           | 456                             | 129:30:29                   |
| 2020    | 14839              | 185   | 65:40:14           | 58                                 | 15:48:09                          | 582                             | 186:47:54                   |
| Q1 2021 | 3947               | 33  | 10:18:20           | 9                                  | 1:20:43                           | 116                             | 46:22:28                    |

Definitions

**No Ambulance Available** = all staffed units are committed to service, none are able to respond IF needed

\* **Priority Call Delayed** = the occurrence of an ambulance being required for an emergency response but no ambulance is available to be dispatched (P4 or P3)

**2020 RESPONSE TIME PERFORMANCE RESULTS**

**Q1**

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          | 50                    | 20              |
| CTAS 1               | 8                      | 75          | 74.6                  | 63              |
| CTAS 2               | 10                     | 80          | 86.2                  | 697             |
| CTAS 3               | 15                     | 80          | 95.3                  | 1164            |
| CTAS 4               | 20                     | 80          | 98.9                  | 728             |
| CTAS 5               | 30                     | 80          | 99.6                  | 269             |

**Q2**

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          |                       |                 |
| CTAS 1               | 8                      | 75          |                       |                 |
| CTAS 2               | 10                     | 80          |                       |                 |
| CTAS 3               | 15                     | 80          |                       |                 |
| CTAS 4               | 20                     | 80          |                       |                 |
| CTAS 5               | 30                     | 80          |                       |                 |

**Q3**

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          |                       |                 |
| CTAS 1               | 8                      | 75          |                       |                 |
| CTAS 2               | 10                     | 80          |                       |                 |
| CTAS 3               | 15                     | 80          |                       |                 |
| CTAS 4               | 20                     | 80          |                       |                 |
| CTAS 5               | 30                     | 80          |                       |                 |

**Q4**

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          |                       |                 |
| CTAS 1               | 8                      | 75          |                       |                 |
| CTAS 2               | 10                     | 80          |                       |                 |
| CTAS 3               | 15                     | 80          |                       |                 |
| CTAS 4               | 20                     | 80          |                       |                 |
| CTAS 5               | 30                     | 80          |                       |                 |

**Year as reported to Ministry of Health**

| Type of Call by CTAS | Target Time in minutes | RTPP Goal % | Target Time was met % | Number of calls |
|----------------------|------------------------|-------------|-----------------------|-----------------|
| SCA                  | 6                      | 60          |                       |                 |
| CTAS 1               | 8                      | 75          |                       |                 |
| CTAS 2               | 10                     | 80          |                       |                 |
| CTAS 3               | 15                     | 80          |                       |                 |
| CTAS 4               | 20                     | 80          |                       |                 |
| CTAS 5               | 30                     | 80          |                       |                 |

## Response Volume DSSMSSAB Statistical Ambulance Report

Compare to "Historic #" tab for previous years.

**2021** From iMedic data base (Paramedic created)

### Priority of calls

#### CACC decision

| dispatched   | Q1          | Q2       | Q3       | Q4       | Total       |
|--------------|-------------|----------|----------|----------|-------------|
| 1            | 332         |          |          |          | 332         |
| 2            | 154         |          |          |          | 154         |
| 3            | 1083        |          |          |          | 1083        |
| 4            | 2296        |          |          |          | 2296        |
| 8            | 28          |          |          |          | 28          |
| other        |             |          |          |          | 0           |
| <b>Total</b> | <b>3893</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>3893</b> |

From ADRS (CACC created data)

### Priority of calls

#### CACC decision

| dispatched   | Q1          | Q2       | Q3       | Q4       | Total       |
|--------------|-------------|----------|----------|----------|-------------|
| 1            | 345         |          |          |          | 345         |
| 2            | 146         |          |          |          | 146         |
| 3            | 1035        |          |          |          | 1035        |
| 4            | 2130        |          |          |          | 2130        |
| 8            | 291         |          |          |          | 291         |
|              |             |          |          |          | 0           |
| <b>Total</b> | <b>3947</b> | <b>0</b> | <b>0</b> | <b>0</b> | <b>3947</b> |

\*adjusted

priority defined

- 1 deferrable
- 2 scheduled
- 3 prompt
- 4 urgent
- 8 standby (for fire and police unless noted otherwise)

\* adjusted to remove standby calls related to coverage

no paper work is done for these standbys to cover City or GRFN  
therefor no count in iMedic data