



Northern Ontario Service Deliverers Association

NOSDA Lexicon of Acronyms

Child Care

Emergency Medical Services

Ontario Works

Social Housing

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Foreword

The **Northern Ontario Service Deliverers Association (NOSDA)** is an incorporated body that brings together Northern Ontario's 11 Municipal Service Managers. All eleven are responsible for the local planning, coordination and delivery of a range of community health and social services that the Province of Ontario divested to them to locally manage. These services represent a significant portion of the social infrastructure of all Northern Ontario's municipalities and also account for a good share of the property taxes that Northern Ontario municipalities dedicate to the social support infrastructure of their municipalities.

The Northern Ontario Service Deliverers Association (NOSDA) works in conjunction with other agencies and associations formed to address the needs of client groups that NOSDA's members address. Each utilizes a variety of acronyms for Child Care, Emergency Medical Services, Ontario Works and Social Housing respectively.

An acronym is meant to be a time saver by forming a word or mnemonic as a memory aid from the initial letters or group of letters of words in a set phrase or proper name. However, there are a lot of acronyms! There has been a serious need for the development of a master list of all these acronyms for greater ease and convenience.

NOSDA has compiled this draft lexicon as a stock of terms that are used in our working lives to help facilitate better communication among DSSABs and other service delivery associations. The benefit of having this lexicon on hand is that every acronym used will be in one convenient location. It is meant to be helpful in ensuring that a mutual understanding can be reached when using a common acronym. It will be particularly useful when orienting new Board Members or staff.

Please provide feedback, and make any additions that you can suggest.

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Child Care Acronyms

Each one of Northern Ontario's District Social Service Administration Boards provide a variety of Children's Services and work within several Acts and Legislations that govern Child Care services. Each service provider in Northern Ontario shares the common goal of supporting social and economic development by investing in and supporting an affordable, accessible and accountable Child Care system benefiting children, their parents, caregivers and the broader community. This glossary of Child Care acronyms will aid in facilitating effective communication among service managers across the North.

ACSD - Allowance for Children with Severe Disabilities

AOB - Assignment of Benefits

B/V - Birth Verification

CAPC - Community Action Plan for Children

CAS - Children's Aid Society

CSBA - Canadian School Boards' Association

CCAC - Child Care Advisory Committee

CCCS - Community Child Care Services

CCM - Child Care Manager

CCN - Children's Community Network

CCR - Child Care Resources

CCTB - Canada Child Tax Benefit

CEA - Canadian Education Association

CFC - Child and Family Centre

CFSA - Child and Family Services Act

CIC - Citizenship and Immigration Canada

CINOT - Children in Need of Treatment

CSG - Child Support Guidelines

CSM - Children's Services Manager

DNA - Day Nurseries Act

EA - Education Act

EDELKP - Extended Day Early Learning Kindergarten Program

EDI - Early Development Instrument

ELCC - Early Learning Child Care

ELCD - Early Learning and Child Development

ELKP - Early Learning Kindergarten Program

EYC - Early Years Centre

FRC - Family Resource Centre

FSW - Family Support Worker

HCCAO - Home Child Care Association of Ontario

LEAF - Legal Education and Action Fund

LEAP - Learning, Earning and Parenting

LWP - Living with Parent

MCYS - Ministry of Child and Youth Services

MEDU - Ministry of Education

NEA - National Education Association

OCBCC - Ontario Coalition for Better Child Care

OCCMS - Ontario Child Care Management System

OEYC - Ontario Early Years Centre

OFHSA - Ontario Federation of Home and School Associations

OPSBA - Ontario Public School Boards' Association

RC - Resource Centre

RECE - Registered Early Childhood Educator

SNR - Special Needs Resourcing



EMS – Emergency Medical Services Acronyms

Emergency Medical Services' main emphasis is that Land Ambulance Services in Northern Ontario are accessible, integrated, seamless, accountable and responsive. EMS utilizes the most acronyms, as Ontario has many health associations, councils, plans, benefits and legislations. Having each of these acronyms in one place will be a handy reference tool for service managers and employees.

ACHHR - Advisory Committee on Health Human Resources

ACIP - Ambulatory Care Incentive Plan

ACP - Advanced Care Paramedic

ACPH - Advisory Committee on Population Health

ADHCO - Association of District Health Councils of Ontario

AEMCA: Advanced Emergency Medical Care Assistant

AHWS - Aboriginal Healing and Wellness Strategy

ALPHA - Association of Local Public Health Agencies

AMAPCEO - Association of Management, Administrative and Professional Crown Employees of Ontario

AMEMSO - Association of Municipal Emergency Medical Services of Ontario

ANDSOOHA - Association of Nursing Directors and Supervisors of Ontario Official Health Agencies

AOHC - Association of Ontario Health Centres

BBBF - Better Beginnings, Better Futures

CAB - Community Advisory Board or Cabinet Office

CACC - Central Ambulance Communications Centre

CAMH - Centre for Addictions and Mental Health

CAP - Canada Assistance Plan

CARP - Canada Association of Retired Persons

CBA - Canadian Blood Agency

CBS - Canadian Blood Services

CCAC - Community Care Access Centres

CCACIMS - Community Care Access Centres Information Management System

CCHFA - Canadian Council on Health Facilities Accreditation

CCO - Cancer Care Ontario

CCOHTA - Canadian Coordinating Office on Health Technology Assessment

CDMA - Canadian Drug Manufacturers Association

CDMP - Chronic Disease Management and Prevention

CECBA - Crown Employees Collective Bargaining Act

CFMA - Committed to the Future of Medicare Act

CHA - Canadian Hospital Association

CHAO - Community Hospice Association of Ontario

CHC - Community Health Centres

CHO - Comprehensive Health Organizations

CHS - Canadian Hearing Society

CHST - Canadian Health and Social Transfer

CIHI - Canadian Institute for Health Information

CMA - Canadian Medical Association

CMH - Children's Mental Health

CMHA - Canadian Mental Health Association

CMPA - Canadian Medical Protective Association

CNA - Canadian Nurses' Association

COFM - Council of Ontario Faculties of Medicine

COSHA - Caregivers of Ontario Safety and Health Association

CPHA - Canadian Public Health Association

CRC - Canadian Red Cross

CTA - Consent to Treatment Act

CTC - Children's Treatment Centre

DDA - Designated Delivery Agent

DHC - District Health Council

EFRT - Emergency First Response Team

EHS - Emergency Health Services Branch

EMS - Emergency Medical Services

EPIS - Emergency Patient Information System

ERU - Emergency Response Unit

ESN - Emergency Services Network

HC - Health Canada

HDA - Health Disciplines Act

HDB - Health Disciplines Board

HFO - Health Force Ontario

HIU - Health Information Unit

HPRAC - Health Professionals Regulatory Advisory Council

HSAA - Health Services Accountability Agreement

HSAB - Health Services Appeal Board

HSC - Hospital for Sick Children

HSP - Health Service Provider

HSSP - Health and Social Services Policy Committee

IHSP - Integrated Health Services Plan

LAISC - Land Ambulance Implementation Steering Committee

LHIN - Local Health Integration Networks

LHSIA - Local Health System Integration Act

MCC - Medical Council of Canada

MEDCOM - Medical Air Transport Centre

MEDEC - Medical Devices Canada

MOHLTC - Ministry of Health and Long-Term Care

NAHO - Northern Algoma Health Organization

NOMP - Northern Ontario Medical Program

NPAO - Nurse Practitioners' Association of Ontario

NPHS - National Population Health Survey

OAABH - Ontario Air Ambulance Base Hospital

OACCAC - Ontario Association of Community Care Access Centres

OASIS - Ontario Ambulance Service Information System

OBC - Ontario Blue Cross

OCH - Ontario Council of Health

ODB - Ontario Drug Benefit

OFMHAP - Ontario Federation of Community Mental Health and Addiction Programs

OHA - Ontario Hospital Association

OHIP - Ontario Health Insurance Plan

OHMA - Ontario Holistic Medicine Association

OHRS - Ontario Health Reporting Standards

OMA - Ontario Medical Association

ONHA - Ontario Nursing Home Association

OPHA - Ontario Public Health Association

OWHN - Ontario Women's Health Network

PHU - Public Health Unit

QRT - Quick Response Team

RHPA - Regulated Health Professions Act

RN - Registered Nurse

RNAO - Registered Nurses' Association of Ontario

ROMP - Rural Ontario Medical Program

RPNAO - Registered Practical Nurses' Association of Ontario

UCC - Urgent Care Centres

WHC - Women's Health Council



Ontario Works Acronyms

Ontario Works provides financial and employment supports to assist participants in finding and sustaining paid employment. Service Managers and clients alike utilize a variety of acronyms in their day-to-day lives. It is important that communication is clear between managers and clients in order to be effective in delivering appropriate services.

ACSD - Assistance for Children with Severe Disabilities

ADP - Assistive Devices Program

AMES - Association of Municipal Employment Services

ASAP - Automating Social Assistance Project

ASI - Addiction Services Initiative

BP - Benefit Pool

BU - Benefit Unit

BUS - Benefit Unit Summary

CP - Community Placement

CPE - Community Participation Expense

CPP - Canada Pension Plan

CPO - Community Placement Officer/Case Presenting Officer

CPPD - Canada Pension Plan Disability Program

CRA - Canada Revenue Agency

CSRF - Community Social Reinvestment Fund

CSUMB - Community Start Up and Maintenance Benefit

CTB - Child Tax Benefit

CWT - Case Worker Technology

DAU - Disability Adjudication Unit

DD - Disability Determination

DDP - Disability Determination Package

EAPD - Employment Assistance for People with Disabilities

EEHB - Extended Employment Health Benefit

EEP - Enhanced Employment Placement

EHB - Extended Health Benefit

EHOW - Emergency Hostel Outreach Worker

EIB - Employment Insurance Benefit

EO - Employment Ontario

EP - Employment Placement

EPI - Employment Placement with Incentives

ERC - Employment Resource Centre

ERE - Employment Related Expenses

ERO - Eligibility Review Offer

ERP - Eligibility Review Project

ESP - Employment Supports Program

ESS - Employment Supports Specialist

ESUB - Employment Start-Up Benefit

ETIR - Employment and Training Income Report

EV - Enhanced Verification

EVP - Eligibility Verification Program

FRO - Family Responsibility Office

FSW - Family Support Worker

FTEB - Full Time Employment Benefit

GAINS: Guaranteed Annual Income Supplement

GIS - Guaranteed Income Support

IRS - Income Reporting Statement

ISS - Income Support Specialist

ISAMF - Integrated Social Assistance Monitoring Framework

IVR - Interactive Voice Response

JIP - Joint Implementation Plan

LTD - Long-Term Disability

MCSS - Ministry of Community and Social Services

MERC - Ministry Employee Relations Committee

MIP - Mandatory Information Program

MMAH - Ministry of Municipal Affairs and Housing

NCBS - National Child Benefit Supplement

NES - National Employment Service

NFA - No Fixed Address

NHTG - Northern Health Travel Grant

NOA - Notice of Assessment

NOD - Notice of Decision

OAS - Old Age Security

OASA - Online Application for Social Assistance

OCB - Ontario Child Benefit

ODBP - Ontario Drug Benefit Program

ODSP - Ontario Disability Support Program

OEEAB - Other Employment Expenses Assistance Benefit

OMSSA - Ontario Municipal Social Services Association

ONWAA - Ontario Native Welfare Administrators Association

O/P - Overpayment

OPS - Ontario Public Service

OSAP - Ontario Student Assistance Program

OW - Ontario Works

OWA - Ontario Works Act

OWB - Ontario Works Branch

OWCC - Ontario Works Child Care

OWT - Ontario Works Technology

PA - Participation Agreement

PNA - Personal Needs Allowance

SA - Social Assistance

SAMO - Social Assistance Municipal Operations

SAPB - Social Assistance Programs Branch

SAEO - Social Assistance and Employment Opportunities Division

SAR - Social Assistance Recipient

SARC - Social Assistance Review Committee

SBT - Social Benefits Tribunal

SDMT - Service Delivery Model Technology
SEDA - Self-Employment Development Agency
SMS - Service Management System
SSA - Social Services Administrator
SSP - Social Services Person
STD - Short-Term Disability
STEP - Supports to Employment Program
SSSMP - Social Services Solutions Modernization Project
TCB - Transitional Child Benefit
T/T - Travel and Transportation
UCCB - Universal Child Care Benefit
VCL - Verification Checklist
WFCD - Welfare Fraud Control Database
WIP - Work Incentive Program
WIS - Working Income Supplement
WSIB - Workers Safety and Insurance Board



Social Housing Acronyms

Social Housing is intended for households with low or moderate income that are unable to find suitable, affordable housing in the private rental market. In the Social Housing field, there are several agencies working towards improving the quality and availability of suitable housing for families and individuals in Ontario. These agencies communicate frequently, using several acronyms in reference to Acts, legislation, and associations.

AIMS - Affordable Housing Information Sharing System

ACMO - Association of Condominium Managers of Ontario

AHP - Affordable Housing Program

AIR - Annual Information return

AMC - Asset Management Centre

AMO - Association of Municipalities of Ontario

BBP - Better Buildings Partnership

BOMA - Building Owners and Managers Association of Canada

CCAC - Community Care Access Centre

CEO - Chief Executive Officer

CESSC - Canadian Education Statistics Council

CHF - Cooperative Housing Federation of Canada – Ontario Division

CHFC - Cooperative Housing Federation of Canada
CICA - Canadian Institute of Chartered Accountants
CMA - Consolidated Metropolitan Area
CMHC - Canada Mortgage and Housing Corporation
CMSM - Consolidated Municipal Service Manager
COO - Chief Operating Officer
COOP - Cooperative Housing
CSHP - Community Sponsored Housing Program
DOOR - Delivering Opportunities for Ontario Renters
DSSAB - District Social Services Administration Board
EEF - Emergency Energy Fund
FCM - Federation of Canadian Municipalities
FONOM - Federation of Northern Ontario Municipalities
FRPO - Federation of Rental-Housing Providers of Ontario
GLOBE - Green Light on a Better Environment
GMT - General Maintenance Technicians
HILS - Household Income Limits
HPI - Homelessness Partnership Initiative
HPS - Homelessness Partnering Strategy
HRSDC - Human Resources Skills Development Canada
HSA - Housing Services Act
HSC - Housing Services Corporation (formerly SHSC)
IAH - Investment in Affordable Housing for Ontario Program
IHM - Institute of Housing Management

LHA - Local Housing Authority

LHC - Local Housing Corporation

LTAHS - Long-Term Affordable Housing Strategy

LTB - Landlord and Tenant Board

LTC - Long-Term Care Facilities

MCSS - Ministry of Community and Social Services

MEER - Multi-Family Energy Efficiency Rebates

MMAH - Ministry of Municipal Affairs and Housing

MNP - Municipal Non-Profit Housing Corporation

MOHLTC - Ministry of Health and Long-Term Care

NEOMA - Northeastern Ontario Municipal Association

NHA - National Housing Act

NOMA - Northwestern Ontario Municipal Association

NOSDA - Northern Ontario Service Deliverers Association

NPO - Not-for-Profit Organization

NSMHG - Northern Service Managers Housing Group

OCHAP - Ontario Community Housing Assistance Program

OMHC – Ontario Mortgage and Housing Corporation (Formerly OHC)

OLTA - Ontario Landlord and Tenant Act

OMBI - Ontario Municipalities Benchmarking Initiative

OMSSA - Ontario Municipal Social Services Association

OMPF - Ontario Municipal Partnership Fund

ONPHA - Ontario Non-Profit Housing Association

OPPI - Ontario Professional Planners Institute

PID - Project in Difficulty

PNP - Private Non-Profit

PRB - Provincial Rent Bank Program

QOLRS - Quality of Life Reporting System

REI - Renewable Energy Initiative

RFI - Request for Information

RFP - Request for Proposals

RGI - Rent Geared to Income

RIM - Research in Motion

ROGB - Risk Oversight and Governance Board

ROMA - Rural Ontario Municipal Association

ROOF - Rental Opportunities for Ontario Families

RRAP - Residential Rehabilitation Assistance Program

RTA - Residential Tenancies Act

SCPI - Supporting Community Partnerships Initiative

SCRSP - Strong Communities Rent Supplement Program

SHA - Ontario Social Housing Agreement

SHAC - Social Housing Advisory Council

SHC - Social Housing Committee

SHIP - Social Housing Investment Program

SHRA - Social Housing Reforms Act

SHRRP - Social Housing Renovation and Retrofit Program

SM - Service Manager

SOHO - SoHo Insurance Inc.

SPP - Special Priority Policy

STIR - Shelter-to-Income Ratio

STRSP - Short Term Rent Supplement Program

TOR - Terms of Reference

URF - Unit Rent Factor

