

District of Sault Ste. Marie Social Services Strategic Plan Summary

Social Services | Services Sociaux
Zhawenimi-Anokiitaagewin
Sault Ste. Marie District

MISSION Helping people, building lives, and strengthening community

VISION A fully engaged community where everyone is valued, respected and recognized

VALUES • Respect • Integrity • Compassion • Collaboration • Innovation

Pillars to Success - Strategic Areas of Focus

ORGANIZATIONAL EXCELLENCE

We will ensure we have an engaged, highly skilled compassionate team who put people first and focus on meaningful community impact.

Organizational Culture

Working from a shared set of values and beliefs that cultivate organizational pride and exceptional community service

Best Leadership

Develop progressive and dynamic leaders who engage people and promote excellence

Innovation

Fearlessly identify and embrace new ideas and solutions to work

Investing in Team

We will recognize excellence and strengthen our team through continuous learning

SERVICE DELIVERY

We will provide high quality, person focussed services that positively impact individuals and families in our communities.

Streamlined Programs and Services

Provide accessible and integrated services at locations convenient to our customers

Service Excellence

Engage people, maximize opportunities and exceed customer expectations every day

Inclusionary Planning

Provide opportunity for stakeholders to have input that impacts programs, services and initiatives

Community Awareness

Implement creative strategies that successfully communicate available supports and initiatives

COMMUNITY PARTNERSHIPS

We will build and strengthen partnerships that enhance community well-being.

Strategic Engagement

Working with others to reduce service gaps and increase community outcomes

Shared Outcome Planning

Identify priorities with community partners and align resources to achieve common goals



**Here to help.
Ici Pour Aider.**